



## **Single Outcome Agreement 2011-2014 (Refresh 2013-14)**



*To promote partnership working that delivers public sector reform and improvement leading to better quality of life for the residents and communities of West Dunbartonshire*

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## Section 1: Foreword

West Dunbartonshire CPP, in common with other CPPs, faces some major challenges in responding to the national and local economic picture. In response to this, I am pleased to present this refreshed version of West Dunbartonshire Community Planning Partnership's (CPP) Single Outcome Agreement (SOA) for 2011/14.

This SOA outlines a vision for the future as established through the work of a Strategic Advisory Board during 2012. There are exciting times ahead as we have set ourselves some challenging targets for the area:

- 5,000 new homes for West Dunbartonshire
- Developing a major tourist attraction in the area
- Delivering a new approach to the care sector
- Council's strategic priority to secure 1,000 new jobs for the area

We also have some new ideas for our CPP and Community Engagement. The CPP intends to introduce new structural and governance arrangements, and a new approach to community engagement during 2013/14. This will ensure that our future SOA (2014/17) will be led and implemented by the new structure, closely aligned to the national priorities.

I am deeply committed to West Dunbartonshire and am sure that the CPP - under my leadership - will drive forward change to improve the lives of all of our residents.

Martin Rooney  
*Chair of West Dunbartonshire CPP and Leader of the Council*



## Section 2: Introduction

In December 2012, the Scottish Government issued guidance to CPPs advising on the scope and content of new SOAs. It is based on the terms of the Scottish Government and CoSLA 'Statement of Ambition' on community planning and SOAs and the priorities for action agreed subsequently by the National Community Planning Group<sup>1</sup>.

In response to the guidance, this refreshed update to the SOA covering the period 2011/14 has been produced which outlines and describes the additional elements required to meet the Scottish Government's expectations, whilst retaining a focus on delivery of the final year of the current agreement<sup>2</sup>.

West Dunbartonshire will continue to focus on outcomes aligned to our 2011/14 SOA priority areas. These are:

- Regeneration and Economic Growth
- Safe, Strong & Involved Communities
- Supporting Children & Families

The priority areas above are already broadly aligned to the six new policy priorities identified in the National Review. A useful matrix has been produced to show the cross cutting nature of our local outcomes in relation to the National Priority Areas. This can be found in Appendix One. The opportunity has been taken though to update the previous suite of outcomes and a number of the individual indicators aligned to existing outcomes in line with key policies that have gained greater prominence more recently - most notably the Reshaping Care for Older People Change Fund Programme, Getting It Right For Every Child (GIRFEC) and the Early Years Collaborative.

This revised SOA reflects a bold vision for West Dunbartonshire, encapsulated in the following ambitions proposed by an independent Strategic Advisory Board during 2012:

- Delivery of 5,000 additional new homes for West Dunbartonshire over the next ten years
- Develop a major visitor attraction 'Big Attraction' delivering £20m annual economic benefit
- Build strategic assets and capability in the provision of Care related services and enterprises.
- The Council's strategic priority to secure 1,000 new jobs for the area

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<sup>1</sup> A copy of the guidance can be found on the Scottish Government's website <http://www.scotland.gov.uk/Topics/Government/local-government/CP/SOA2012/SOA2012>

<sup>2</sup> A copy of the original SOA 2011-14 and the annual progress reports for 2010/11 and 2011/12 can be found on the West Dunbartonshire CPP Website <http://www.wdcp.org.uk/home>

This SOA focuses on the following interconnected priorities<sup>3</sup>:

- Stimulating Regeneration and Economic Growth
- Supporting Safe, Strong and Involved Communities
- Tackling Health Inequalities
- Supporting Older People
- Promoting Physical Activity
- Supporting Children and Families

The associated local outcomes are illustrated in the table below:

SOA Priority	SOA Local Outcome
Stimulating Regeneration and Economic Growth	Increased the number of new business starts and supported the growth of sustainable businesses
	Growth of the tourism economy
	Created attractive, competitive and safe town centres and enabled the development of our major regeneration sites
	Improved core employability skills and assisted people into work
	Improved and Sustained Income levels
Supporting Safe, Strong and Involved Communities	Reduced violent crime
	Reduced through effective partnerships the risk from terrorism
	Prevented harm to the community caused by Serious and Organised Crime Group
	Enhanced safety of women and children
	Reduced antisocial behaviour and disorder
	Home, Transport and Fire Safety
	Reduced impact of alcohol and drug misuse on communities
	Stronger, confident and more involved communities
	Prevented people from becoming homeless
Improved the quality and availability of affordable housing	
Tackling Health Inequalities	Improved health and reduce health inequalities (overarching outcome delivered through CHCP strategic plan)
Promoting Physical Activity	Increased level of physical activity (overarching outcome delivered through WD Leisure business plan)
Supporting Older People	Improved care for and promote independence with older people (overarching outcome delivered through reshaping care change plan)
Supporting	Improved attainment and achievement for early years, primary schools

<sup>3</sup> Our refreshed list of local outcomes and their relationship to the above priorities can be found in Appendix One, and new indicators developed have been highlighted and included in Appendix 2.

SOA Priority	SOA Local Outcome
Children and Families	and secondary schools
	Increased positive destinations for 16-19 year olds
	Families are confident and equipped to support their children throughout childhood
	Improved attainment and achievement through Life Long Learning

This SOA outlines then the key actions we need to take over the next year to the finalise our 10 year strategy, including development of a 3 year thematic action plan covering the period 2014/17.

