

East Renfrewshire Community Planning Partnership

Single Outcome Agreement

2013-16

Prepared 5 June 2013

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PURPOSE & SCOPE OF THE AGREEMENT

The purpose of our Single Outcome Agreement (SOA) is to improve the lives of the people of East Renfrewshire and promote equality and fairness.

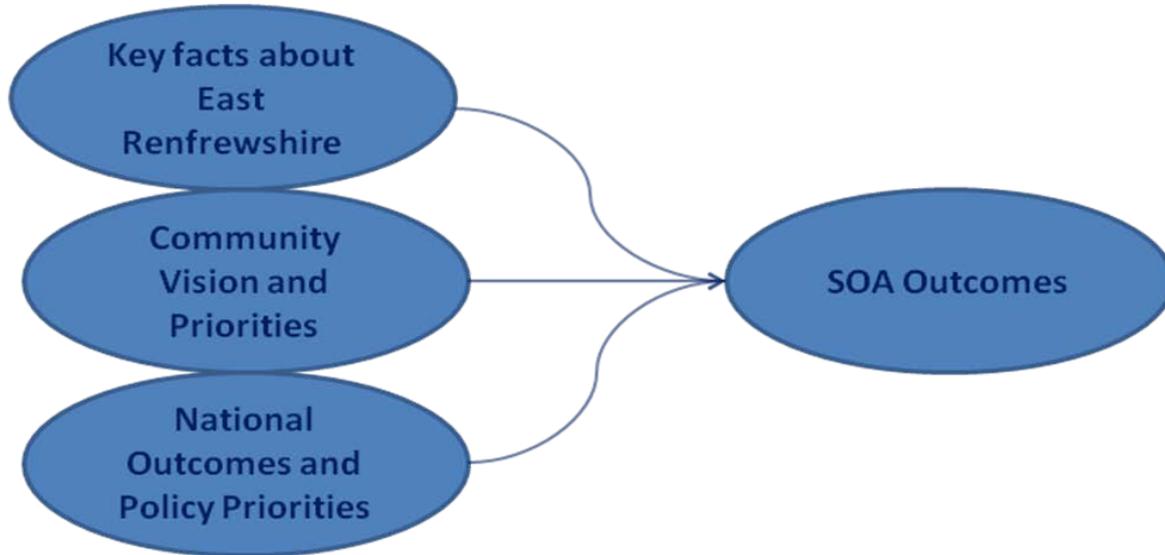
The SOA reflects the most important priorities of our residents. It is the core strategic document for the East Renfrewshire Community Planning Partnership (CPP) as we work to deliver excellent services that focus on the delivery of outcomes. The SOA is a key demonstration of our commitment to the people of East Renfrewshire and sets out the outcomes we plan to achieve.

The Single Outcome Agreement encompasses the work of all statutory community planning partners, other key public sector agencies and the voluntary and business sectors. It sets out the overarching context for partnership working in East Renfrewshire and it is the cornerstone of the relationship between the Scottish Government and East Renfrewshire Community Planning Partnership. It sets out how we will prioritise our approach to prevention and tackle the key issues facing our communities. In this document the CPP makes a commitment to delivering community planning through a robust set of arrangements that assure the delivery of outcomes and a strategic approach to our preventative work.

OUR LOCAL OUTCOMES

East Renfrewshire Community Planning Partnership wants to deliver ambitious outcomes for its residents and customers. Our five strategic outcomes have a focus on life stages and demonstrate what the CPP aims to achieve for local residents from pre-birth and early years through to older age. Our outcomes have been influenced by a range of evidence, shown in Figure 1

Figure 1:



The prioritised local outcomes of the East Renfrewshire Community Planning Partnership are based on a sound understanding of the needs of different communities in the area. During 2012 a detailed socio-economic analysis was undertaken at a small area level to identify the key issues facing local communities. This involved analysing socio-economic indicators and trend data covering key life stages from pregnancy to old age, breaking these down by the ten communities across the authority and making comparisons to the national average.

At the same time a large scale consultation process was undertaken to share aspects of the socio-economic analysis with local communities and explore priorities for key life stages i.e. for babies and young children through to older people.

All community planning partners came together during November 2012 to consider the full range of evidence and prioritise the outcomes for the SOA. In the same way that the socio-economic analysis and consultation process focused on life stages, the SOA outcomes describe what life will be like for our babies, children and families, young people adults and older people when we achieve our ambitions.

East Renfrewshire Single Outcome Agreement – Outcomes for 2013-16

SOA1: All children in East Renfrewshire experience a stable and secure start to their lives and are supported to succeed.

- 1.1 Parents are supported to provide a safe, healthy and nurturing environment for their families.
- 1.2 Our young children are healthy, active and included.
- 1.3 Our young children are safe and cared for.

SOA2. East Renfrewshire residents are fit and active and have the skills for learning, life and work.

- 2.1 Children are confident, effective learners and achieve their full potential.
- 2.2 Children and young people raise their educational attainment and achievement, developing the skills they need during their school years and into adulthood.
- 2.3 Residents have the skills for employment through increased take up of education and training opportunities.
- 2.4 Residents are active and optimise their health and wellbeing

SOA3. East Renfrewshire is a thriving, attractive and sustainable place for residents and businesses to grow.

- 3.1 The economy is stronger through increased business growth, targeted support and investment.
- 3.2 Our natural and built environment is enhanced and our environmental impact minimised.
- 3.3 Residents live in communities that are strong, self sufficient, resilient and supportive.
- 3.4 Residents live in warm, dry and energy efficient homes.
- 3.5 Residents have access to a range of services via travel choices based on an integrated and sustainable transport network.

SOA4. East Renfrewshire residents are safe and supported in their communities and homes.

- 4.1 Communities experience fewer incidents of vandalism, street disorder and anti-social behaviour.
- 4.2 Community safety and public protection is safeguarded
- 4.3 Residents are protected from harm and abuse and their dignity and human rights are respected.
- 4.4 Our vulnerable residents are able to live as safely and independently as possible in the community and have control over their care and support.
- 4.5 Carers' roles in providing care are recognised and valued.
- 4.6 People are improving their health and well being by recovering from problematic drug and alcohol use.

SOA5. Older people in East Renfrewshire are valued; their voices are heard and they are supported to enjoy full and positive lives for longer.

- 5.1 Older people are able to live as safely and independently as possible in the community and have control over their care and support.
- 5.2 Older people feel included and empowered to make a valuable contribution to their local communities.

Cross-cutting themes

As well as the strategic outcomes there are also a number of cross cutting themes which are woven through the SOA, these are;

- prioritising prevention and early intervention;
- building the capacity of individuals and assets of communities to enable the realisation of outcomes;
- using data and evidence to guide and prioritise our approach
- tackling and reducing inequalities among and between communities; and
- improving health.

Scottish Government Policy Priorities

The SOA shows how the East Renfrewshire CPP will contribute to the outcomes the Scottish Government want to see delivered for Scotland as a whole (these can be found in diagram 3 on page 37). The national outcomes have been developed around the Scottish Government's Policy Priorities, where it is expected that all CPPs will have a common and sharp focus on these areas and aim to achieve transformational, not incremental, performance improvement:

- Economic recovery and growth;
- Employment;
- Early years;
- Safer and stronger communities, and reducing reoffending;
- Health inequalities and physical activity; and
- Outcomes for older people.

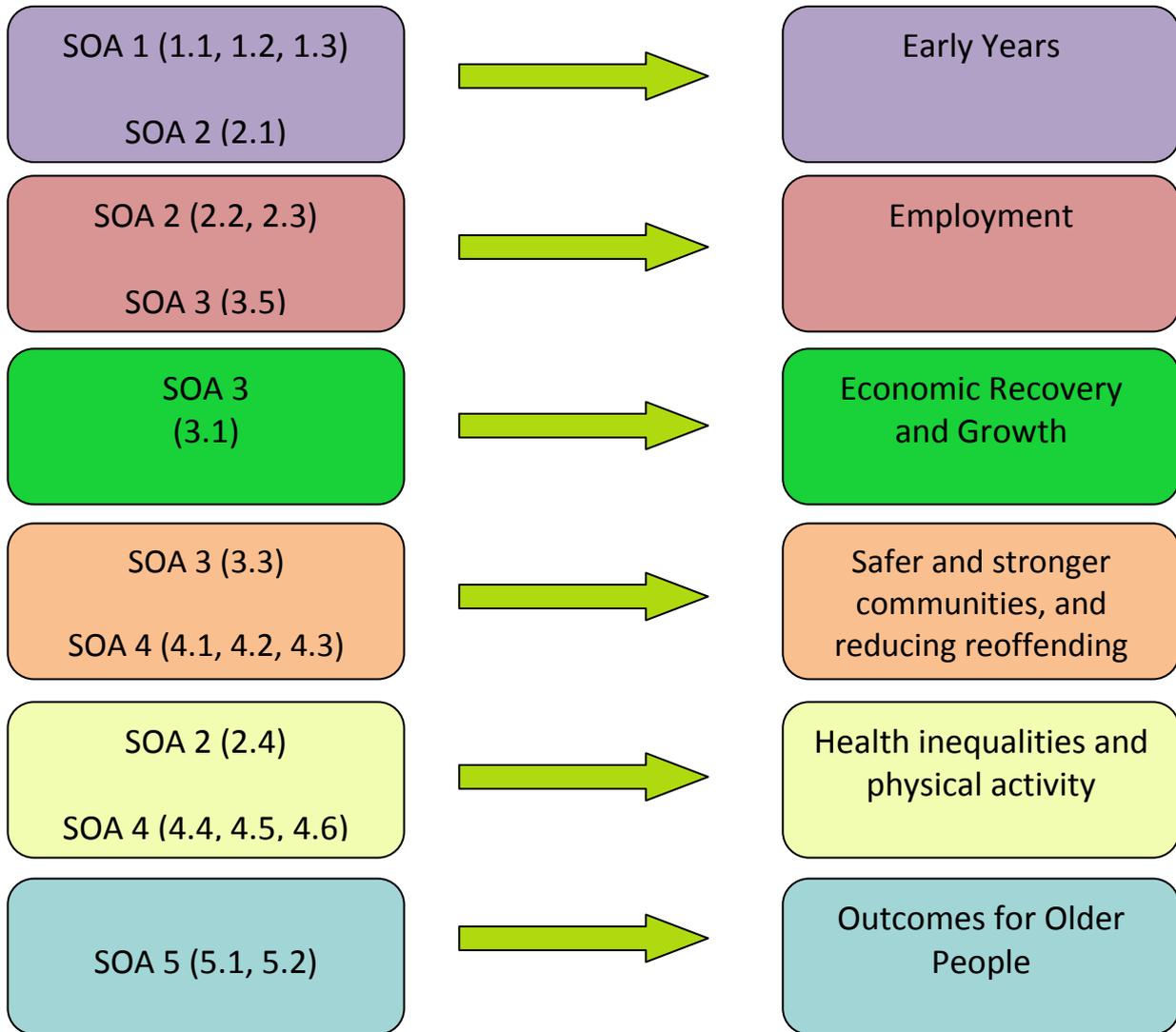
In meeting these aims, the CPP will fulfil the duties placed on it of community planning, Best Value, equalities and sustainable development. Together with East Renfrewshire's robust community planning arrangements, the SOA provides community planning partners and the Scottish Government with a clear framework for working together and being held to account. An Equality Diversity and Poverty Impact Assessment has been completed on the SOA and can be made available on request.

Annexes 1 and 2 detail some additional information on the equality approaches of the partners, as well as setting out their roles and key strategic focus.

The links between outcomes identified by the East Renfrewshire CPP and the Scottish Government’s six policy priorities are demonstrated below. The templates on pages 35 to 44 show the indicators and targets against these outcomes, and therefore East Renfrewshire CPP’s planned contribution to these national policy priorities.

East Renfrewshire Outcomes

Scottish Government Priority



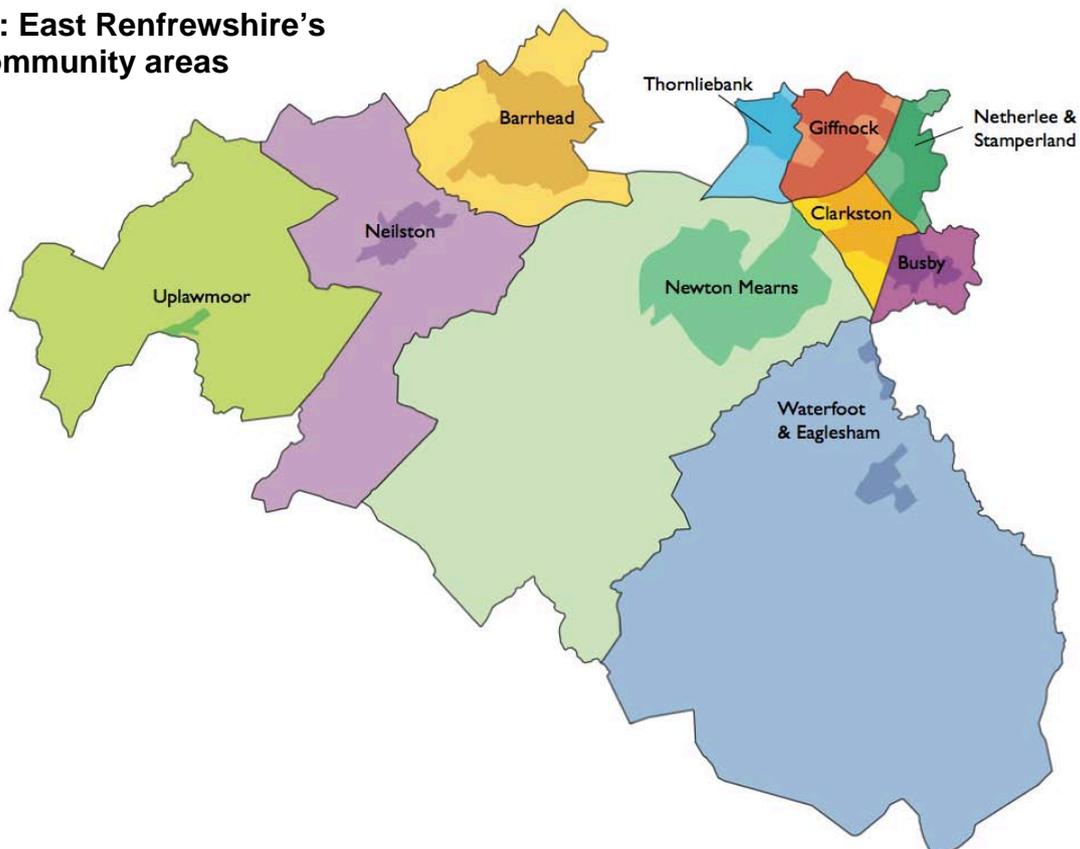
East Renfrewshire CPP bases the development of our SOA on robust analysis of the context and needs of East Renfrewshire, as demonstrated through socio-economic data and engagement with our local residents.

