

GREATER GLASGOW LOCATIONS ONLY



Waiting Times For New Outpatient Referrals

Compiled by:

**INFORMATION SERVICES
NHS GREATER GLASGOW AND CLYDE
DALIAN HOUSE
350 St Vincent Street
PO Box 15327
GLASGOW
G3 8YU**

This is the latest issue of new Outpatient waiting times for consultant clinics at Glasgow Hospitals, produced by Information Services Department of NHS Greater Glasgow and Clyde.

The outpatient waiting times are for the next available NON - URGENT appointment and were provided to us by Medical Records staff. Variations can occur due to cancellation of clinics, staff shortages, etc. and these figures can only be used as a guide to the expected wait. On News Page (i) and (ii) are additional notes regarding the processing of referrals and other notes.

Please note that the main Paediatric clinic services are listed separately on pages 16, 17 & 18; children may of course be referred to other clinics.

The Beatson Oncology Centre - On pages 22, 23 and 24 details are lists of clinics run at the BOC and other locations within NHS Greater Glasgow and Clyde.

Please note also the News Sheets inside. They contain information of new appointments and retirements of consultants, additional specialised clinics and draw your attention to any errors / omissions or additional information.

The Outpatient Services Managers are:

Mrs M Jack	(Health Records & Outpatient Manager)	Western Infirmary/Gartnavel General Hosp.
Mrs Evelyn Smith	(Clinical Nurse Manager)	Stobhill General Hospital/Glasgow Royal Infirmary
Ms M Horne	(Medical Records / Outpatient Manager)	RHSC Yorkhill Hospitals
Mrs A Gillespie	(Deputy Director of Nursing)	Victoria Infirmary
Miss I Barr	(Deputy Director of Nursing & Quality)	Southern General Hospital

Any enquiries or correspondence regarding these data should be addressed to: -

THE PERSON NAMED ABOVE FOR THE APPROPRIATE DIVISION

NEWS

ADDITIONS/CHANGES TO MEDICAL PERSONNEL, CLINICS and other notes

WESTERN HOSPITALS

Page

Ophthalmology	Dr Yorston's clinic has now commenced.	6
Dermatology	Dr Beattie's clinic is now only for returns.	14
Dermatology	Dr Herd's Melanoma clinic has now closed.	14
Gynaecology	Dr Cordiner retired 6 June 2006.	18-19

BEATSON ONCOLOGY CENTRE

STOBHILL HOSPITAL

Ophthalmology	Dr Croft's clinic has now commenced.	6
Urology	Mr Seaward's urodynamics clinic has now commenced.	7

GLASGOW ROYAL INFIRMARY

Dermatology	Dr Shaffrali's clinic has now closed.	14
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SOUTHERN GENERAL HOSPITAL

General Surgery	Mr Smith's general clinic has now commenced.	2-3
General Surgery	Mr Stallard's Breast clinic has now commenced.	2-3
General Surgery	Sister Weston and Mr Smith's Colorectal clinic has now commenced.	2-3
Orthopaedic	Mr Stead's foot clinic has now commenced.	4
ENT	Dr Clarke's Thyroid clinic has now commenced.	5
Neurosurgery	Dr George's general clinic has now commenced.	8
Neurology	Dr Bone has now retired.	8

VICTORIA INFIRMARY

General Medicine	Dr John Hinney's Diabetic and Endocrine clinics commenced 3 rd April 2006.	11-13
Dermatology	Dr Felicity Campbell commenced 21 st March 2006.	14
Gynaecology	Dr Ali's clinic has now commenced.	18-19

YORKHILL NHS TRUST

ENT, General Surgery and Orthopaedics. Acknowledgement will be sent on receipt of referral and date sent 5/6 weeks before appointment.

Dermatology	Dr Beattie has left to go on maternity leave.	16-18
Oral Orthopaedic	Mr Mark Devlin has now taken over clinic from Mr Raine and Mr McLennan who has now retired.	16-18
Orthodontics	Miss Alison Cord has now taken over clinic temporarily to replace Mr McLennan who retired at the end of May.	16-18
Ophthalmology	Dr Jane MacKinnon's clinic has now commenced.	16-18

GUM SANDYFORD/BROWNLEE CENTRE

Genito-Urinary	Dr R Nandwani has now left Sandyford.	7
Genito-Urinary	Dr D Wardle has replaced Dr A Butt who is now on maternity leave.	7

PRIMARY CARE TRUST (Mental Health)

East Area

Dr Elspeth McCue	Clinics have now started at Springburn and Possilpark Health Centres.	25-28
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North Area

South Area

Clarkston Clinic	Dr Smiley no longer holds learning disabilities clinic.	25-28
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West Area

The only clinic now held at Leverndale Hospital is Psychology

Please note: - For quick access to the appropriate page click on the specialty at the top of the Index Page

Note :- Identification of female clinicians, where known, is detailed in Italics.
It is stressed that unless stated otherwise, the Wait Times refer to NON-URGENT CASES.

NEWS UPDATE MARCH 2005

WAITING TIMES AND STANDARDS

We are now taking the opportunity to update this document to reflect the Ministerial announcement in December 2004. This was published in:

FAIR TO ALL, PERSONAL TO EACH The next steps for NHS Scotland

This document underpins the new national waiting time standards that the Health Minister announced on Wednesday 15 December.

