

On the Move Programme

GP Bulletin
29th May 2015

Migration of the Western Infirmary To South Glasgow University Hospital

1. Migration of the Western Infirmary

The Emergency Department and inpatient wards at the Western Infirmary will move into the South Glasgow University Hospital from 30th- 31st May 2015.

The Outpatient Department will remain on the Western Infirmary site until it transfers, for a temporary period, to the old RHSC in the Yorkhill area.

GPs should continue to refer outpatients, including stroke patients, via SCI Gateway.

2. Changes to Emergency Referral Pathway for Selected Postcodes in North West Glasgow

From the date of closure of the Western Infirmary, GP emergency referrals for patients living in the following postcode sectors should be made to Glasgow Royal Infirmary:

G20 0
G20 6
G20 7
G20 8
G20 9
G23 5

This information was previously sent to all GPs in North West Glasgow by letter from John Nugent, CD and David Stewart, Lead Director Acute Medical Services, on 17th April 2015.

The contact telephone numbers for Glasgow Royal Infirmary are:

Acute Assessment Unit (Medical): 0141-211-5876

General Surgical Calls: 07920-278072

Urology via Glasgow Royal Infirmary Switchboard: 0141-211-4000 Page No 3278

GP Emergency Referrals to Orthopaedics: Call Switchboard 0141-211-4000 and ask for the Orthopaedic Registrar on call unless it is for a hip fracture in which case patients can be sent to A&E to be admitted directly to Orthopaedics.

Information on this change to emergency referrals has been provided to patients via the Household Booklet which has been circulated to all households in the Board area, the Radio Clyde adverts and website and the Board's website.

Patients in these postcode sectors may access the new West Glasgow Minor Injuries Unit in the Western Infirmary.

3. **Emergency Department**

The Emergency Department (ED) at the Western Infirmary closes at 8a.m. on Saturday 30th May 2015 and patients with an emergency should attend the ED at the South Glasgow University Hospital from that time (except for patients living in the above postcode sectors).

Patients with minor injuries will be able to attend the new West Glasgow Minor Injuries Unit which will open in the Western Infirmary at 9a.m. on Saturday the 30th May 2015. It will be open from 9a.m. to 9p.m. seven days per week.

Posters have been displayed on the hospital site to advise patients of the closure, adverts have been broadcast on Radio Clyde and information is on the NHSGG&C website www.nhsggc.org.uk In addition a Household Booklet, detailing all the changes has been circulated to all households in NHSGG&C.

4. **Referral Process to Acute Receiving at South Glasgow University Hospital – For Patients in the Western Infirmary Catchment Area (except those living in the postcode sectors above)**

- **For surgical emergencies** GPs should telephone the Southern General switchboard **0141-201-1100** and ask to be directed to the surgical page holder as at present.
- **For medical emergencies** GPs should telephone **0141-452-2929** for emergency admissions and advice.

Please note that these numbers are being issued on an interim basis until all hospitals have migrated. It is intended that one telephone point of access for GP emergencies/advice will be issued and this will be notified to GPs in due course.