In terms of how the SOA acts as the strategic driver for other plans, the following diagram gives an illustration of the relationships between these:



Each partner identifies their contribution to the SOA through their own respective plans, strategies and performance reporting, with a focus on those strategic issues which need collaboration and joint effort to address the priority needs of West Dunbartonshire communities. These strategic plans should provide a clear line of sight to SOA shared outcomes. Details of key strategies and plans that provide a context for delivery of the SOA can be found in Appendix Three. These should also detail the key actions to be taken to contribute towards the priorities and local outcomes of the SOA.

A key area of work in the development of our 2014/17 SOA will be the mapping and profiling of all CPP Partner's financial investment and resources deployed help us achieve our local outcomes as well as addressing prevention and early intervention activities.

All CPP structures contribute to the scrutiny and monitoring of the SOA. At each level of the structure, dedicated time on agendas is devoted to scrutiny, challenge and discussion on performance and finance. Where appropriate, at each level of the structure, improvement or remedial actions are identified to address any areas of concern.

### Section 3: Local Context

This refreshed SOA focuses on year three of our existing SOA for 2011/14. The new SOA for 2014 onwards will provide updated details around our local social and economic situation, as well as the progress made towards our local outcomes<sup>4</sup>. The following table outlines a few examples of the progress made towards our priorities over years one and two of the existing SOA and the key areas we will be delivering on for year three - 2013/14.

Local Priority Area	What we had	What we did	What we will focus on (2013/14)	National Priority Area
Stimulating Regeneration & Economic Growth	Rising Unemployment particularly in the 16-24 year old group.	The Council committed to the creation of an additional '1,000 Jobs in 1,000 Days' through the Jobs Growth and Investment Initiative. Progress has been achieved through a significant increase in Modern Apprentice places in West Dunbartonshire delivered through our Working 4U service.	Focus will be on identifying as many job opportunities as possible are matched to our local young people.	Employment Health Improvement Physical Activity

<sup>4</sup> West Dunbartonshire Council's Social and Economic Profile 2012/13 can be found on the Council's website <http://www.west-dunbarton.gov.uk/council-and-government/council-information-performance-and-statistics/>.

West Dunbartonshire Single Outcome Agreement 2011-14 (2013-14 Refresh)

Local Priority Area	What we had	What we did	What we will focus on (2013/14)	National Priority Area
Promoting Physical Activity	Low levels of participation in sport and physical activity within West Dunbartonshire.	Delivery of an early intervention programme of sport in 100% of Early Education and Childcare Centres. Develop the Community Sports Hub project (a National 2014 Commonwealth Games Sporting Legacy initiative) throughout West Dunbartonshire.	Continued development of sport and physical activity sessions within the early years' sector with the addition of engagement with families to sustain participation at home and in communities.	Health Inequalities & Physical Activity
Supporting Children & Families	Significant child poverty and a lack of success in overcoming significant challenges for many of our children and young people in West Dunbartonshire	Committed to embedding the GIRFEC model and participation in the Early Years Collaborative. There has been significant success on delivering parenting support and youth services in the area.	Adopting approaches to improvement planning through the testing model of Early Years Collaborative approach – specifically in relation to smoking in pregnancy and child dental health. Implementing actions based on the Children and Young People's bill and the new inspection regime for children's services. This includes developing our self evaluation to measure our performance and identify areas for further improvement.	Early Years Health Inequalities & Physical Activity

West Dunbartonshire Single Outcome Agreement 2011-14 (2013-14 Refresh)

Local Priority Area	What we had	What we did	What we will focus on (2013/14)	National Priority Area
Supporting Safe, Strong & Involved Communities	Specific communities were experiencing high levels of antisocial behaviour and crime. West Dunbartonshire was also seeing high rates of domestic abuse.	Public reassurance model was used to engage with local communities with specific issues. This has resulted in substantial reductions in crime and antisocial behaviour incidents.  The response to high levels of domestic abuse has included the development of an innovative approach in relation to perpetrators assessed /supervised by CJSW.	Identify further hotspots to be designated as Public Reassurance Areas. A new joint initiative with Addictions Services through the Community Health and Care Partnership is being developed to link treatment and support services to recovery in the community. Develop and strengthen the ASIST project which focuses on the needs of children living with domestic abuse.	Safer and Stronger Communities & Reducing Offending
Tackling Health Inequalities	Persistently high levels of social inequity manifesting if long-standing in poor health inequalities.	CHCP and Leisure Trust successfully delivered child healthy weight intervention programme across local authority area.  CHCP led partnership work to support positive mental health amongst children and young people, most notably the Seasons for Growth programme.	Further develop and expand the active ageing Vitality Programme with older people.  Continued implementing of the Alcohol and Drug Partnership action plan  The CHCP is leading the local suicide prevention Choose Life initiative	Health Inequalities & Physical Activity  Early Years  Outcomes for Older People  Safer and Stronger Communities & Reducing Offending