Through this SOA update process, East Renfrewshire CPP is laying the foundations for a place based approach, which will take account of the unique circumstances in each of our communities. While it is important to maintain an overview of the issues affecting the local authority area as a whole and how these sit in comparison with the national level, the CPP has also explored in more detail the issues affecting specific communities within East Renfrewshire and, where the data allows, how they compare to Scotland as a whole.

Our analysis of place in East Renfrewshire is based on community council boundaries as these are broadly recognised as distinct communities by local residents, shown in Map 1. Communities vary in size from 613 in Uplawmoor to 24,615 in Newton Mearns - this presents a series of challenges when comparing them against each other and the national picture. Using a range of the most informative socio-economic variables we have developed a picture of each of our communities. These demonstrate, using the Scottish average as a benchmark, where the strengths of our communities lie and where there are areas for concern.

These socio-economic profiles will be combined with the results of a comprehensive asset mapping process to compile a Community Resilience Assessment for each of East Renfrewshire's places. These will be used to help communities learn about themselves and as a tool by Community Planning Partners to assess where support is required and where communities can learn from and help one another¹.

Map 1: East Renfrewshire's ten community areas



¹ A best fit approach has been used to match data zones to the ten community profile areas

Our Area

East Renfrewshire is situated to the south of the city of Glasgow. It covers an area of 17,400 hectares; 75% of which is rural land. The town of Barrhead lies to the west of the authority with Newton Mearns, Clarkston, Giffnock, Thornliebank and Busby located in the east. There are three bustling villages: Neilston and Uplawmoor in the west, Eaglesham in east and two smaller settlements: Waterfoot and Shillford.

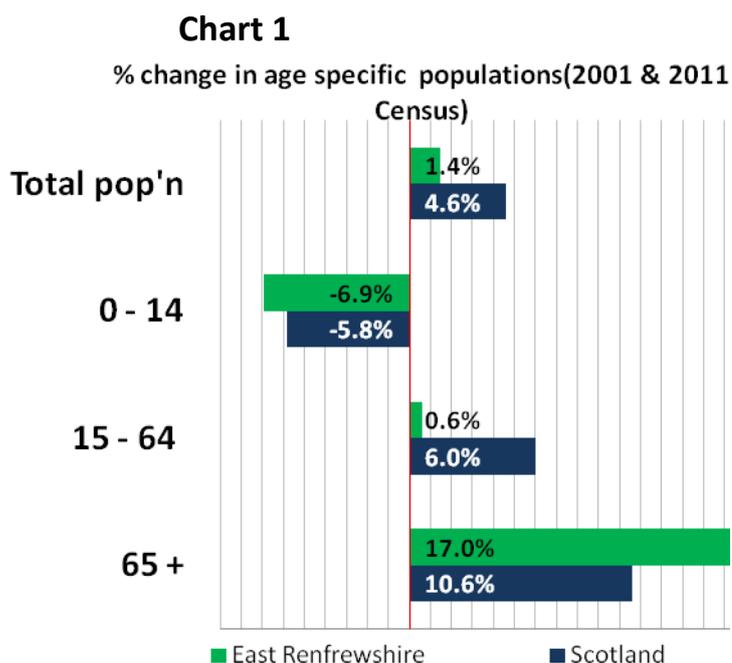
Our residents are very happy with the quality of life in East Renfrewshire. There are high levels of satisfaction with the area and this has been increasing steadily in recent years. Overall 93% of 699 local residents sampled in the 18th Citizens Panel Survey were satisfied or very satisfied with East Renfrewshire as a place to live in 2012/13², 44% were very satisfied and 49% satisfied.

We have a thriving 3rd sector in East Renfrewshire that contributes to life, well-being and economic development of the area. Our residents contribute a significant amount of their time to design and delivery of 3rd sector services and activities – a growing aspiration across our sector and within our communities.

Our People

Population³

The first release of Census 2011 data shows the East Renfrewshire population at 90,600⁴. This represents a 1.4% increase in the population measured against 2001 Census information, compared to an increase of 4.6% across Scotland. This overall figure masks some notable demographic change taking place within age groups. Over the past 11 years the population of 0-14's fell by 1,244; the 15 - 64 population had a marginal decline of 345; whilst the 65+ population saw an increase of some 2,388 people.⁵ The rate of change in age specific population groups between Scotland and East Renfrewshire was most pronounced among 15 – 64 year olds and the 65 and older population. The decrease in 0 – 14's and stable 15 – 64 population size in East Renfrewshire coupled alongside the sizable increase in the 65+ population highlights the changing age structure within the local authority – in 2001 15.7% of the



² The confidence interval, based on the sample size is +/-3.75%

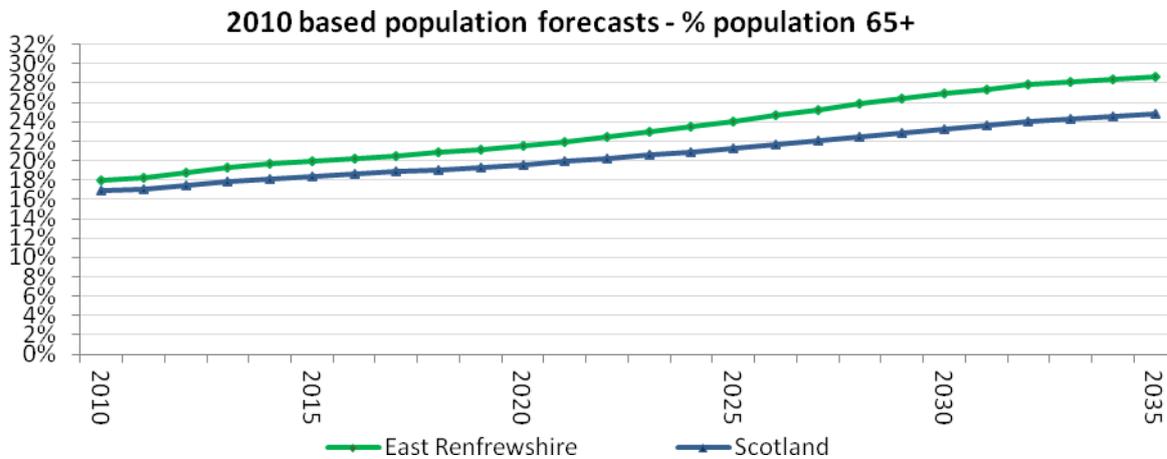
³ These figures will be updated as the Census 2011 information becomes available.

⁴ Scotland's Census 2011 Statistical Bulletin 1(B) <http://www.scotlandscensus.gov.uk/en/censusresults/bulletin.html>, rounded to nearest 100

⁵ Comparison between 2001 and 2011 census results. 2001 results available: <http://www.gro-scotland.gov.uk/statistics/theme/population/estimates/mid-year/2001/poprep> ; and 2011 Release 1B

population was 65+, this increased to 18.1% in 2011, and the 65+ age group is forecast to constitute 25% of the area's population by 2027.⁶

Chart 2

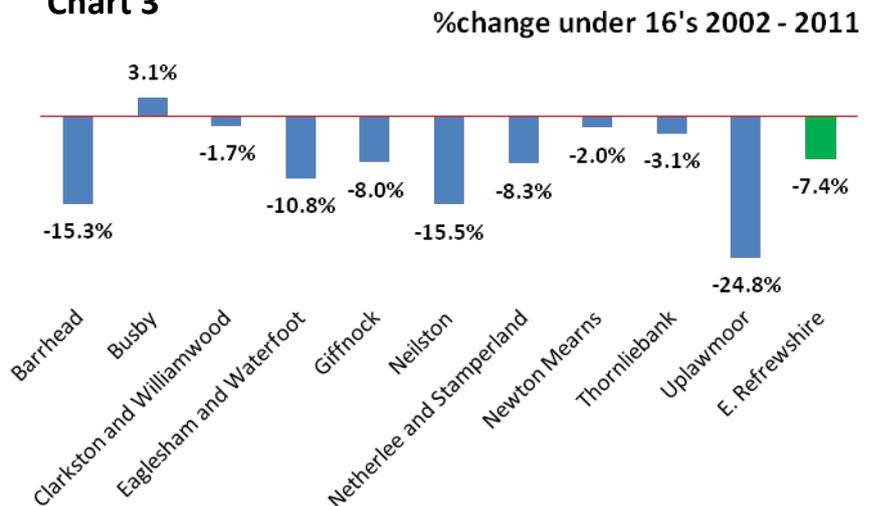


The make-up of the population is expected to change over the next 25 years. It highlights how growth in the over 65 population will create higher levels of dependency on the working age population. However it is recognised that the growing over 65s population makes a positive contribution to community life.

The dependency ratio (the ratio of those aged 16 to 64 to the number of those aged under 16 or 65 and over) rose from 59.3 in 2002 to 60.6 in 2011, forecasts predict that this will undergo a dramatic increase to 88.4 in 2035⁷. The proportion of those over 65 is predicted to account for 28.7% of East Renfrewshire's population in 2035 and equate to 25,600 people. This trend is broadly in line with projections for Scotland as a whole.

The population change experienced in local communities is also revealing of the changing demographic structure of East Renfrewshire. In terms of the 0-15 age group (Chart 3), only Busby saw an increase in population, with every other community showing slight or sizable falls. Barrhead, Neilston and Uplawmoor had the largest declines in their youth populations over the last 10 years.⁸

Chart 3

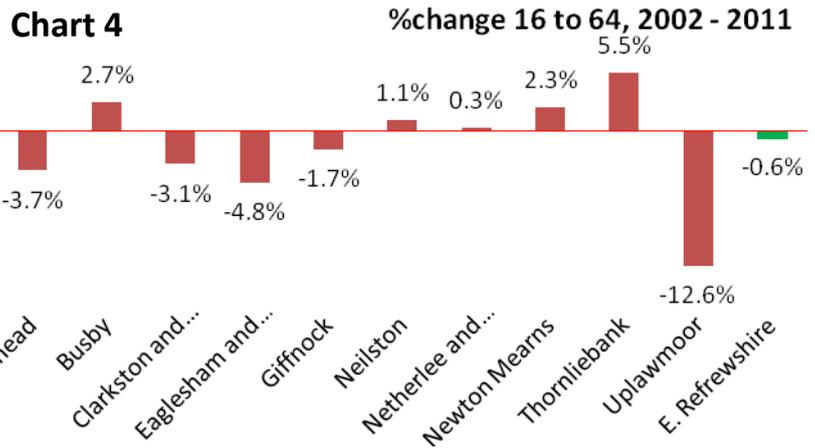


⁶ National Records of Scotland (NRS) - 2010-based principal population projections by sex and single year of age, 2010-2035 available: <http://www.gro-scotland.gov.uk/statistics/theme/population/projections/index.html>

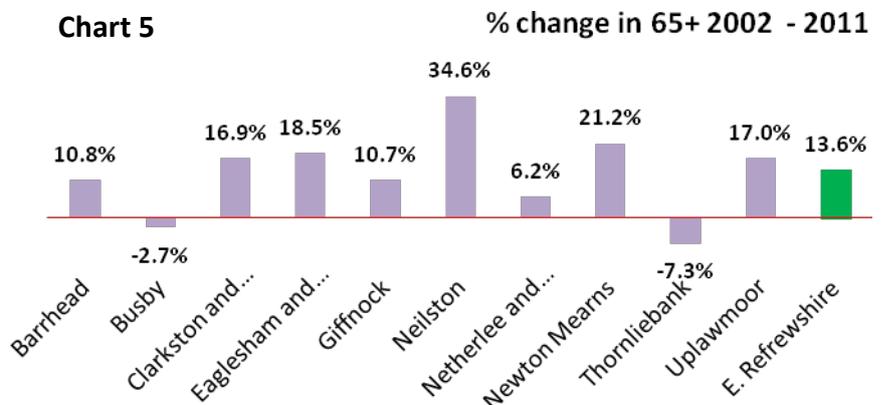
⁷ www.gro-scotland.gov.uk - '2010-based sub-national population projections'

⁸ All data referring to communities is based on Small Area Population Estimates (SAPE), available; <http://www.gro-scotland.gov.uk/statistics/theme/population/estimates/special-area/sape/index.html>

Five of ten communities also witnessed a decline in their working age population (Chart 4), with Uplawmoor, Eaglesham and Barrhead communities seeing the largest falls. However it should be noted that the large drop experienced in Uplawmoor is largely due to the areas small population base (613 residents). Thornliebank is also worth mentioning in that it saw a relatively large rise in its working age population.