HOW TO ACCESS THIS INFORMATION

<http://www.scotland.gov.uk/library5/health/ftap.pdf>

A summary is presented below:

NEW WAITING TIME TARGETS

In December 2004, the Health Minister announced a new set of waiting time targets.

These are:

By the end of 2007

- No patient will wait more than eighteen weeks from GP referral to an outpatient appointment. (There is no current maximum wait standard set; there is, however, a commitment to achieve a maximum wait of twenty-six weeks by December, 2005);
- No patient will wait more than eighteen weeks from a decision to undertake treatment to the start of that treatment. (The current maximum wait guarantee stands at nine months, with a commitment to reduce this to six months by December, 2005);
- Shorter maximum waiting times are being introduced for specific conditions:
 - Eighteen weeks from referral to completion of treatment for cataract surgery.
 - Four hours from arrival to admission, discharge or transfer for Accident and Emergency treatment.
 - Twenty-four hours from admission to a specialist unit for hip surgery following fracture.
 - Sixteen weeks from GP referral through a rapid access chest pain clinic or equivalent, to cardiac intervention.

The Minister has decided also to set new waiting time standards for key diagnostic tests and will announce these by Spring 2005. He has also decided that Availability Status Codes (ASCs) will be abolished by the end of 2007.

The Minister also announced a significant package of new investment, of £308.5 million, over a three year period. The Chief Executive of NHS Greater Glasgow has asked the Director of the National Waiting Times Unit to provide further details so that we can set about the task of developing our next set of waiting times capacity plans with an understanding of the resources which will be made available centrally to help to support that effort.

CURRENT WAITING TIME TARGETS

SCOTLAND'S HEALTH WHITE PAPER - PARTNERSHIP FOR CARE

This was published in February 2003. One of its primary aims is to promote a culture of continuous improvement in NHSScotland. Section 4 of the paper - Quality, National Standards and Inspection, and in particular the section on Service Standards and Waiting Times, sets out the National Standard of Improved Waiting Times. The following three points have been extracted from the document.

- First, setting National Guarantees. We will give patients a guarantee that our national targets will be met. These will be monitored to ensure that patients have prompt access to services. If a patient is not treated by their local NHS within the National Guarantee, we will give them the right to be treated elsewhere. This may be in the National Golden Jubilee Hospital, elsewhere in the NHS, in the private sector, or in exceptional circumstances elsewhere in Europe;
- Second, setting condition-specific waiting targets that cover the most urgent clinical conditions will continue to be set by NHS Quality Improvement Scotland. These will build on the existing Coronary Heart Disease and Cancer targets; and
- Third, requiring each NHS Board to set challenging local targets for their inpatient, day case, and outpatient services. They will demonstrate the progress that each Board is expected to make in reaching and then exceeding our National Guarantees.

NATIONAL STANDARDS AND TARGETS - THAT WE ARE REQUIRED TO ACHIEVE

All Specialties

- Maximum 9 month wait by December 2003 for inpatients/day cases
- Maximum 6 month wait by December 2005 for inpatients/day cases
- Maximum 26 week wait by December 2005 for consultant outpatient clinics

Condition Specific

- Investigation and treatment of Coronary Heart Disease (CHD)
 - From the decision to investigate to angiography - 12 weeks
Reducing to 8 weeks from 31 December 2004
 - From angiography to intervention (PTCA or CABG) - 24 weeks
Reducing to 18 weeks from 31 December 2004
Now brought forward to 30 June 2004
- Cancer - National Targets and CSBS (now NHSQIS) Standards

Please refer to Annex 1 for details.

Partial Booking

A new system of booking out patient appointments - partial booking, is being phased in across NHS Greater Glasgow. Partial booking gives patients choice when organising their appointment. About 6 weeks before their appointment patients are asked to phone a dedicated number and arrange their appointment date and time. This will help ensure that patients get an appointment time that suits them and will reduce the number who fail to attend.

HOW TO ACCESS THIS INFORMATION

For the latest : waiting times, news (e.g.) on new appointments and retirements of consultants, specialised clinics etc:

<http://www.nhsggc.org.uk/waitingtimes>

NATIONAL WAITING TIMES DATABASE

A National Waiting Times Database was launched by the Minister for Health and Community Care in December 2002. This is available on a new website on NHSNet: <http://www.show.scot.nhs.uk/waiting/>

Alternatively, this can be accessed via the SHOW website by clicking [National Waiting Times Database](#)

What does the National database provide?

- Waiting times for a first outpatient appointment with a consultant in hospitals throughout Scotland
- Information to allow GPs to make appropriate referrals to consultants with the shortest waiting times
- Initially, waiting times are available for 8 acute specialties (see Annex 2 - Definitions), which account for 80% of outpatient referrals
- Currently available to all GPs throughout Scotland
- From **November 2003**, the national waiting times database goes live on the world wide web allowing the **general public** across Scotland to access information on waiting times for outpatient appointments to give them a choice of where and when they are seen.

Please refer to Annex 2 for details.