Local Priority Area	What we had	What we did	What we will focus on (2013/14)	National Priority Area
Supporting Older People	Commitment to enable greater independence amongst older people and also meet demands of changing population demographic.	The CHCP led the implementation of Older People Change Fund Plan Year Two Delivery Plan	The CHCP is leading the delivery of local Older People Change Fund Plan Year Three Delivery Plan.  The CHCP is working with the local CVS to support greater volunteering across a range of services in partnership with the third sector.	Outcomes for Older People  Health Inequalities & Physical Activity

There are four defining characteristics of our local Community Planning Partnership that we have sought to foster over the course of our existing SOA 2011/14, and that we look to further develop as we move forward – these are:

- Ensuring that community planning takes a streamlined approach to delivering outcomes for communities – requiring action by all partners. This does not mean creating additional structures or increasing bureaucracy but instead should focus on building on and complimenting the core work of individual partners;
- A recognition that our priorities and outcomes do not exist in isolation nor can they be delivered independently from one another – they are fundamentally inter-connected;
- An emphasis on early intervention and prevention across all of our priorities, realigning resource and action to support this wherever possible;
- A commitment to pro-active and rigorous self-evaluation and scrutiny of activities across community planning partners as a driver for continuous improvement.

West Dunbartonshire Community Planning Partners have invested considerable energy in de-cluttering the partnership landscape as recommended by Audit Scotland; and have developed core arrangements in line with community planning principles. The most notable example of this is our local integrated Community Health and Care Partnership, (CHCP) which has developed as a clear manifestation of community planning in action (and well in advance of the new legislation on health and social care integration). This allows the CHCP to progress community planning programmes of work, reflecting an emphasis on early intervention and prevention - and with action to address health inequalities seen as a joined-up part of our overarching ambitious and challenging agenda.

The focus locally on understanding the social, economic and environmental factors which lead to poor health and health inequalities fits well with the recent publication on health inequalities from Audit Scotland. As a partnership we are focused on delivering a strategy to reduce health inequalities which focuses on these contributory factors and how collectively we can reduce inequalities of outcome for West Dunbartonshire residents.

This SOA reflects an approach that emphasises how we have been increasingly co-ordinating the totality of our activities/programmes to approach these long-term interconnected challenges in a deliberate and focused manner. As a partnership we welcome the increased accountability placed on all partners for delivery of the SOA. Over the coming year we will be strengthening our working relationships to allow collective delivery of outcomes. We will make more visible what has been to-date an implicit community planning leadership contribution from our well-established local Public Protection Chief Officers' Group; and will welcome our new local Leisure Trust as a key partner that will lead on the physical activity agenda.

The National Park Partnership Plan outcomes contribute significantly to this Single Outcome Agreement and deliver social, economic and environmental benefits in our area. The National Park Authority is the body charged to coordinate the delivery of these outcomes and will work together with the Community Planning Partnership as a signatory to this outcome agreement. We will also be working closely with SPT to ensure that we focus on the significant role that good transport links have in supporting delivery of our outcomes for the area. Good transport is essential to economic growth; improved levels of employment and employability; reducing carbon emissions; cohesive, sustainable communities; and healthy, active, independent lives.

The following illustrates some of the key preventative work being delivered through the CPP:

CPP Priority: Supporting Children & Families

- FAST (Families and School Together) programme
- Physical activity for pre-5s
- More choices more chances risk matrix
- Digital Literacy courses

CPP Priority: Supporting Safe, Strong & Involved Communities

- Reduce Abuse
- Midnight League
- Road and Fire Safety

Stimulating Regeneration and Economic Growth

- Working 4U
- Universal Credit Pilot
- Modern Apprenticeship Programme
- More choices, More chances

## Section 4: Key CPP Actions for 2013/14

Significant work is required to meet the Scottish Government's expectations as a result of the National Review of Community Planning. The following table outlines our proposals/key actions to take these challenges forward and produce our new 2014/17 SOA.

Requirement	Key Actions to take forward
<p>New and effective local community planning arrangements</p>	<p>During 2013/14 the CPP will implement a new framework for Community Planning. Decision-making, effective participation and strengthened partnerships will be improved by creating a single senior CPP Management Group to replace the current Strategic Board and Executive Group.</p> <p>It will lead and govern CPP activity and provide scrutiny and direction. It will be populated by Chief Officers from the key partners ensuring clearer accountability for outcomes, strategic direction and resources. Administration and opposition elected members will play a crucial role in providing strategic oversight and robust scrutiny as members of this management group.. Discussions around service integration and pooling resources are not possible unless the partners are directly accountable for resources.</p> <p>The Group will hold explicit collective responsibility for the effective delivery of community planning. Aligned to this CPP Management Group will be delivery groups and other, existing, linked structures. These arrangements will allow us to focus on transformational activity within the key priority areas, setting out our longer term outcomes and the activities required on a rolling basis to deliver on these.</p>