Almost every community in East Renfrewshire saw an increase the 65+ population (Chart 5). Neilston, Newton Mearns and Eaglesham had the greatest increases in the population, whilst Busby and Thornliebank saw declines in their 65+ population.



Households

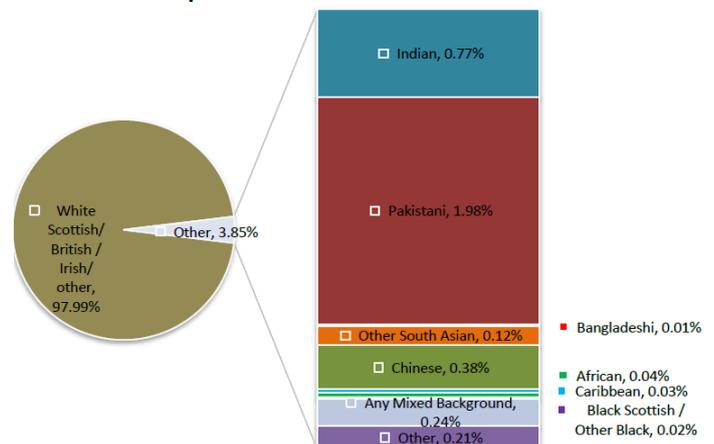
Between 2010⁹ and 2035 it is estimated that the number of households in East Renfrewshire will increase by only 9%, compared to a national increase of 23%. Single adult households are forecast to rise by 39% and lone parent households 60%; the figures for Scotland are 49% and 51% respectively. In contrast the number of multiple adult occupancy (3 or more) households is expected to decline 46% and households with two adults and one or more children are expected to fall by 20%, in Scotland these declines are forecast to be 25% and 23% respectively.

Ethnicity and Religion¹⁰

The 2001 Census highlighted East Renfrewshire as one of the most ethnically and culturally diverse areas in Scotland, with significant Jewish and Muslim communities.

The number of residents from an ethnic minority background in East Renfrewshire increased by 71% from 2,000 in 1991 to 3,436 by 2001. In 2001, ethnic minority communities accounted for 3.8% of East Renfrewshire’s population compared to 2%

Chart 5 Ethnic Composition East Renfrewshire



⁹ <http://www.gro-scotland.gov.uk/files2/stats/council-area-data-sheets/east-renfrewshire-factsheet.pdf> Based on 2010 projections, 'East Renfrewshire factsheet'.

¹⁰ Scotland’s 2011 census data relating to ethnicity and Religion is not due to be published until winter 2013.

in Scotland. Just over half of these residents were of Pakistani descent (just under 2% of the East Renfrewshire population), shown in Chart 3.¹¹

Half of the Jewish population of Scotland live in East Renfrewshire. 3.5% (n. 3,128) of East Renfrewshire's population are Jewish and 2.1% (n. 1918) of the population are Muslim, compared to only 0.84% across Scotland.

Education Context

Education is one of the most powerful tools for reducing poverty, promoting inclusion and building capacity within a community. East Renfrewshire's Community Planning Partners are committed to ensuring all our children and young people have the skills for learning, life and work they need to be successful.

East Renfrewshire is renowned for the quality of its education and the high performance of its schools. In 2011-12 East Renfrewshire remained the highest performing mainland local authority as measured by key indicators in SQA national examinations and school leaver destinations. The 2011-12 results which young people achieved were excellent, in particular:

- 68% of S4 pupils achieved 5 or more awards at SCQF Level 5, the highest result to date.
- S5 attainment remained very high with 33% of S5 pupils achieving 5 or more Highers (based on the original S4 cohort).
- East Renfrewshire out-performed its similar authorities for all key indicators at Levels 5 to 7.
- 95.3% of school leavers were in positive destinations.

Whilst the analysis of place in East Renfrewshire is primarily focused on community council boundaries, the partnership recognises the "myriad of overlapping ways" that people come together to establish communities. Over a number of years East Renfrewshire CPP has developed extensive, robust and place based analysis of educational performance at an authority, school and pupil level. The analysis includes the use of detailed benchmarking at various levels such as groups of pupils, subjects, school level and local authority, allowing schools and the partnership to identify trends and target areas for improvement. There is a wealth of data in this area and not all of it can be incorporated into the place based analysis overleaf.

When East Renfrewshire secondary schools are compared to nationally defined similar schools across Scotland, all seven perform in the top 25% against their group of schools and are often the top in their group. In 2011-12 all ERC schools had a greater proportion of leavers in positive destinations than the national average.

East Renfrewshire CPP is fully committed to improving further the outcomes for all children and young people. Future key activities include supporting schools to implement our *Recognising Achievement Raising Attainment Strategy* action plan; *Curriculum for Excellence* action plan; and the *Opportunities for All* strategy. The CPP and schools will continue to make rigorous use of attainment and benchmarking data at all levels to inform improvement. Partners have a key role in supporting improvement and implementing *Curriculum for Excellence*; our action plan is supported by stakeholders working within and beyond the Council including: further education; sports, arts and culture; parent representative groups; local business; economic development; youth services; the voluntary sector; and, young people and adult learners.

¹¹ www.scrol.gov.uk – 'Census 2001 - Ethnicity and Religion Tables, Council Area'

East Renfrewshire primary and secondary schools track individual pupil attainment and the progress of specific groups of pupils such as boys and girls, ethnic groups, pupils in receipt of free school meals and the lowest performing pupils to ensure all children and young people are being fully supported. Within East Renfrewshire analysis from tracking systems provides evidence of progress and focus for future improvement and allows early intervention when appropriate. As a result of analysis, targets are set to raise attainment for all pupils, with specific targets set for key underperforming groups, in some cases at whole school level. In particular there is a significant focus on raising the attainment of the lowest performing primary and secondary pupils and on improving the performance of pupils from more deprived communities.

Analysis of the East Renfrewshire 2012-13 baseline assessment of P1 children, reveals that children from the 20% most deprived areas are around 8 points below the authority average in attainment of numeracy and literacy skills. The performance of children in the baseline from the Barrhead area is 5 points below the authority average of 100 in numeracy and 6 points below in literacy. Identifying children who are at risk of underperforming at this early stage and providing all learners with appropriate support, will be crucial in improving the attainment of children and young people from disadvantaged areas and in ensuring that East Renfrewshire achieves its target of all school leavers entering positive destinations.

Community focused analysis:

The East Renfrewshire Community Planning Partnership has conducted extensive data analysis at small area level to identify the key issues and trends within its communities. This place-based analysis will form the basis of a targeted approach to prevention, across all service areas, which will be set out in detail over the next few months. In the table below, the ten communities within East Renfrewshire are compared against Scotland and East Renfrewshire as a whole on a wide range of indicators. Further aspects of our analysis can be made available on request. For each community, each indicator is assessed as very low, low, moderate, high or very high in relation to the Scottish average to pinpoint exactly where the focus should be in terms of preventative activity.

Early years		Scotland	East Renfrewshire	Barrhead	Busby	Clarkston and Williamwood	Eaglesham and Waterfoot	Giffnock	Neilston	Newton Mearns	Netherlee / Stamperland	Thornliebank	Uplawmoor
	% of first time mothers ≤19 3 year moving averages (outlook 2005 - 2011) ¹²	12.4% - 14.3%	Low: 6.6% - 9.1%	Very High: 17.5% - 22%	Low: 5.8% - 10%	Very Low: 0% - 2.2%	Low to Moderate: 1.6% - 12.8%	Low: 4.3% - 6.9%	Moderate to High: 12.5% - 16.7%	Very Low: 2% - 4.3%	Very Low: 1% - 3.2%	Low: 2% - 9.1%	No Incidence: 0%
	% of first time mothers ≥35 3 year moving averages (outlook 2005 - 2011) ¹³	12.8% - 13.1%	Very High: 16.1% - 19.2%	Low: 5.4% - 9.6%	Moderate to High: 11.7% - 22.5%	Very High: 18.7% - 27%	Moderate to High: 12.9% - 21.5%	Very High: 19% - 25.2%	Moderate: 13% - 17.9%	Very High: 19.4% - 25.2%	Very High: 19.4% - 23.8%	Moderate to High: 9% - 25.5%	-
	Smoking during early pregnancy 3 year moving averages (outlook 2005 - 2011) ¹⁴	18.8% - 21.7%	Very Low: 11.1% - 13.6%	High: 25% - 31.3%	Low: 11.1% - 14.9%	Very Low: 2% - 4.7%	Low: 13.9% - 15.7%	Low: 6.6% - 8.6%	Moderate: 17.5% - 22.5%	Low: 5.3% - 7.5%	Very Low: 1.8% - 5.2%	Low to Moderate: 10.3% - 14.4%	No Incidence: 0%
	Breastfeeding Exclusively @ 6-8 weeks 3 year moving averages (outlook 2004-7 through 2008-12) ¹⁵	26.2% - 27%	High: 32.2% - 34.7%	Low: 16.2% - 20.3%	Moderate to High: 26.2% - 40.6%	Very High: 38.5% - 43.1%	High: 32.8% - 38.5%	Very High: 45.8% - 50.2%	Low to Moderate: 18.3% - 31.4%	Very High: 36.6% - 41.1%	Very High: 39.7% - 48.6%	Moderate to High: 23.6% - 40.2%	Very High: 33.3% - 64.7%

¹² Source: SMR02 <http://www.isdscotland.org/Health-Topics/Maternity-and-Births/Births/> - available from <http://www.sns.gov.uk> > health > maternity.

¹³ Source: SMR02 <http://www.isdscotland.org/Health-Topics/Maternity-and-Births/Births/> - available from <http://www.sns.gov.uk> > health > maternity

¹⁴ Source: SMR02 <http://www.isdscotland.org/Health-Topics/Maternity-and-Births/Births/> - available from <http://www.sns.gov.uk> >health > maternity

¹⁵ Source ISD: 'Breastfeeding statistics, October 2012' <http://www.sns.gov.uk> >health > maternity > Breastfeeding

	Scotland	East Renfrewshire	Barrhead	Busby	Clarkston and Williamwood	Eaglesham and Waterfoot	Giffnock	Neilston	Newton Mearns	Netherlee / Stamperland	Thornliebank	Uplawmoor
Early years												
Breastfeeding @ 6-8 weeks 3 year moving averages (outlook 2004-7 through 2008-12)¹⁶	34.1% - 36.5%	High: 44.2% - 49.1%	Low: 23.2% - 26.9%	High to Very High: 39.3% - 63%	Very High: 52.5% - 54.9%	High: 44% - 49.6%	Very High: 59.4% - 62.5%	Low to Moderate: 28.3% - 40%	Very High: 52.5% - 55.1%	Very High: 57.5% - 64.7%	Very High: 40.7% - 65.2%	High: 26.7% - 70%
Children and Young People												
Child Poverty 2009-2010¹⁷	19% - 18.6%	Low: 9.6% - 9.8%	High: 23.2% - 23.3%	Low: 11.41% - 13.1%	Very Low: 2.9% - 3%	Very Low: 5.5% - 7%	Very Low: 3.7% - 5.2%	Moderate: 15.9% - 17.8%	Very Low: 6.2% - 6.5%	Very Low: 4.1% - 4.7%	Low: 12.4% - 12.5%	Very Low: 3.9% - 8%
% Households with dependant child in receipt of OOW benefits 2009-10¹⁸	18.2% - 18.9%	Low: 10.9% -	high: 24.1% - 24.7%	low: 11.24%	very low: 4.5% - 4.8%	Low 7.7%	low: 4.6% - 5%	moderate : 15% - 18.59%	low: 7.1% - 7.6%	low to moderate: 4.2% - 5.2%	low: 14.1% - 14.4%	very low: 7.14%
% ERC (resident) School Leavers entering +ve destination 2008/9 - 2010/11 academic years¹⁹	87.14%	High: 93.3%	High: 89.31%	High: 89.43%	Very High: 95.22%	High: 93.37%	Very High: 95.44%	High: 93.42%	Very High: 95.17%	High: 94.08%	High: 92.49%	Very High: 95.24%
S4: 3 year avg. (%) pupils 5 awards at SCQF level 5 and above 2008/9 - 2010/11²⁰	36.0%	Very high 64.9%	High 41.7%	Very High 63.0%	Very high 79.1%	Very high 68.8%	Very high 77.1%	High 49.0%	Very high 69.3%	Very high 81.0%	Very high 60.1%	Very high 57.7%

¹⁶ Source ISD: 'Breastfeeding statistics, October 2012' <http://www.sns.gov.uk> >health > maternity > Breastfeeding

¹⁷ Source: HMRC, <http://www.hmrc.gov.uk/statistics/child-poverty-stats.htm> - 'Personal tax credits: related statistics - child poverty statistics'

¹⁸ Source DWP, http://research.dwp.gov.uk/asd/asd1/ben_hholds/index.php?page=child_ben_hholds - 'Children in Out-Of-Work benefit households'

¹⁹ Source: Skills Development Scotland – Pupil Census, <http://www.sns.gov.uk> > Education skills training> School education> School leaver destinations > Initial destinations

²⁰ Source: SQA, 'SQA Attainment and School Leaver Qualifications in Scotland' <http://www.sns.gov.uk> >education, skills & training > School education>

Children and Young People

	Scotland	East Renfrewshire	Barrhead	Busby	Clarkston and Williamwood	Eaglesham and Waterfoot	Giffnock	Neilston	Newton Mearns	Netherlee / Stamperland	Thornliebank	Uplawmoor
S5: 3 year avg. (%) pupils 5 awards at SCQF level 6 and above : 2008/9 - 2010/11 ²¹	14.1%	High 35.8%	moderate 15.7%	Very high 29.9%	Very high 47.6%	Very high 38.6%	Very high 49.9%	High 22.7%	Very high 39.8%	Very high 48.6%	Very high 23.6%	Moderate 17.2%
Youth Claimants (16 – 24 year olds claiming any benefit) ²²	10.9% - 14.5%	Very Low: 2% - 3.3%	High: 12.7% - 19.2%	Low to Moderate: 3.4% - 13.77%	Very Low: 0.5% - 5.64%	Low: 2.2% - 9.2%	Very Low: 2.3% - 6%	Moderate: 7.7% - 14.3%	Very Low: 2.2% - 6.3%	Very Low: 1.6% - 6.5%	Low to Moderate: 3.6% - 12.3%	Low: 0% - 8.62%

**N.B. Education data has not been released down to small area geographies past the 2010 / 2011 school terms. Therefore the education data referenced above under community areas refers to the 2008 / 2009 to 2010 / 2011 terms. Data that refers to 2011 / 2012 school terms has been released at the Scotland and local authority level; however these figures are not disclosed here to ensure continuity across the timescale. Education data in the table is extracted from Scottish Neighbourhood Statistics. The East Renfrewshire average in the table does not include pupils who are placing requests in ERC schools and therefore differs from the local authority averages published by the Scottish Government.