Requirement	Key Actions to take forward
<p>Neighbourhood Management demonstrating a commitment to Understanding Place</p>	<p>A key element of our new approach to community planning will be the development of the neighbourhood management agenda based around place. This will allow us to build an evidence base and respond collectively to the significant and varied inequalities issues facing different communities within West Dunbartonshire, while seeing local residents and third sector organisations involved in decision making about design and delivery of local services.</p> <p>Our new CPP will capture and utilise all local knowledge, demographic information and CPP Partner resources to ensure more joined up services, based on local need. Data sharing protocols, and shared research/analysis will be key elements of an improved partnership approach to understanding place.</p> <p>The CPP supports a very effective Public Reassurance programme that is being rolled out across West Dunbartonshire. There are some very positive outcomes in terms of reduced crime and fear of crime and this local approach, founded on a partnership approach to specific neighbourhood services, is clearly demonstrating the value of local community involvement.</p>
<p>10 Year Vision</p>	<p>The new SOA 2014/17 will reflect a 10 year vision for Regeneration and Growth. This vision was developed through a Strategic Advisory Group populated by political leaders and Chief Officers of public and private sector organisations in the area. The Strategic Advisory Group has set out the following challenges:</p> <ul style="list-style-type: none"> <li>• 5,000 new homes</li> <li>• a major tourist attraction</li> <li>• a new approach to the care sector</li> </ul> <p>In addition to these challenges the Council has set a strategic priority focused on securing 1,000 new jobs for the area.</p> <p>This vision sets aspirational goals for West Dunbartonshire in 10 years time and will be refined and developed in partnership with our communities. It will be delivered through outcome focused planning for change –showing what the CPP collectively will deliver in order to improve inequity of outcome for the local population.</p>

Requirement	Key Actions to take forward
<p>Prevention/Early Intervention</p>	<p>Our 2011/14 SOA and associated progress report demonstrate the early intervention/preventative nature of key current SOA programmes. Although our partners already direct resources towards preventative work, the CPP will look at opportunities to significantly increase our efforts in this area.</p> <p>Going forward we will identify further preventative/early intervention opportunities. Guidance, finance and support will be sought in terms of the costs associated with Prevention and Early Intervention programmes of activity.</p> <p>Work has already begun on joint commissioning plans for the area and this will be the focus over the next round of SOA planning. This allows us to make a decisive shift towards prevention and early intervention in partnership – ensuring resources are allocated appropriately and that savings can be released wherever possible.</p> <p>The priority areas for the CPP are broadly aligned to the six new policy priorities identified in the National Review. The opportunity has been taken to update the previous suite of outcomes and a number of the individual indicators within the existing outcomes in line with key preventative policy areas that have gained greater prominence more recently - most notably the Reshaping Care for Older People Change Fund Programme, Getting It Right For Every Child (GIRFEC) and the Early Years Collaborative.</p>
<p>Community Engagement</p>	<p>The West Dunbartonshire approach to neighbourhood management is focused on ensuring local communities are fully engaged and involved in local decision making, service design and delivery. To successfully progress this agenda we will be focusing on building the capacity of our communities, with a coordinated partnership approach taken to community engagement and consultation.</p> <p>The future focus will be on developing approaches which build on existing good practice such as our Citizens' Panel and our enhanced consultation processes. We will also expanding the role of our existing Community Participation Committee to become a Community Alliance for the area and will maintain a focus on strengthening Equality Impact Assessment practice.</p>

## Glossary

ASSIST	Advocacy, Support, Safety, Information Services Together	The specialist domestic abuse advocacy service that provides advocacy and support to victims of domestic abuse
CJSW	Criminal Justice Social Work	Services provided through social work services specifically in relation to offending and criminal justice
CVS	Community & Volunteering Services	Overarching organisation for third sector / voluntary groups across West Dunbartonshire
EYC	Early Years Collaborative	A framework focusing on the early part of a child's life where there is a key opportunity to build resilience and seek to prevent the appearance of problems later in life
GIRFEC	Getting it right for every child	A national programme that is changing the way adults think and act to help all children and young people grow, develop and reach their full potential
Public Reassurance		A police led, partnership model focused on improving outcomes at small area level particularly in relation to anti social behaviour and crime.
RCOP	Reshaping Care for Older People	A prevention and early intervention approach to partnership delivery of services for older people
Working 4 U		A single entry service for customers offering a range of support and guidance around work, learning and money.
SOA	Single Outcome Agreement	Agreements between the Scottish Government and each council which sets out how each will work in the future towards improving national outcomes for the local people in a way that reflects local circumstances and priorities
SPT	Strathclyde Partnership for Transport	The partnership analyses travel needs and develops the transport system for the region

## **Contact Details:**

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The SOA is available from the Community Planning Partnership website at:  
[www.wdcpp.org.uk](http://www.wdcpp.org.uk)

## **Appendices**

- *Appendix One: Links to National Priority Areas*
- *Appendix Two: Refreshed SOA Performance Framework 2013/14*
- *Appendix Three: Key contextual Plans and Strategies*

		National Priority Area					
		Early years	Economic recovery & growth	Employment	Health inequalities & physical activity	Safer & stronger communities, & reducing offending	Older People
West Dunbartonshire Local Outcomes	Increased the number of new business starts and supported the growth of sustainable businesses		✓	✓	✓		
	Growth of the tourism economy		✓	✓			
	Created attractive, competitive and safe town centres and enabled the development of our major regeneration sites		✓	✓		✓	✓
	Improved core employability skills and assisted people into work		✓	✓	✓		
	Improved and Sustained Income levels	✓	✓	✓	✓		✓
	Reduced violent crime					✓	
	Reduced through effective partnerships the risk from terrorism					✓	
	Prevented harm to the community caused by Serious and Organised Crime Group					✓	
	Enhanced safety of women and children	✓			✓	✓	✓
	Reduced antisocial behaviour & disorder	✓				✓	✓
	Home, Transport and Fire Safety	✓			✓	✓	✓
	Reduced impact of alcohol and drug misuse on communities	✓		✓	✓	✓	✓
	Stronger, confident and more involved communities			✓	✓	✓	
	Prevented people from becoming homeless	✓		✓	✓	✓	✓
	Improved the quality and availability of affordable housing				✓	✓	
	Improved attainment and achievement for early years, primary schools and secondary schools	✓		✓	✓		
	Increased positive destinations for 16-19 year olds			✓	✓		
	Families are confident and equipped to support their children throughout childhood	✓		✓	✓		
	Improved attainment and achievement through Life Long Learning			✓	✓		
	Improved care for and promote independence with older people						✓
Improved health and reduce health inequalities.	✓			✓		✓	
Increased level of physical activity.	✓			✓	✓	✓	