Employment and Income

Total Claimants 2007-2012 ²³	15.3% - 17%	Low: 9.9% - 11.6%	High: 19.6% - 22.5%	Low to Moderate: 13.1% - 15.3%	Very Low: 4.7% - 6%	Very Low: 7.2% - 9%	Very Low: 5.8% - 7.6%	Moderate: 13.8% - 16.5%	Very Low: 6.14% - 7.78%	Very Low: 5.7% - 7.1%	Moderate: 12.5% - 15.6%	Very Low: 3.88% - 5.45%
OOW Benefits Claimants 5 yrs ²⁴	13% - 14.6%	Low: 7.8% - 9.4%	High: 16.9% - 19.7%	Low to Moderate: 10.4% - 12.6%	Very Low: 2.94% - 4.3%	Very Low: 5% - 7.6%	Very Low: 4.4% - 5.7%	Moderate: 11.6% - 13.7%	Very Low: 4.5% - 5.9%	Extremely Low: 3.7% - 5.6%	Moderate: 9.9% - 13.6%	Very Low: 0% - 4.1%

²¹ Source: SQA, 'SQA Attainment and School Leaver Qualifications in Scotland' <http://www.sns.gov.uk> >education, skills & training > School education>

²² Source: DWP – Working Age Client Group (WACG) – www.nomisweb.co.uk

²³ Source: DWP – Working Age Client Group (WACG) – www.nomisweb.co.uk

²⁴ Source: DWP – Working Age Client Group (WACG) – www.nomisweb.co.uk

	Scotland	East Renfrewshire	Barrhead	Busby	Clarkston and Williamwood	Eaglesham and Waterfoot	Giffnock	Neilston	Newton Mearns	Netherlee / Stamperland	Thornliebank	Uplawmoor	
Employment and Income	Job Seekers Claimants 5 Years²⁵	2% - 4.34%	Low to Moderate 0.9% - 2.6%	High: 1.8% - 5.5%	Moderate: 1.2% - 4.1%	Very Low: 0.5% - 1.68%	Very Low: 0.5% - 2.3%	Very Low: 0.3% - 1.8%	Moderate: 1.1% - 4%	Very Low: 0.5% - 1.9%	Very Low: 0.3% - 1.8%	Moderate: 1.3% - 3.8%	Low: 0% - 2.7%
	ESA/Incapacity Claimants 5 yrs²⁶	8% - 9%	Low: 5.4% - 5.7%	High: 10.9% - 12.43%	Low to Moderate: 6.3% - 8.2%	Extremely Low: 1.9% - 2.9%	Very Low: 3% - 4.6%	Very Low: 3.1% - 3.7%	Moderate: 7.8% - 8.9%	Very Low: 3.2% - 3.5%	Very Low: 2.6% - 3.3%	Low to Moderate: 6.7% - 7.9%	Extremely Low: 0% - 2.7%
	Disabled Claimants²⁷	0.9% - 1.2%	Moderate 0.9% - 1.1%	Moderate: 1% - 1.6%	Moderate to High: 0.5% - 2%	Moderate: 0.5% - 1.3%	Moderate: 0.4% - 1.6%	Moderate: 0.4% - 1.1%	Moderate: 0.7% - 1.5%	Moderate: 0.7% - 1.2%	Moderate: 0.5% - 1%	Moderate: 0.9% - 1.4%	Moderate: 0% - 1.36%
	Income Deprivation²⁸	16.2% - 16.3%	7.8% - 7.9%	moderate to high: 16.6% - 19.9%	low to moderate: 11.2% - 13.7%	very low: 2.3% - 4.1%	low: 6.4% - 7.9%	very low: 5.2% - 6.6%	moderate: 11.5% - 14.6%	low: 5% - 6.9%	very low: 3.5% - 4.9%	low to moderate: 10.9% - 14%	very low: 3.29% - 4.83%
Crime & safety	Crimes per 10,000 population 2010 - 2011²⁹	413	Low: 226	Moderate to High: 441	Low: 230	Very Low: 115	Very Low: 113	Very Low: 185	Low to Moderate: 329	Very Low: 149	Very Low: 180	Low: 253	Low: 165
	Rate of primary Fires per 10,000 population 2011 / 2012³⁰	24	14	High 29	Very Low 6	Very Low 3	Very low 7	Very low 8	Moderate 21	Low 14	Low 13	No incidents 0	n/a

²⁵ Source: DWP – Working Age Client Group (WACG) – www.nomisweb.co.uk

²⁶ Source: DWP – Working Age Client Group (WACG) – www.nomisweb.co.uk

²⁷ Source: DWP – Working Age Client Group (WACG) – www.nomisweb.co.uk

²⁸ Source: Scottish Government – <http://www.scotland.gov.uk/Topics/Statistics/SIMD/DataAnalysis/Background-Data-2012> Scottish Index of Multiple Deprivation (SIMD) 2012 – Income domain

²⁹ Source: Scottish Government – <http://www.scotland.gov.uk/Topics/Statistics/SIMD/DataAnalysis/Background-Data-2012> Scottish Index of Multiple Deprivation (SIMD) 2012 – Crime domain

³⁰ Source: Scottish Fire & Rescue Service

	Scotland	East Renfrewshire	Barrhead	Busby	Clarkston and Williamwood	Eaglesham and Waterfoot	Giffnock	Neilston	Newton Mearns	Netherlee / Stamperland	Thornliebank	Uplawmoor
Crime & safety												
Rate of secondary fires per 10,000 population 2011 / 2012 ³¹	35	18	High 44	Very low 6	Very low 10	Very low 11	Very low 13	Low 26	Very low 9	Very low 11	Very low 13	n/a
Health												
Emergency Admissions per 10,000 population 2010 - 2011 ³²	9,374 - 10,517	Low: 7,681 - 8,483	Moderate: 9,624- 11346	Low to Moderate; 6,781- 9,337	Low: 4,962- 6,366	Low to Moderate: 6,053- 8,172	Low to Moderate: 7,215- 9,612	Moderate: 8,648- 10,053	Low: 6,134- 7,205	Low: 6,538- 7,270	Moderate: 8,385- 10,511	Moderate: 5,873- 9,133
Older people												
% of 65+ in receipt of guarantee (pension credit) (5 year outlook 2007 - 2012) ³³	16.5% - 19.8%	Low: 9.9% - 11.9%	Moderate: 16.1% - 20.9%	Moderate: 15% - 20.9%	Very Low: 2.7% - 4.2%	Low: 9.7% - 11.8%	Low: 7.7% - 10.8%	Low to Moderate: 12.9% - 19.7%	Low: 7.6% - 9.5%	Very Low: 5.4% - 7%	Moderate: 15.5% - 19.2%	Very Low: 0% - 5.8%
% of 65+ in receipt of attendance allowance (5 year outlook 2007 - 2012) ³⁴	18.1% - 20.3%	Moderate 17.9% - 19.6%	Moderate: 17.9% - 21.9%	High: 20.7% - 25.3%	Moderate: 14.7% - 16.7%	Low to Moderate: 13.7% - 17.4%	Moderate: 20.9% - 22.9%	High: 18.9% - 24.5%	Moderate: 17.2% - 19.6%	Moderate: 18.5% - 21.9%	High: 23.3% - 26.9%	Low: 4.3% - 8.5%
Emergency Admissions per 10,000 population 65+ 2010 - 2011 ³⁵	24237 - 26024	Low: 21303 - 22197	Moderate: 21914 - 25531	Moderate: 22733 - 24742	Low: 14053 - 20520	Low to Moderate: 19354 - 22108	Moderate: 21857 - 27688	Moderate to High: 21333 - 30994	Low: 18995 - 21652	Low to Moderate: 18026 - 23248	High: 28978 - 33283	Moderate: 12096 - 27192

³¹ Source: Scottish Fire & Rescue Service

³² ISD Scotland – ‘Emergency admissions both sexes (L4)’ – available : <http://www.sns.gov.uk> > health > hospital admissions > emergency admissions

³³ DWP – ‘Work and Pensions Longitudinal Study(WPLS), attendance allowance’ - <http://www.sns.gov.uk> > economic activity, benefits and tax credits > individual benefits

³⁴ DWP – ‘Work and Pensions Longitudinal Study(WPLS), Pension Credits - <http://www.sns.gov.uk> > economic activity, benefits and tax credits > individual benefits

³⁵ ISD Scotland – ‘Emergency admissions both sexes (L4)’ – available : <http://www.sns.gov.uk> > health > hospital admissions > emergency admissions

COMMUNITIES AT THE HEART OF THE SINGLE OUTCOME AGREEMENT

Community Views Have Shaped the SOA

The East Renfrewshire SOA has been based on the same set of priorities since 2008-09. A key priority in developing the SOA for 2013-16 was to talk with and listen to our communities and find out how priorities have changed.

In October 2012, the East Renfrewshire Community Planning Partnership (CPP) engaged with 263 local residents through a series of events to find out their priorities for the future, including:

- 100 focus group participants from equalities backgrounds (including minority ethnic, faith groups, parent councils, disability, carers, older people)
- 118 young people
- 45 members of active community groups and Third Sector forum members

During the same period 700 people took part in the East Renfrewshire Citizens' Panel Survey and 50 people attended the Bridges to Change Equalities Conference.

At the start of the engagement we said that:

- The CPP wants to find out the views of local people to inform its priorities for the future.
- The CPP will also use statistical evidence (such as poverty, health and employment statistics) to help decide its priorities (we shared some of this data with participants to help inform their views)
- The Scottish Government also sets out expectations of the Community Planning Partners that we need to respond to and we need to meet these as well as the needs of local people.
- Overall the CPP must look at the resources they have available and how they can be used most effectively.

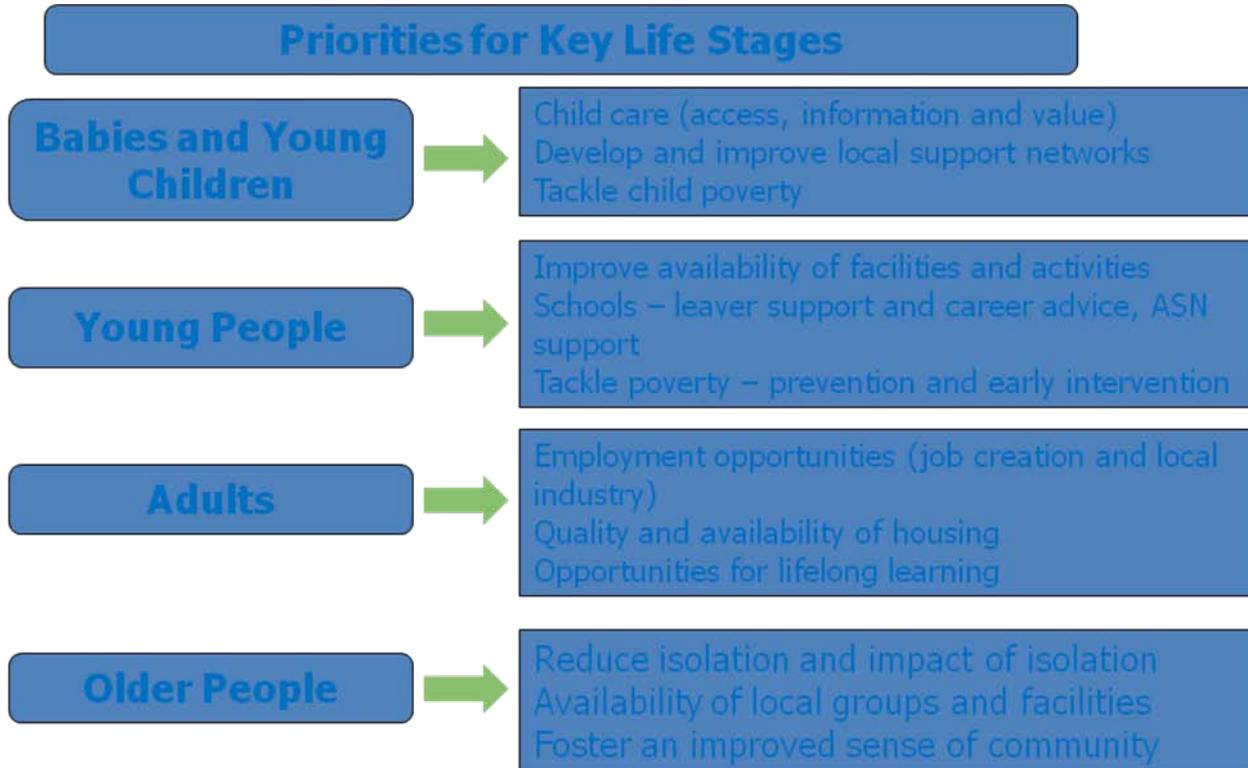
The positive messages from this engagement process are that:

- The CPP has gathered valuable information through in depth, face-to-face discussions with residents which gave a real sense of what is important to local people.
- The views of our residents, along with statistical evidence (such as poverty, employment and health statistics) have shaped the Single Outcome Agreement priorities, equalities outcomes and will help shape other plans and strategies
- 64% (n.157) of the people who took part in the engagement agreed that the sessions had allowed them to talk about the issues important to them and their community

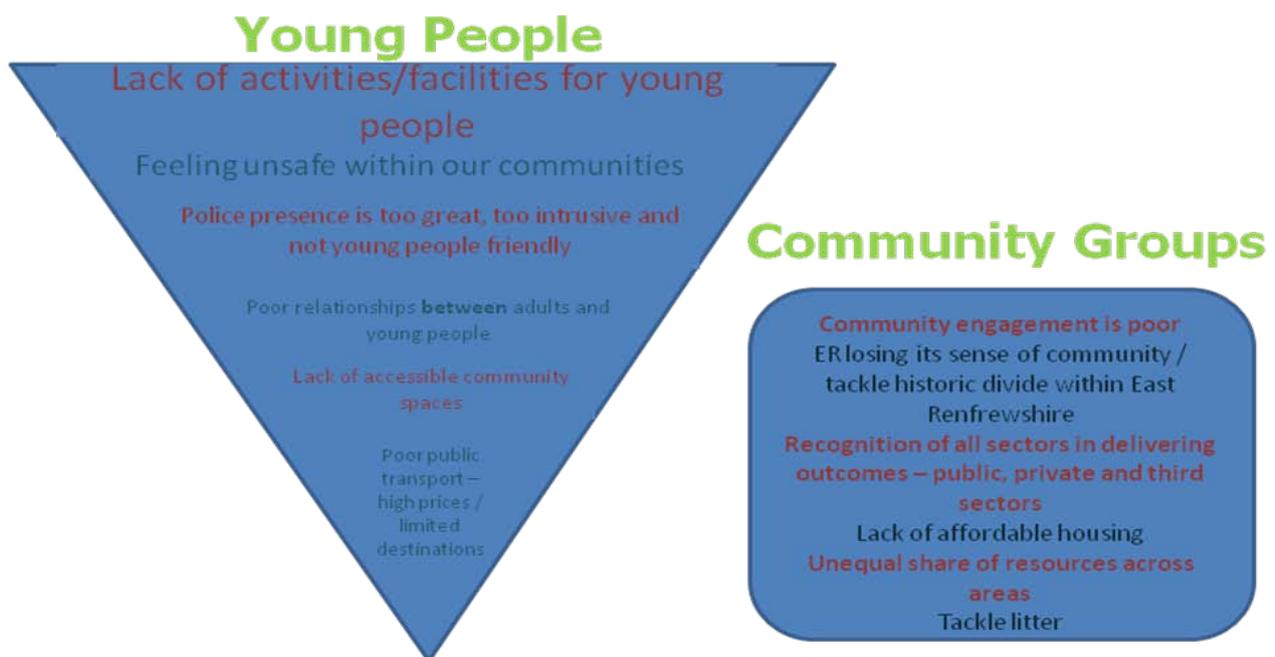
The East Renfrewshire CPP has provided a detailed feedback report to all participants and will build on this engagement work and continue to develop relationships with community groups through an integrated partnership approach to community engagement.

These are the summarised findings of the engagement work. A report on the detailed findings of this engagement and how they influenced the setting of outcomes for the SOA is available at <http://www.eastrenfrewshire.gov.uk/CHttpHandler.ashx?id=9010&p=0>

Participants in focus groups were asked what they felt was most important for people at key life stages – they were given some contextual information, such as child poverty statistics for East Renfrewshire, to facilitate informed discussions.



During facilitated seminars young people and active community group members were asked to identify key “problems” within their communities and then develop the solutions to these problems.



A Review of Community Engagement in East Renfrewshire is currently ongoing and due to report its findings and recommendations in June 2013.

Engaging the Third Sector

The East Renfrewshire CPP is continuing to build links with the local third sector – the sector has a unique role in presenting the expressed priorities and needs of their service users as well as contributing to the delivery of SOA outcomes through their service provision. Such service provisions include offering care and support for the most vulnerable people in our communities, advocating for people using these services, as well as ensuring they are engaged in community life. The sector incorporates a diverse range and scope of organisations and community groups, with East Renfrewshire reflecting the national picture whereby two thirds of these groups have an income of less than £25,000. However, this does not reflect the contribution that the sector makes to East Renfrewshire. It is the second largest employer in the area after the Council. The top 26 organisations operating in East Renfrewshire brought in excess of £22million with many of the employees living in the area. In July 2012 an analysis of the economic value of volunteering was calculated at £163m for the previous year.

Each local authority area in Scotland has a Third Sector Interface to support, promote, develop and represent the third sector:

- Community groups
- Voluntary organisations
- Social enterprises
- Volunteering

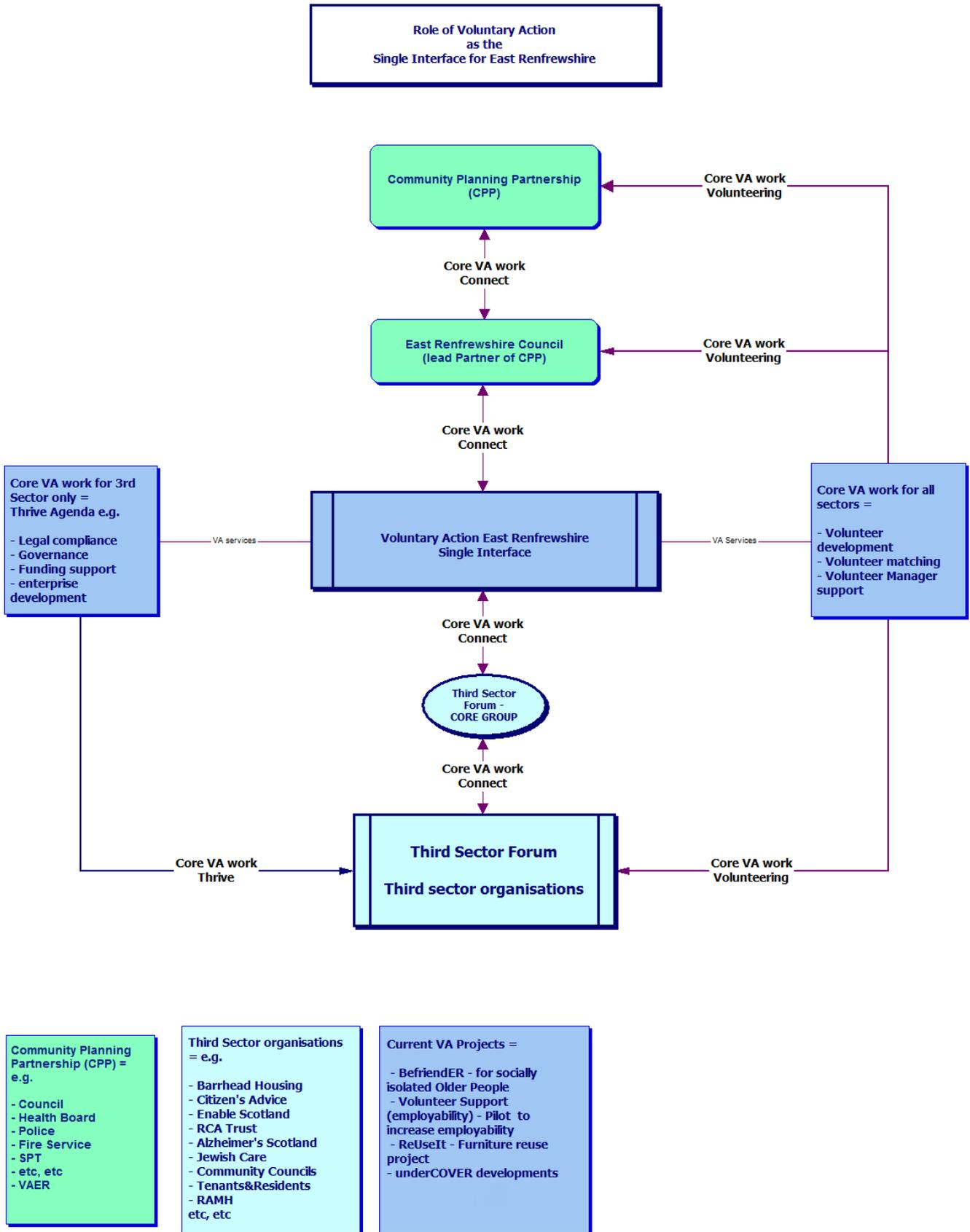
Third sector interfaces have now formed across Scotland. The new interface arrangements bring together four key, local infrastructure functions:

- support to voluntary organisations operating in the area, both local and those national organisations that deliver services at the local level;
- support to and promotion of volunteering;
- support and development of social enterprise;
- connection between the Community Planning Partnership and the third sector.

Voluntary Action East Renfrewshire (VAER), as the single interface for the wider Third Sector in East Renfrewshire, is appointed by Scottish Government to represent the sector's interests in the Community Planning Partnership. Their achievement of EFQM Committed to Excellence status reflects their commitment to deliver quality services to the people and communities of East Renfrewshire.

As the single interface they are involved in engaging with a wide range of organisations and agencies across the local area to aid the development and delivery of the SOA. To carry out this role effectively the Interface utilises the contributions from communities, local and national networks and community planning partners alike. Voluntary Action and other partners are currently working together to build the capacity of the Third Sector Forum to act as the voice of the Third Sector in East Renfrewshire. VAER is currently working with the Third Sector Forum to identify the contributions each of the organisations are making to the SOA outcomes for 2013-16, and will restructure the Forum on a needs-led basis as required.

Diagram 1



Strategic Approach and Leadership

In 2012, the East Renfrewshire CPP made the following commitments to putting prevention at the heart of the community planning approach:

Partners agreed to:

- Make a genuine commitment to joint working and breaking down silos.
- Develop our approach to prevention through the SOA process using existing structures where possible.
- Take a localised approach to place based on need.
- Work with communities rather than do things to them.
- Equip staff and communities with the skills they need to succeed.
- Share, not compete, for resources.

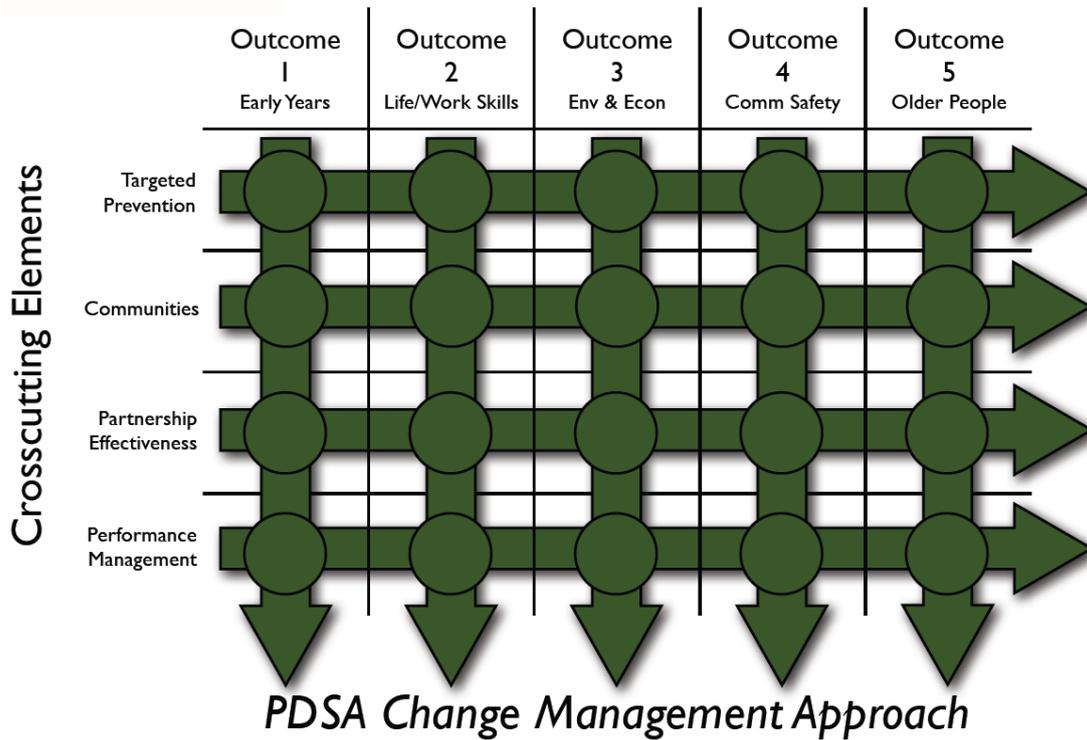
Through the SOA process, East Renfrewshire CPP is laying the foundations for a strengthened approach to prevention, which prioritises action to prevent social and economic problems from occurring and growing. This approach will meet the needs of local communities and build resilience for the future.