**Appendix Two: Refreshed SOA Performance Framework 2013/14**

The following Single Outcome Agreement Performance Framework outlines the draft suite of Performance Indicators we will use to track progress towards our local outcomes for 2013/14.

<b>Local Priority</b>									
1 Regeneration and Economic Growth									
<b>Local Outcome</b>									
1.1 Increased the number of new business starts and supported the growth of sustainable businesses									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
H/ED/017 Business stock per 10,000 of adult population (16+)	217	213	236	228	232				
H/ED/018 Business start-up rate per 10,000 of adult population (16+)	22	24.8	25	23	24				
H/ED/019 3 year survival rate (%) of new business starts	59.4%	70.2%	61.1%	61%	62%				
<b>Local Outcome</b>									
1.2 Growth of the tourism economy									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
H/ED/009 Percentage increase in number of visitors to West Dunbartonshire	-1%	0%	2%	0%	1%				
H/ED/012 Percentage increase in tourism generated income for West Dunbartonshire	-2%	1%	-1%	0%	1%				
<b>Local Outcome</b>									
1.3 Created attractive, competitive and safe town centres and enabled the development of our major regeneration sites									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
H/FP/004 Percentage of floor space in Alexandria Town Centre that is vacant	10%	10%	9%	10%	10%				
H/FP/003 Percentage of floor space in Dumbarton Town Centre/commercial centre that is vacant	10%	11%	15%	10%	10%				
H/FP/002 Percentage of floor space in Clydebank Town Centre/commercial centres that is vacant	10%	7%	6%	7%	6%				
H/ED/024 Investment in major	Not		£26,000,000	£30,000,000	£40,000,000		Not		

**Appendix Two: Refreshed SOA Performance Framework 2013/14**

<b>Local Priority</b>									
regeneration sites in WD	applicable							applicable	
Percentage of Citizens Panel respondents who feel their town centres are safe	Not applicable		68%	Increase	Increase	See note	Not applicable		2011/12 was the baseline year
Percentage of Citizens Panel respondents who feel their town centres are attractive			20%	Increase	Increase	See note			
<b>Local Outcome</b>									
1.4 Improved core employability skills and assisted people into work									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
CED/PPP/014 Percentage of working age people with low or no qualifications	18.7%	15.7%	See note	15%	14.5%	Not applicable		Not applicable	
CED/PPP/007 Employment rate	69%	67%	67.6%	68%	69%				
CED/PPP/016 Percentage of working age population who are employment deprived in West Dunbartonshire	15.8%	18.1%	17.7%	16.5%	16.5%				
<b>Local Outcome</b>									
1.5 Improved and Sustained Income levels									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
CED/PPP/011 Percentage of people with increased or sustained income through Benefit Maximisation	Not applicable		79%	70%	70%		Not applicable		
CED/PPP/012 Percentage of people with increased or sustained income through reduced debt liability/debt management	Not applicable		77%	70%	70%		Not applicable		
CED/PPP/017 Percentage of the total population who are income-deprived in West Dunbartonshire	21.3%	22.7%	22.1%	22.1%	22.1%				

**Appendix Two: Refreshed SOA Performance Framework 2013/14**

<b>Local Priority</b>									
2 Safe, Strong and Involved Communities									
<b>Local Outcome</b>									
2.1a Reduced violent crime									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
CED/PU/060 Number of Crimes in Group 1 (Violent Crimes) per 10,000	36	34	30.4	32.7	32.3				
<b>Local Outcome</b>									
2.1b Reduced through effective partnerships the risk from terrorism									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
Apply intervention tactics to deprive and disrupt organised crime groups from accessing legitimate enterprise	Not applicable				£1m		Not applicable		
Reduce the threat and risk or organised crime groups in West Dunbartonshire by increasing the number of arrests	Not applicable				5% increase		Not applicable		
Deprive criminals of cash and assets through the use of appropriate legislation	Not applicable				£1.5m		Not applicable		
<b>Local Outcome</b>									
2.1c Prevented harm to the community caused by Serious and Organised Crime Group									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
Deliver Argus events for appropriate sites within the area	Not applicable				2		Not applicable		
Develop and deliver partnership awareness raising events and briefings in respect of key operational approaches	Not applicable				4		Not applicable		
Conduct local community briefings in respect of key campaigns related to radicalisation / sectarianism	Not applicable				24		Not applicable		
Though the Contest partnership group conduct partnership visits to all 'soft target / crowded places' sites within West Dunbartonshire and conduct a security review	Not applicable				tbc		Not applicable		

**Appendix Two: Refreshed SOA Performance Framework 2013/14**

<b>Local Outcome</b>									
2.2 Enhanced safety of women and children									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
SP/SP/001 Detection rate for domestic abuse related crimes (5 year average) per 10,000 of adult population	Not applicable	65.7	71.4	68.4	68.7			Not applicable	
<b>Local Outcome</b>									
2.3 Reduced antisocial behaviour and disorder									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
SP/SP/002 Number of Crimes in Group 4 (five year average) per 10,000 of adult population	Not applicable	288	261	276	271			Not applicable	
CED/PU/063 Number of deliberate fires per 10,000 population	111	104	76	<104	<104				
CED/PPP/013 Percentage of Citizens' Panel respondents experiencing antisocial behaviour	Not applicable		32%	31%	30%		See note		2011/12 was the baseline year
<b>Local Outcome</b>									
2.4 Home, Transport and Fire Safety									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
H/RD/012a Number of people (all ages) killed in road accidents	2	4	4	3	3				
H/RD/012b Number of people (all ages) seriously injured in road accidents	27	25	21	24	21				
H/RD/012c Number of people (all ages) slightly injured in road accidents	187	174	155	224	222				
H/RD/013a Number of children killed in road accidents	0	0	1	0	0				
H/RD/013b Number of children seriously injured in road accidents	8	4	5	6	5				
SFR/SFR/001 Number of people killed or seriously injured in House Fires per 10,000 population	Not applicable	2.2	0.7	Target is to decrease					
SFR/SFR/002 Number of accidental house fires per 10,000 pop. – alcohol/smoking related		3.85	2.81	Target is to decrease					

**Appendix Two: Refreshed SOA Performance Framework 2013/14**

<b>Local Outcome</b>									
2.5 Reduced impact of alcohol and drug misuse on communities									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
SP/SP/003 Public Reported Incidents of Street Drinking (5 year average)	Not applicable	864	669	830	813				
NEW The number of interventions conducted in respect of Drug Dealers	Trend data and targets to be confirmed					Not applicable			Note: replaces CED/PU/066 Number of Persons Detected for Drug Supply Crimes
SWH/CPP/113 Number of Drug-Related deaths	13	17.3	16	14	14				
<b>Local Outcome</b>									
2.6 Stronger, confident and more involved communities									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
CED/PU/072 Number of sustained Voluntary Organisations	895	904	906	Increase					Target is to increase
CED/PU/073 Percentage of the population active in volunteering and community activity	34%	38%	40%	38%	40%				
H/CS/005 Percentage of Citizens Panel respondents who are satisfied or very satisfied with the physical appearance of their local area	55%	55%	63%	82%	83%				
SW/HI/020 5-year moving average Suicide Rate (both sexes)	21	21	24	16	15				
CED/CP/099 Number of young people involved in youth consultation and representation structures	252	245	344	326	340				
H/CPP/121 Number of people in KIN networks	30	60	72	60	60				
H/CS/002 Percentage of residents satisfied or very satisfied with agencies' response to tackling anti social behaviour	69%	69%	71%	71%	72%				

**Appendix Two: Refreshed SOA Performance Framework 2013/14**

<b>Local Outcome</b>										
2.8 Prevented people from becoming homeless										
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note	
	Value	Value	Value	Target	Target					
HSSI01b Percentage of homeless decisions in West Dunbartonshire from homeless presentation	Not applicable	59%	74%	75%	75%					
HSSI03 Tenancy Sustainment levels in West Dunbartonshire are increased	82%	86%	82%	85%	87%					
HSSI08a Percentage of Youth Homeless presentations in West Dunbartonshire	38%	37%	34%	30%	25%					
<b>Local Outcome</b>										
2.9 Improved the quality and availability of affordable housing										
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note	
	Value	Value	Value	Target	Target					
H/HO/003 Number of new build properties - RSL	94	81	158	70	70					
CED/PU/069 Percentage of RSL Housing Stock (In WD) meeting the Scottish Quality Standard	83.4%	89%	89.5%	93%	96.3%					
SH7axii HS2avi: The total percentage of Council's housing stock meeting the Scottish Housing Quality Standard	14%	32.1%	36.5%	58%	74%					

<b>Local Priority</b>										
3 Supporting Children and Families										
<b>Local Outcome</b>										
3.1 Improved attainment and achievement for early years, primary schools and secondary schools										
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note	
	Value	Value	Value	Target	Target					
CVS/CVS/001a Increased rate in the number of young people gaining Millennium Volunteers certificates (50 hours)	Not applicable	1.07	2.12	2.48	3.19					
CVS/CVS/001b Increased rate in the number of young people gaining Millennium Volunteers certificates (100 hours)		1.16	2.27	2.68	3.17					
CVS/CVS/001c Increased rate in the number of young people gaining Millennium		1.15	2.37	3.19	4.22					