Specific preventative activities are still under development. However partners agreed the CPP's strategic over-arching approach to prevention on 9 May 2013.

The CPP has agreed in principle that each of East Renfrewshire's five SOA outcomes will be treated as a work stream. We plan to adapt and utilise the change model being used in the Early Years collaborative to support the achievement of outcomes, undertake preventative activities, promote integration and track performance. We will also have a small number of cross-cutting themes on a similar basis to help ensure the partnership is operating on a joined-up basis and addressing key issues across the work streams strategically.

The diagram below illustrates this approach. Each work stream will have a Champion; a senior official from within the partnership. Each work stream will also have a coordinator that will be supported by a collaborative group of key staff and managers from across the CPP in relevant fields.

SOA Workstreams



Developing Preventative Approaches in East Renfrewshire

We recognise the effectiveness of preventative and early intervention approaches across our population. Preventative approaches developed locally span across primary, secondary and tertiary prevention. We have substantial experience of working through Reshaping Care for Older People, community addictions and the Reducing Reoffending Change Fund in addressing areas of prevention and early intervention. This covers community capacity building, reablement, telecare, anticipatory care, post-diagnostic support in dementia, recovery-focused interventions, Public Social Partnerships, mentoring and peer support. Personalisation and the shift to self-directed support fits well with preventative spend with individualised budgets being tailored to realise people’s outcomes in a flexible way. This experience provides a base on which to build further sustained shifts towards prevention and early intervention.

Over the last year, the East Renfrewshire CPP has been involved in shaping the agenda around the existing Change Funds for early years, reshaping care for older people and reducing re-offending. In addition we are looking at the preventative focus of services under our other high level SOA outcome areas.

Outcome 1: All children in East Renfrewshire experience a stable and secure start to their lives.

Early Years

The priority at a CPP level has been to progress the prevention agenda for early years. The Early Years collaborative work will drive outcome 1 and a local place-based partnership integration agenda is being developed around Auchinback - a neighbourhood within Barrhead where the community faces a number of socio-economic challenges related to early years.

The Early Years Collaborative is an approach to delivering services that puts partnership working, community involvement and quality improvement techniques at the heart of everything we do. It is a national initiative that was launched in October 2012 and is being implemented in all 32 Community Planning Partnership areas across Scotland. Its aim is to make Scotland the best place in the world to grow up.

The Collaborative has been set up because evidence shows that the earliest stages of life are crucial to a child's development and to future life chances. The more positive a child's early years, the more likely that they will go on to be healthy, happy and successful adults. The more negative, the more likely that they will experience issues around lower educational attainment, substance misuse or poorer health outcomes. At the launch of the Collaborative, the Chief Medical Officer Sir Harry Burns said:

"The evidence is incontrovertible - improving health equality and life expectancy rests on tackling the problems in early years. Problems in early years lead to poor educational attainment, increased offending, poor health. I am clear this process cannot be top down – we must all work with people to gather insight, offer opportunities and give people control. This is an exciting and pioneering process that I am pleased to be involved in and am confident we can deliver change."

The Children and Young People Minister Aileen Campbell said:

"I want to make Scotland the best place in the world to grow up and give every child the best start in life. Today marks the start of a new and ambitious approach to early intervention and investment in our children and families. Getting it right in the early years is the right thing to do for children and parents. By investing in development from the start, and preventing problems later on, the benefits go beyond families to Scotland's wider society and economy."

The work is broken down into four workstreams that focus on:

- 9 months to 1 month
- 1 month to 3 years
- 3 years to 5 years
- Leadership.

The East Renfrewshire Collaborative will be led by the Early Years Working Group, which is jointly chaired by two Convenors and membership includes Sir Harry Burns. This group will steer its development and progress and provide updates to the CHCP Committee and Cabinet.

The priorities for East Renfrewshire include a focus on:

- Pre-birth Support
- Parenting and Family Support
- Working with Communities
- Organisational Development

The Collaborative approach is based on the Model for Improvement. This model gives those involved in service delivery a framework to think about how they work and then make changes that will ensure that we are always achieving the best possible outcomes for our communities. These changes can be about anything from how we deliver a service, how we involve community members to how different service providers work together. The emphasis is on allowing officers and community

members an opportunity to lead on continuous improvement of their work in a way that benefits all involved.

Our local approach is going to focus on implementing the model in Auchenback (Barrhead) in the first instance. This community is one which has issues of need around early years but which also has a lot of community activity that can get involved in what we are doing.

The role of the Programme Manager will be to build on that and work with partners to identify what works and work with everyone involved in early years in East Renfrewshire to use the Model for Improvement to build on this good work and to see what more we can achieve. Priorities will include working with partners to use the Model for Improvement, working with communities to understand their needs and building up an evidence base of good practice in Auchenback that can be rolled out across East Renfrewshire.

Outcome 2: East Renfrewshire residents are fit, active and have the skills for learning, life and work.

More Choices, More Chances – Opportunities for All 2012-2015

Many of the young people in East Renfrewshire who are not in positive destinations are disadvantaged, vulnerable and disaffected, requiring additional coordinated support through local agencies, providers and partners in this strategic approach.

The East Renfrewshire Opportunities for All Strategy 2012 -2015 builds from the More Choices, More Chances strategy and is based around three core elements: **In School; Transition from School; and Beyond School**. Each of these stages is characterised by an emphasis on person centred, holistic and multi agency approaches to support for each individual. The strategy seeks to ensure that young people at each stage have appropriate Learning Choices through a return to school, activity agreements, employment, training, volunteering and further and higher education. It reflects the principles of *Curriculum for Excellence (2004)* and *Getting It Right For Every Child (2005)* and sits seamlessly with the ERC Employability Strategy.

Outcome 3: East Renfrewshire is a thriving, attractive and sustainable place for residents and businesses to grow.

In order for preventative action to be successful, local people must be involved in shaping priorities and in the initiation, design and delivery of services. The East Renfrewshire CPP believes that working with communities in this way will result in strong and resilient communities who can identify and achieve their own ambitions. There are different degrees of this resilience and strength across the communities of East Renfrewshire and the CPP wants to ensure that support is provided to the communities who need it most.

Part of our work to support this is to develop our knowledge and understanding of the community organisations working in each community, the role that they play in supporting the community and the goals they wish to achieve. We will use this understanding to work with communities to identify where capacity building support would be beneficial.

Outcome 4: East Renfrewshire residents are safe and supported in their communities and homes.

Preventative Work in Community Safety

Work in community safety focuses on preventative methods where appropriate. The CCTV control room staff monitor screens with information fed back from 62 public space cameras and a further 213 cameras located in council schools and public buildings. In a significant proportion of instances, CCTV operatives will direct police and community warden resources to situations in the community where there is a preventative focus. CCTV personnel are trained to identify the potential for trouble, violence or anti-social behaviour to arise and this enables the police and/or community wardens to take appropriate action and/or diffuse the situation in order to prevent a crime or potentially serious incident occurring.

The local fire and rescue service are pro-active in promoting fire safety with home safety assessments to ensure all unnecessary fire risks are removed.

Criminal Justice

Successful community re-integration for offenders leaving custody or serving community based sentences is key to reducing the risk of re-offending and harm. In this way, the following preventative work aims to support offenders to live at reduced risk of committing further offences.

The CHCP, through its social work (community justice) services will work to enhance access to adult learning services. This builds on the previous 'No Barriers' offenders literacy project but will also aim to improve links with the employability partnership. Work is ongoing to establish whether sharing resources with neighbouring local authorities could develop capacity.

Social work (community justice) services aims to develop a clear pathway for women who offend, alongside Renfrewshire Council to ensure access to groupwork and individual support to meet underlying needs such as housing, health, addiction support and income maximisation. This follows publication of the report of the Commission on Women Offenders in 2012.

We will work with partners, including non-justice services, in a preventative approach to reducing re-offending and harm. This will include evidence-based practice to support offenders to address underlying problems that contribute to offending. We will support the implementation of public social partnerships via the Reducing Re-offending Change Fund to improve interventions for women and prolific offenders to improve outcomes for service users.

Outcome 5: Older people in East Renfrewshire are valued; their voices are heard and they are supported to enjoy full and positive lives for longer.

Reshaping Care for Older People

Following the commencement of the Reshaping Care for Older People Change Fund in 2011-12 a range of CPP partners have been developing a long-term approach to developing an assets based approach to Older Peoples services.

The emphasis of the Change Fund and the activities that flow out of it are on:

- Re-shaping the nature of service delivery away from reactive approaches to preventative and anticipatory care to meet the challenges of rising demand and reducing budgets
- Providing services which optimise the independence and wellbeing for older people. For example, the Reablement service changes the culture of home care from task and time to improved outcomes and it shifts from 'doing for' the person to 'doing with' them to maximise long term independence, confidence and quality of life. Investment from Big Lottery in Seniors Together, older volunteers will support very socially isolated older People to remain at home through a mix of 1:1 and group befriending that provides opportunities for socialisation and reconnection with local communities.
- Re-balance the provision of care towards anticipatory and preventative care, to enable older people to retain independence for as long as possible and to remain engaged with their communities. Examples on how this will be achieved include:
 - This is achieved through focusing upon building community capacity in third sector organisations as well as increasing the number of older volunteers and volunteering opportunities in East Renfrewshire. .
 - Advanced Nurse Practitioners will use SPARRA proactively to identify older adults most at risk of going to hospital and work with them and GP colleagues to develop anticipatory care plans to minimise avoidable hospital admissions related.
 - Telecare Responder Service provide an emergency response 24 hours per day 365 days a year, enabling people to live independently and safely in their own home, and provide reassurance and peace of mind for informal carers.
 - Medicines management focusing upon early intervention to manage poly pharmacy related issues, and discharge medication checks to prevent the potential for adverse drug reactions which often lead to avoidable hospital admissions.
- Learning from the past 2 years of change plan activities and initiatives to develop an information and signposting service that involves older people as volunteers to provide a co-ordinated and consistent access to information about services and activities available for older people in East Renfrewshire.
- Focusing on and developing the assets of service providers and service users alike
 - Building the skills and assets of third sector organisations to enable sustainable community organisations.
 - 'Wise Connections' Older Adults Mental Health service supporting older adults to self manage low to moderate mental health issues through gaining an understanding and applying cognitive behavioural therapy techniques.

An Evidence-based Data-Driven Approach

East Renfrewshire's approach to prevention going forward is rooted in our evidence-based understanding of the communities and neighbourhoods that make up East Renfrewshire. We have conducted an extensive data analysis at small area level to identify the key issues and trends within its communities. Each of the five SOA outcomes is underpinned by a disaggregated socio-economic analysis.

We have used that analysis to undertake a socio-economic “triage” of the ten communities that make up East Renfrewshire. This work can be seen in summary on pages 13-16. We have begun to combine this analysis of national socio-economic indicators with local data-sets, including child protection data, data on looked-after and accommodated children and mapping of local community groups and organisations.

Over the coming year we will look at leading and lagging indicators at a local level in each work stream to help determine if we are making short and medium term progress towards our three year and ten year objectives. Work is also required to identify further disaggregated targets to demonstrate where we are closing the gap between particular groups and communities.

Community & Staff Development

In tandem with our work with communities to strengthen their capacity and help deliver our SOA Outcome 3, we recognise the need to develop the coproduction skills of our workforce to enable them to effectively work alongside communities to provide services which go further in preventing negative outcomes than before.

We will be working across the work streams to identify staff development needs and cultural issues that we will strive to address over the lifetime of the SOA.

Making the Most of our Resources

Integrated Resourcing in the CHCP: Since the formal establishment of the Community Health & Care Partnership in East Renfrewshire in 2006/07, we have operated a fully aligned budget across health and social care. The budget of £92.9 million (£44 million local authority and £49 million NHS) has been planned and managed through an integrated team across services. This has enabled the CHCP in East Renfrewshire to bring together services, including devolved specialist services, to deliver positive outcomes for our residents. There is scrutiny of financial performance through the CHCP Committee and the joint Organisational Performance Review arrangements. This experience means that we are well placed to meet the intentions of the Scottish Government, as set out in the Public Bodies (Joint Working) (Scotland) Bill, in terms of integrated, pooled budgets and the provision of seamless, joined up health and social care services to support people in their homes or a homely setting where it is safe to do so.

In the current financial climate with tight resource allocations for all public sector organisations and a difficult economic situation, it is vital to continue to develop our approach to partnership working and service delivery in order to effectively achieve our outcomes. The CPP will look at innovative ways of using and sharing resources to implement a model of service delivery which puts preventative, place focused and coordinated services, developed in partnership with local communities, at the heart of the CPP.

We are not currently configured to capture spending and resource commitments being targeted towards prevention. We know that this is a national priority and a common framework to drive this forward would be welcomed.

Having a CPP that is fit for purpose

In 2009 the CPP was radically reconfigured to make it more effective and efficient. The CPP streamlined the decision making arrangements. There was a strong focus on performance and improvement through two six monthly Performance and Accountability Reviews and each of the previous 11 outcomes in the last SOA had an Outcome Delivery Mechanism (ODM) underpinned with support around Outcome Focussed Planning.

In order to ensure that our current community planning working arrangements are capable of supporting the delivery of the new SOA, and that the CPP can meet the increased national expectations around community planning, we have undertaken a review of the post-2009 CPP working arrangements. This found that the CPP was broadly well placed to meet the new challenges. The proposed CPP working arrangements address the “layers” of partnership working set out below.



Strengthening Democratic Accountability

We will establish a CPP Board to meet, at a minimum annually, to:

- review socio-economic picture of the area augmented by local data on community priorities, issues and data about levels of needs and service demand;
- review and discuss performance - highlighting key successes and ongoing challenges;
- discuss the key activities and improvement priorities for the coming year; and
- agree the SOA or that year’s SOA update.

Implementation & Timescales

Currently the composition of the Board and its status as a committee has to be determined. It is envisaged that elected members will form the core of the Board.

Strategic Leadership & Performance Management

We will continue to build on the success of the current 6-monthly PARs however the frequency of meetings may increase up to four times per year.

The group will review, assess and direct work stream progress and performance; promote integrated partnership working; prioritise and monitor staff skills and development; ensure there are aligned and targeted joint resources underpinning key activities and agendas; drive the CPPs approach to continuous improvement; and take an overview of community priorities, feedback, capacity/resilience and engagement activity.

Integrated Operational Partnership Working

The CPP's approach to integrated operational partnership working will be driven by the five SOA work streams and the management of the cross-cutting issues as set out above. The CPP will identify key leads and stakeholders for each work stream over the summer and begin to assess what training and support will be required for each area of work.

Community Engagement, Development & Co-Production

We are seeking to improve how the Council and its partners engage with communities and support them to influence services, deliver some services themselves and be more resilient and sustainable. The CPP has been undertaking a review of community engagement and this is nearing completion. The Scottish Government have indicated that the draft Community Engagement & Renewal Bill (CERB) will be published in the near future. We also plan to begin to update the scheme of establishment for Community Councils to take account of the community engagement review and CERB once the draft CERB is published.

Summary of Development Areas Identified for Year One of the SOA

- Specific preventative activities are still under development and a more detailed prevention plan will be developed.
- Identify leading and lagging indicators at local level for each outcome area
- Work on further disaggregated targets for our outcomes
- Look at the possibilities for capturing spending and resource commitment being targeted towards prevention, subject to the availability of a common framework
- Work on staff development opportunities to ensure they have the wide range of skills required to deliver on the SOA
- Continue to develop and refine our governance and partnership working arrangements to assure the successful delivery of the SOA

OUR COMMITMENT TO DELIVERY

As set out above East Renfrewshire Community Planning Partnership continues to work together closely towards the delivery of the outcomes and targets set out in our SOA. Our community planning arrangements have been developed to ensure that all partners are held jointly accountable for performance and that progress towards our targets and outcomes is effectively monitored.

East Renfrewshire CPP have a number of mechanisms in place to ensure the services we deliver are effectively contributing to the agreed outcomes and that we can account for our performance to our residents and the Scottish Government. The CPP welcomed the focus on performance in the Christie Commission which supports our current robust arrangements for performance management and reporting.

Target-Setting Process and Methodology

The CPP is striving to develop a preventative approach to its service delivery and is keen to explore ways to measure the impact of this work. It is therefore an ongoing process within the CPP to capture the preventative work we are carrying out and develop mechanisms for demonstrating the impact of this on achieving positive outcomes for our local communities.

In East Renfrewshire the local menu of indicators, developed by the Improvement Service in consultation with local and Scottish Government and representatives of all community planning partners, has been used to inform the performance measurement framework for the outcomes in the SOA. Locally developed indicators have also been included, where relevant.

The targets that underpin the SOA must be meaningful, and therefore realistic, articulations of how performance will improve and by how much. A robust analysis of all local indicators has been undertaken to identify targets that are based on past trends, comparisons with peer authorities, and take into account service challenges and risks. As such these targets are considered to demonstrate sufficient stretch in performance while ensuring that there are realistic assumptions behind the targets.

In discussions with Scottish Government, end targets have been identified and developed for appropriate indicators.

Managing Our Performance

Performance management is an integral part of our community planning arrangements.

The Council utilises the Covalent performance management system to record and monitor performance on key plans and strategies and support corporate performance management. Partners have had the opportunity to train in the system and are aware of how information is utilised to support the performance management of the SOA and supporting documents. Covalent is used to track progress, using the indicators set out in the outcome templates, towards the outcomes and targets in our SOA. It will also be used to manage and monitor information on the delivery of the operational strategies that contribute to the national and local outcomes in the East Renfrewshire SOA. The CPP will build on this strong foundation of performance management to identify indicators to measure the success of a preventative approach.

The CPP Performance and Accountability Review (PAR) meetings will provide the opportunity to bring key SOA delivery partners together, to discuss performance and the actions required to support delivery of outcomes.

Reporting on Our Performance

The purpose of our performance reporting is to track, in a meaningful way, progress towards improving the outcomes for the people of East Renfrewshire.

The results of these sessions are reported to elected members and inform the SOA annual performance report. The report to the PAR includes performance information and highlights areas for improvement with associated actions. This is designed to increase accountability across the Community Planning partner agencies, particularly in relation to the SOA, and provide elected members with access to meaningful information on performance and improvement. Elected members are able to comment on performance and highlight areas of interest that require more detailed information in future reports.

As numerical outcome measures only tell part of the story, the CPP strives to provide balanced reporting on service development and delivery and any programmes of work that contribute to outcomes that are important to local people will also be provided.

OUR PERFORMANCE MANAGEMENT FRAMEWORK – OUTCOMES, INDICATORS AND TARGETS

Outcome	Intermediate Outcomes
<p>SOA1 All children in East Renfrewshire experience a stable and secure start to their lives and are supported to succeed.</p>	<p>1.1 Parents are supported to provide a safe, healthy and nurturing environment for their families. 1.2 Our young children are healthy, active and included. 1.3 Our young children are safe and cared for.</p>
<p>Key Players:</p>	<p>East Renfrewshire Council NHS Greater Glasgow and Clyde Police Service Scotland</p>
<p>The following key plans and strategies will be delivered over the lifetime of the SOA and contribute to the delivery of the outcomes:</p>	<ul style="list-style-type: none"> • Integrated Children’s Services Plan • Parenting Strategy • East Renfrewshire CHCP Development Plan • Local Transport Strategy
<p>Key Activities:</p>	<ul style="list-style-type: none"> • Early Years Collaborative Model to share good practice and take concerted action to shift towards early intervention, tackle inequalities and deliver positive outcomes for children by March 2016 • Identify, and build the capacity of, local community groups to deliver support services to young parents across East Renfrewshire by March 2014 • Target and deliver Respect ER sexual health programme (Postponing Parenthood) at young people engaged in high risk sexual activity • Roll out of family centre approaches across all nurseries by June 2015 • Deliver cycle training to all school pupils and increase on-road cycle training offered in schools to embed healthy lifestyles in children.

PI Code	Indicator Description	2012/13 (or as specified)		2013/14	2014/15	2015/16	Notes
		Value	Target	Target	Target	Target	
EYC 001a	To ensure that women experience positive pregnancies which result in the birth of more healthy babies as evidenced by a reduction of 15% in the rates of stillbirths (from 4.9 per 1,000 births in 2010 to 4.3 per 1,000 births in 2015).	4.9 (2010)	tbc	tbc	4.3	tbc	Development of baselines and appropriate targets is at an early stage as part of the Early Years Collaborative
EYC 001b	To ensure that women experience positive pregnancies which result in the birth of more healthy babies as evidenced by a reduction of 15% in the rates infant mortality (from 3.7 per 1,000 live births in 2010 to 3.1 per 1,000 live births in 2015).	3.7 (2010)	tbc	tbc	3.1	tbc	As above
EYC 002	To ensure that 85% of all children within each Community Planning Partnership have reached all of the expected developmental milestones at the time of the child's 27-30 month child health review, by end-2016.	tbc	tbc	tbc	tbc	tbc	As above
OD2CHCP4-0201	INCREASE - Percentage of newborn children exclusively breastfed at 6 - 8 weeks.	34.6% (June 2012)	36.8%			45%	
OD2CHCP4-0201d	Breastfeeding at 6-8 weeks most deprived SIMD data zones	19% (June 2012)	45%	tbc	tbc	tbc	
ODP5EDU01-01	Proportion of P1 children who have reached all of the expected milestones on entry to school.	tbc	tbc	tbc	tbc	tbc	Baseline and target setting on this indicator is at an early stage and will be detailed further as the Early Years Collaborative progresses.
SOA09PI - 004.1	DECREASE - Percentage of children looked after away from home who experience 3 or more placement moves	5.1% (Sept 2012)	13%	tbc	tbc	tbc	
SOA09PI - 004.2	DECREASE - Percentage and number of obese children in primary 1	7.7% (2011/12)	7.7%	7.4%	7.4%	7.4%	
SOA09PI - 008.3	INCREASE - Percentage of	39%	41%	41.5%	42%	42.5%	

PI Code	Indicator Description	2012/13 (or as specified)		2013/14	2014/15	2015/16	Notes
		Value	Target	Target	Target	Target	
	pupils in full-time education at school, whose usual main method of travel to school is by walking or cycling.	(2009)					
SOA10PI - 004.4	DECREASE - Low birth weight live singleton births (under 2500g) as a % of total live singleton births	3.1% (June 2012)	2.2%	2.2%	2.2%	2.2%	
YPServPlan3.1.5	N 0 – 19's falling pregnant	61 (n) (2011)	tbc	tbc	tbc	tbc	
	% children living in poverty: - East Renfrewshire - 20% most deprived areas	- 9.8% - 31% (2009)	tbc	tbc	tbc	tbc	Target currently being compiled.

Outcome	Intermediate Outcomes
SOA2 East Renfrewshire residents are fit and active and have the skills for learning, life and work.	<p>2.1 Children are confident, effective learners and achieve their full potential.</p> <p>2.2 Children and young people raise their educational attainment and achievement, developing the skills they need during their school years and into adulthood.</p> <p>2.3 Residents have the skills for employment through increased take up of education and training opportunities.</p> <p>2.4 Residents are active and optimise their health and wellbeing</p>

Key Players:	<p>East Renfrewshire Council NHS Greater Glasgow and Clyde Skills Development Scotland Department for Work and Pensions Voluntary Action East Renfrewshire Strathclyde Partnership for Transport</p>
The following key plans and strategies will be delivered over the lifetime of the SOA and contribute to the delivery of the outcomes:	<ul style="list-style-type: none"> • Opportunities for All (More Choices, More Chances) Strategy • A Place to Grow Vision • Education Local Improvement Plan • Curriculum for Excellence Action Plan • Recognising Achievement and Raising Attainment • East Renfrewshire Volunteering Strategy • East Renfrewshire CHCP Development Plan • Sports Strategy • Libraries strategy • CLD strategy • Arts strategy • SPT Three year cycling programme
Key Activities:	<ul style="list-style-type: none"> • Delivery of Skills Development Scotland’s Employability Fund, including the work programme, through WorkER • Provide targeted support and training opportunities for young people including implementing earlier interventions to reduce youth unemployment • Support all schools to implement new national assessment framework and Curriculum for Excellence Action Plan • Deliver local public health programmes in partnership with

	<p>others – smoking, alcohol, physical activity and healthy eating, with a focus on deprivation and vulnerable individuals</p> <ul style="list-style-type: none"> • Develop community sports hubs • Develop libraries as community focal points • Further investment in the walking and cycling network • The DWP Youth Contract: <ul style="list-style-type: none"> • is a range of additional help to ensure that every unemployed young person who needs support will get it; • builds on existing Jobcentre Plus support for employers, the Work Programme and Get Britain Working measures.
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PI Code	Indicator Description	2012/13 (or as specified)		2013/14	2014/15	2015/16	Notes
		Value	Target	Target	Target	Target	
OD2EDU3-0101a	3 year average in national examination results: 5+ @ L5 by end of S4	66.9% (2011-12)		63%			Targets set to 2013-14 only due to forthcoming changes to attainment qualifications
OD2EDU3-0103a	3 year average in national examination results: 5+ @ L6 by end of S5	31.9% (2011-12)		31%			As above
SOA09PI - 005.1A	INCREASE - Male life expectancy at birth	tbc	78.1	78.1			
SOA09PI - 005.1B	INCREASE - Female life expectancy at birth	tbc	82.3	82.3			
SOA09PI - 005.1E	INCREASE - 005.1E Male life expectancy at birth in 15 per cent most deprived communities	tbc	71.7	tbc			
SOA09PI - 005.1F	INCREASE - 005.1B Female life expectancy at birth in 15 per cent most deprived communities	tbc	78.1	78.1			
SOA10PI - 002.1	DECREASE - Number of claimants in receipt of out of work benefits per 10,000 of the working age population	1,129 (Dec 2012)	1,200	1,125	1,100	1,050	
SOA10PI - 002.4	% of school leavers going into positive destinations	93.3% (Dec 2011)	100%	100%	100%	100%	
SOA10PI - 002.5	INCREASE - The percentage of working age population in employment	72.5% (2011-12)	73%	73%	74%	75%	
SOA09PI - 005.3	DECREASE - Percentage of adult population who smoke	tbc	18.3%	18.3%	18.3%	18.3%	

Outcome	Intermediate Outcomes
<p>SOA3 East Renfrewshire is a thriving, attractive and sustainable place for residents and businesses to grow.</p>	<p>3.1 The economy is stronger through increased business growth, targeted support and investment. 3.2 Our natural and built environment is enhanced and our environmental impact minimised. 3.3 Residents live in communities that are strong, self sufficient, resilient and supportive. 3.4 Residents live in warm, dry and energy efficient homes. 3.5 Residents have access to a range of services via travel choices based on an integrated and sustainable transport network.</p>

<p>Key Players:</p>	<p>East Renfrewshire Council Scottish Enterprise Strathclyde Partnership for Transport Voluntary Action East Renfrewshire</p>
<p>The following key plans and strategies will be delivered over the lifetime of the SOA and contribute to the delivery of the outcomes:</p>	<ul style="list-style-type: none"> • A Place to Grow Vision • East Renfrewshire Volunteering Strategy • Local Development Plan • Local Housing Strategy • Local Transport Strategy • Regional Transport Strategy and SPT Transport Outcomes Report • Third Sector Interface Work Plan
<p>Key Activities:</p>	<ul style="list-style-type: none"> • Development of ‘A Place to Grow’ campaign which aims to support local business during difficult economic times, attract new businesses, investment and visitors to the area • Undertake physical regeneration projects in town centres • Support communities, including local equality community organisations to improve their operation effectiveness and sustainability • Utilise resources from Heritage Lottery Fund to make improvements to Rouken Glen Park. • Delivery of Waste (Scotland) 2012 Regulations which will increase our recycling.