**Appendix Two: Refreshed SOA Performance Framework 2013/14**

<b>Local Priority</b>									
Volunteers certificates (200 hours)									
ED/CPP/199 Percentage of Secondary (S4) Pupils in lowest 15% SIMD areas in West Dunbartonshire achieving 5 or more passes at SCQF Level 5 or better	17.1%	18.5%	Not yet available	21.5%	21.5%				SOLACE PI
ED/RAA/002 Percentage of pupils passing 5 or more SQA exams at SCQF level 5 or better by the end of S4	30%	31.6%	30.7%	32.5%	33%				
NEW: Percentage of pupils in 20% most deprived areas getting 5+ awards at level 6	To be confirmed								
ED/RAA/004 Percentage of pupils passing 5 or more SQA exams at SCQF level 6 or better by the end of S6	16%	19.6%	16.8%	20%	20%				
ED/QI/026 Achievement rate in Skills for Work/City & Guilds courses	93%	90%	Not yet available	94%	95%				
ED/SOA11-14/001 Percentage of volunteers recruited and developed through Sports Development gaining a positive destination	75%	80%	80%	80%	80%				
<b>Local Outcome</b>									
3.2 Increased positive destinations for 16-19 year olds									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
ED/CPP/197 Number of 16-19 year olds claiming benefits	370	320	365	360	350				
ED/CPP/197b Number of 18-19 year olds claiming benefits	315	285	345	340	330				
ED/CPP12-13/043 Percentage of LAC children and young people entering positive destinations aged 16	78%	80%	Not yet available	66%	67%				The next publication from the Scottish government will be in June 2013, under the description of 'Educational Outcomes for Scotland's Looked After Children'
ED/QI/015 Percentage of school leavers into positive destinations (total of higher/further education, employment, activity agreement and training)	83%	88.1%	91.5%	87%	88.1%				SOLACE PI

**Appendix Two: Refreshed SOA Performance Framework 2013/14**

<b>Local Outcome</b>									
3.3 Families are confident and equipped to support their children throughout childhood									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
CHCP/EYC/001 & CHCP/EYC/002 To ensure that women experience positive pregnancies which result in the birth of more healthy babies as evidenced by a reduction of 15% in the rates of stillbirths (from 4.9 per 1,000 births in 2010 to 4.3 per 1,000 births in 2015) and infant mortality (from 3.7 per 1,000 live births in 2010 to 3.1 per 1,000 live births in 2015).	To be confirmed					Not applicable			(Early Years Collaborative Stretch aim)
CHCP/EYC/003 To ensure that 85% of all children within each Community Planning Partnership have reached all of the expected developmental milestones at the time of the child's 27-30 month child health review, by end-2016									. (Early Years Collaborative Stretch aim)
CHCP/EYC/004 To ensure that 90% of all children within each Community Planning Partnership have reached all of the expected developmental milestones at the time the child starts primary school, by end-2017.									(Early Years Collaborative Stretch aim)
CHCP/CS/002 To ensure that all of our children will have an identified named person									(New national GIRFEC PI – links to impending Children and Young People Bill).
CHCP/CP/001 To ensure the percentage of child protection referrals to case conference within 21 days is 95%.									(West Dunbartonshire Council Corporate Plan 2012-17 – and developing public protection KPIs)
Balance of care for looked after children: % of children being looked after in the community									(new SOLACE PI)
<b>NEW</b> Percentage of children in poverty									25.2

**Appendix Two: Refreshed SOA Performance Framework 2013/14**

<b>Local Outcome</b>									
3.3 Families are confident and equipped to support their children throughout childhood									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
CHCP/042/11-12 Completion rates for child healthy weight intervention programme over the three years ended march 2014 (Cumulative)	Not applicable	100	144	210	315				
CHCP/CP/001 Percentage of child protection referrals to case conference within 21 days	Not applicable		95.5%	95%	95%	Not applicable			
CHCP/CP/002 Number of Child Protection investigations	Not applicable	130	147	To be confirmed		Not applicable			
ED/ASN/001 Number of young people attending specialist educational day provision outwith WDC schools	48	57	57	58	62				
ED/IN/010 Percentage attendance at school	93%	92.3%	93.4%	93%	93%				
ED/IN/011 Cases of exclusion per 1,000 school pupils	47	53	42	58	55				
<b>Local Outcome</b>									
3.4 Improved attainment and achievement through Life Long Learning									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
CED/PPP/015 Percentage of learners successfully completing courses targeted at improving literacy and numeracy	77%	77%	72%	72%	73%				

**Appendix Two: Refreshed SOA Performance Framework 2013/14**

<b>Local Priority</b>									
4 Supporting Older People									
<b>Local Outcome</b>									
4.1 Improved care for and promote independence with older people									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
Percentage of people 65+ with intensive needs receiving care at home	To be confirmed					Not applicable			(West Dunbartonshire Council Corporate Plan 2012-17 and SOLACE PI)
NOCC-A1a2 No people will wait more than 28 days to be discharged from hospital into a more appropriate care setting, once treatment is complete from April 2013	Not applicable		0	0	0	Not applicable			
NOCC-R3 Percentage of people 65+ admitted twice or more as an emergency who have not had an assessment	45%	45%	37.52%	35%	33%				Target has been achieved, although this figure is based on a statistical sample of the total number of records available. Work is underway to improve access to information sources.
CHCP/OPR/071.1 Number of unplanned admissions for people 65+ by SIMD Quintile 1	521	579	640	640	To be confirmed				Target is provisional and subject to change.
CHCP/OP/001 Percentage of adults with assessed Care at Home needs and a re-ablement package who have reached their agreed personal outcomes	Not applicable			45%	50%	Not applicable			(West Dunbartonshire Council Corporate Plan 2012-17)

**Appendix Two: Refreshed SOA Performance Framework 2013/14**

Local Priority										
NOCC-C1 Percentage of identified carers of all ages who express that they feel supported to continue in their caring role	65%	84.9%	81.5%	80%	85%				We have exceeded our annual target of 70% reflecting our increased efforts to support carers. We are continuing to assess carer satisfaction levels as part of the current assessment process as well as through satisfaction questionnaires. This includes identifying carer-defined areas of unmet need and the development of carer support plans to support people with their caring role.	
CHCP/CFP/020.1 Number of people aged 75+ in receipt of Telecare - Crude rate per 100,000 population	Not applicable		20,790	20,790	To be confirmed	Not applicable				
NOCC-BC2a Percentage of people 65+ with intensive needs receiving care at home (Existing definition)	43.4%	42.4%	44.4%	45%	48%				Although we have fallen short of target, there has been an improved targeting of care towards those with the highest levels of need.	
LITOP013 Percentage of people aged 65 and over who receive 20 or more interventions per week	Not applicable	46.96%	47.69%	44%	44%				In line with the focus on rehabilitation and enablement, service is being targeted towards those with high level needs to maximise any potential for improvement in levels of independence.	
CHCP/039/11-12 Total number of successful quits (at one month post quit) delivered by community-based universal smoking within specified SIMD areas of high socio-economic deprivation	Not applicable		66	95	To be confirmed		Not applicable			Updated from 57 in line with Sharepoint.

**Appendix Two: Refreshed SOA Performance Framework 2013/14**

<b>Local Priority</b>									
5 Improve Health and reduce Health Inequalities									
<b>Local Outcome</b>									
5.1 Improved health and reduce health inequalities									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
CHCP/038/11-12 Total number of successful quits (at one month post quit) delivered by community-based universal smoking cessation service	Not applicable		139	163	158				NHS HEAT
SW/HI/020 5-year moving average Suicide Rate (both sexes)	21	21	24	16	15				

<b>Local Priority</b>									
6 Physical Activity									
<b>Local Outcome</b>									
6.1 Increased level of physical activity									
Code & Short Name	2009/10	2010/11	2011/12	2012/13	2013/14	Traffic Light Icon	Short Term Trend Arrow	Long Term Trend Arrow	Latest Note
	Value	Value	Value	Target	Target				
Proportion of adults aged 65 + completing structured physical activity programme	To be confirmed					Not applicable			
CHCP/CP12-13/009 Number of children with or affected by disability participating in activities		166	172	172					
ED/SOA11-14/002 Number of parents with pre-5 children attending Sports Development's physical activity workshops to help sustain increased levels of physical activity at home	Not applicable	40	292	100	200				
SCC2 CC2: Number of attendances per 1,000 population for indoor sports and leisure facilities	4,200	4,345	4,020	4,152	4,520				
Number of adults 65+ who access tailored physical activity programme in a range of community settings	To be confirmed					Not applicable			
To deliver targeted physical activity programmes to SIMD 1 communities and other vulnerable groups	To be confirmed					Not applicable			

The key to traffic light symbols showing the current status of performance indicators and the general direction of travel arrows are explained below:

**Performance Indicator Status**

-  Target met/exceeded
-  Target narrowly missed
-  Target significantly missed
-  Data only PI

**Direction of Travel**

-  Improving
-  No Change
-  Getting Worse

## Appendix Three

Relevant key plans and strategies to support delivery of local outcomes	Stimulating Regeneration & Economic Growth	Supporting Children and Families	Supporting Safe, Strong and Involved Communities	Tackling Health Inequalities	Promoting Physical Activity	Supporting Older People
<b>National Strategies / Drivers</b>						
<a href="#">A Catalyst For Change – Regional Transport Strategy 2008-21</a>	✓	✓	✓	✓	✓	✓
<a href="#">Achieving our Potential</a>	✓	✓	✓	✓	✓	✓
<a href="#">ACPOS Public Reassurance Strategy</a>	✓	✓	✓	✓	✓	✓
<a href="#">Early Years Framework</a>	✓	✓	✓	✓		
<a href="#">Equally well</a>	✓	✓	✓	✓	✓	✓
<a href="#">More Choices More Chances (MCMC) Strategy</a>	✓	✓				
<a href="#">Safer Lives-Changed Lives: A shared approach to tackling violence against women in Scotland</a>	✓	✓	✓			
<b>Local strategies / Plans</b>						
<a href="#">Alcohol &amp; Drug Partnership Delivery Plan 2012-15</a>	✓	✓	✓			
<a href="#">Designing the Future – Local Transport Strategy 2013-18</a>	✓		✓			
<a href="#">Economic Development Strategy 2013-16</a>	✓		✓			

Relevant key plans and strategies to support delivery of local outcomes	Stimulating Regeneration & Economic Growth	Supporting Children and Families	Supporting Safe, Strong and Involved Communities	Tackling Health Inequalities	Promoting Physical Activity	Supporting Older People
<a href="#"><i>Forward Together– West Dunbartonshire Joint Voluntary Policy</i></a>			✓			✓
<a href="#"><i>Homelessness Strategy 2013 -16 (Draft)</i></a>	✓	✓	✓			
<a href="#"><i>Integrated Children's Services Plan 2013-15</i></a>		✓		✓	✓	
<a href="#"><i>Local Housing Strategy 2011-2016</i></a>			✓			
<a href="#"><i>Older People's Change Fund Plan -2013-14</i></a>			✓	✓	✓	✓

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