PI Code	Indicator Description	2012/13 (or as specified)		2013/14	2014/15	2015/16	Notes
		Value	Target	Target	Target	Target	
CitP001-SOA 008.	INCREASE - Overall, how satisfied are you with East Renfrewshire as a place to live? Percentage of residents who are satisfied or very satisfied.	93%	94%	94%	94%	94%	
SOA10PI - 001.1	INCREASE - Number of new business births per 10,000 resident (16+) adult population	35 (2009-10)	37	36	37	37	
SOA10PI - 001.2	INCREASE - % of the businesses that survive for at least three years	67.1%	65%	67%	67%	65%	
SWM3	The percentage of municipal waste collected by the authority during the year that was recycled and composted.	54.3%		54%	55%	56%	
SH7	% of dwellings meeting the Scottish Housing Quality Standard			85%	100%	100%	

Outcome	Intermediate Outcomes
<p>SOA4 East Renfrewshire residents are safe and supported in their communities and homes.</p>	<p>4.1 Communities experience fewer incidents of vandalism, street disorder and anti-social behaviour. 4.2 Community safety and public protection is safeguarded 4.3 Residents are protected from harm and abuse and their dignity and human rights are respected. 4.4 Our vulnerable residents are able to live as safely and independently as possible in the community and have control over their care and support. 4.5 Carers’ roles in providing care are recognised and valued. 4.6 People are improving their health and well being by recovering from problematic drug and alcohol use.</p>

<p>Key Players:</p>	<p>East Renfrewshire Council Police Service Scotland (East Renfrewshire) Fire and Rescue Service NHS Greater Glasgow and Clyde (through East Renfrewshire CHCP)</p>
<p>The following key plans and strategies will be delivered over the lifetime of the SOA and contribute to the delivery of the outcomes:</p>	<ul style="list-style-type: none"> • East Renfrewshire Local Police Plan 2013-14 • Community Safety for East Renfrewshire • Local Fire Plan for East Renfrewshire 2013-14 • East Renfrewshire CHCP Development Plan
<p>Key Activities:</p>	<ul style="list-style-type: none"> • Work in partnership to target “hotspots” and improve community safety outcomes • Strathclyde Fire and Rescue will undertake strategic assessment based on incidence and location of fires, traffic and other incidents and tackle accordingly • Improve outcome focused interventions with women offenders and persistent offenders through public social partnership approach using the Reducing Re-offending Change Fund • Partnership approach to tackling alcohol and drug misuse

PI Code	Indicator Description	2012/13 (or as specified)		2013/14	2014/15	2015/16	Notes
		Value	Target	Target	Target	Target	
CHCP-ADP-01	DECREASE - Drug-related deaths per 100,000	3.4 (2011-12)	4.6	4.6			
SOA09PI - 005.4	DECREASE - Rate of alcohol related hospital admissions per 100,000 population	428 (2011-12)	497	493	490	486	
SOA09PI - 007.4	DECREASE - Volume and rate of violent crimes, including sexual crimes, per 10,000 population	12.8	14	14			Targets not yet agreed due to ongoing police reform process and finalisation of local police plan
SOA09PI - 007.5	DECREASE - Rates of domestic abuse incidents per 10,000 population	572.7 (2011-12)					As above
SOA.04.cri.02	Volume and rate of complaints re anti-social behaviour per 10,000 population			507	tbc	tbc	As above
SOA04.cri.01	Volume and rate of assaults per 10,000 population - serious assaults - common assaults	tbc	tbc	45	tbc	tbc	As above
SOA0PI - 007.2	007.2. The volume and rate of domestic housebreaking per 10,000 population.	4.7	tbc	tbc	tbc	tbc	As above
SOA09PI - 007.7	DECREASE - Number of people killed or seriously injured (KSI) in road accidents.	26	19	24	22	20	
SOA11PI - 007.9a	Total number of: - fire fatalities - casualties	- 0 - 20	tbc	tbc	tbc	tbc	Targets not yet agreed due to ongoing fire reform process and finalisation of local fire plan
SOA11PI - 007.9b	Total number of: - Primary fires - Secondary fires	- 147 - 188	tbc	tbc	tbc	tbc	As above

Outcome	Intermediate Outcomes
<p>SOA5 Older people in East Renfrewshire are valued; their voices are heard and they are supported to enjoy full and positive lives for longer.</p>	<p>5.1 Older people are able to live as safely and independently as possible in the community and have control over their care and support.</p> <p>5.2 Older people feel included and empowered to make a valuable contribution to their local communities.</p>

<p>Key Players:</p>	<p>East Renfrewshire Council Fire and Rescue Service NHS Greater Glasgow and Clyde (through East Renfrewshire CHCP) Voluntary Action East Renfrewshire Strathclyde Partnership for Transport</p>
<p>The following key plans and strategies will be delivered over the lifetime of the SOA and contribute to the delivery of the outcomes:</p>	<ul style="list-style-type: none"> • Community Safety for East Renfrewshire • Local Fire Plan for East Renfrewshire 2013-14 • East Renfrewshire Volunteering Strategy • Local Housing Strategy • Third Sector Interface Work Plan • East Renfrewshire CHCP Development Plan • SPT Bus Policy
<p>Key Activities:</p>	<ul style="list-style-type: none"> • Through the Reshaping Care for Older People agenda: <ul style="list-style-type: none"> • Re-shaping the nature of service delivery away from reactive approaches to preventative and anticipatory care to meet the challenges of rising demand and reducing budgets • Providing services which optimise the independence and wellbeing for older people. • Focus on building capacity within third sector organisations as well as increasing the number of older volunteers and volunteering opportunities in East Renfrewshire. • Ensuring the roll out of policies and investment in the bus network including the SPT MyBus demand responsive transport service for vulnerable and older people.

PI Code	Indicator Description	2012/13 (or as specified)		2013/14	2014/15	2015/16	Notes
		Value	Target	Target	Target	Target	
CHCP HCC013a	DECREASE - people waiting more than 28 days to be discharged from hospital into a more appropriate care setting	2 (Dec 2012)	0	0	0	0	
CHCP HCC065	INCREASE - People reporting 'having things to do' needs fully met (%) (2009/10 values based on pilot period)	70.4%	60.0%	68.0%	70.0%	70.0%	
OD2CHCP6-0102	INCREASE- Percentage of those whose care need has reduced following re-ablement.	88.9% (Sept 2012)	30%	30%	30%	30%	
CHCP HCC080	Percentage of time in the last six months of life spent at home or in a homely setting.	90.6% (2009-10)	91.6	92.1	92.1	92.1	
CHCP HCC081	Percentage of people aged 65+ who live in housing rather than a care home or hospital	tbc	96.7	97	97	97	
CHCP HCC082	Rate of emergency inpatient bed-days for people aged 75 and over per 1,000 population	4,921 (2010-11)	4,769	4,692			
CHCP HCC067	INCREASE - People reporting 'staying as well as you can' needs fully met (%) (2009/10 values based on pilot period)	79.5% (Sept 2012)	73.5%	75.0%	80.0%	80.0%	
SOA09PI - 006.3	DECREASE - Number of suicides per 100,000 population.	7.8 (2010-11)	7				
SOA09PI - 006.2	DECREASE - Mental health hospital admissions (as a rate per 1,000 population)	1.7% (Sept 2012)	2.3	2.3	2.3	2.3	

ANNEX 1: KEY ROLES OF PARTNERS

The SOA is underpinned by the key delivery strategies and plans of all partners. The table below sets out the roles and strategic focus of key partners in relation to the East Renfrewshire SOA.

Partner	Strategic Focus	Key Plans and Strategies (hyperlinks) – IN PROGRESS
East Renfrewshire Council (ERC)	<p>East Renfrewshire Council has an overarching focus on delivering all the outcomes in the SOA. The authority will work to ensure that the needs of local communities are met; our customers are at the heart of everything we do; and local services are efficient and effective.</p> <p>The Council is committed to tackling poverty and promoting inclusion and equality. It is working to develop the local economy; promoting employability, safeguarding the environment and encouraging our communities to be successful and sustainable.</p> <p>The authority is focused on maintaining high levels of achievement and attainment among learners and improving the life chances of underachieving groups.</p>	Outcome Delivery Plan
NHS Greater Glasgow & Clyde (through East Renfrewshire Community Health & Care Partnership (CHCP))	<p>East Renfrewshire CHCP is working to improve health and reduce inequalities.</p> <p>It is promoting healthy choices in diet, exercise, alcohol consumption, smoking, and sexual health.</p> <p>It is working to meet the needs of the rising number of older people who need complex packages of support.</p> <p>The CHCP has a significant focus on the needs of vulnerable children and young people, people with mental health problems, and long-term conditions.</p>	CHCP Development Plan

Partner	Strategic Focus	Key Plans and Strategies (hyperlinks)
Strathclyde Police	<p>Strathclyde Police is focused on keeping communities safe by reducing violence and increasing the visibility and accessibility of policing services. It is seeking to increase public confidence and disrupt the activities of those engaged in Serious and Organised Crime.</p> <p>It is working to reduce the harm caused by those engaged in illegal drug activity, reduce the risk from terrorism and extremist activity and to work with partners to protect children from sexual, physical and emotional neglect and abuse.</p>	Interim Local Police Action Plan
Strathclyde Fire & Rescue	<p>The Fire (Scotland) Act 2005 requires Fire & Rescue Authorities to make provision in the areas of firefighting, fire safety prevention and education, enforcement of fire safety legislation, fire investigation and rescue from road traffic collisions and other hazardous situations.</p> <p>In carrying out our legal requirements, and in order to successfully assess and reduce risk to communities, Strathclyde Fire and Rescue (SFR) has set itself a number of corporate priorities based on Community, People, Protection, Partnership and Environment in order to deliver its vision of making our communities a safe places to live, work and visit.</p>	Interim Local Fire and Rescue Plan
Department for Work and Pensions (DWP)	DWP has an agenda of reform which aims to create a new welfare system; to transform the opportunity for people without jobs to find work and support themselves and their families; and to ensure the most vulnerable in society are protected. These reforms will help people who are out of work, including those in disadvantaged groups and tackle poverty through a simplified welfare system that encourages and incentivises people to find work.	tbc

Partner	Strategic Focus	Key Plans and Strategies (hyperlinks)
Scottish Enterprise (SE)	Scottish Enterprise focuses on the achievement of national outcomes in alignment with 5 key strategic priorities; renewables, growth companies, international trade and investment, innovation and the low carbon economy opportunity. SE works in partnership in East Renfrewshire with the Economic Development team at ERC and the Business Gateway to maximise opportunities for companies with growth potential and to articulate where the growth markets and sector opportunities are emerging.	Scottish Enterprise Business Plan
Skills Development Scotland (SDS)	At a national level, Skills Development Scotland aims to improve Scotland’s skills performance. Within East Renfrewshire, its strategic focus is to provide Information Advice and guidance across all ages to support individual clients to achieve and sustain positive outcomes related to the Employability agenda e.g. More Choices More Chances clients and provision of Redundancy Advice. SDS has a particular focus on supporting unemployed young people aged 16-24 years who face barriers to sustaining education, employment and training. SDS also provides National Training Programmes e.g. Modern Apprenticeships, Training for Work and Get Ready for Work on behalf of Scottish Government and offers support to employers to upskill the workforce through a range of initiatives including Individual Learning Accounts and Flexible Training Opportunities.	tbc
Local further education colleges	The focus of East Renfrewshire’s Further Education partners is around the Community Learning and Development and Employability agendas. They provide a range of vocational and adult learning provision.	tbc

Partner	Strategic Focus	Key Plans and Strategies (hyperlinks)
Voluntary Action East Renfrewshire (VAER)	<p>Voluntary Action plays a key role in supporting the development of the local social economy. The focus this year is to encourage a more enterprising, less grant-dependent third sector as well as support and encourage new social enterprises through social entrepreneurship across East Renfrewshire.</p> <p>VAER will work with partners to deliver a strategy that promotes the benefits of volunteering as a key contributor to co-production and reshaping local services in East Renfrewshire.</p>	Third Sector Interface Work Plan
North Strathclyde Community Justice Authority (NSCJA)	The North Strathclyde Community Justice Authority is focused on reducing re-offending and improving the management of offenders.	tbc
Strathclyde Partnership for Transport (SPT)	<p>Good transport is essential to economic growth; improved levels of employment and employability; reducing carbon emissions; cohesive, sustainable communities; and healthy, active, independent lives.</p> <p>SPT is working in partnership with East Renfrewshire Council to invest in and deliver transport services and infrastructure as detailed in the annual Transport Outcome Reports.</p>	SPT Local Transport Outcomes Report
Other partners working with the CPP through our Outcome Delivery Partnerships include:	<p>University of the West of Scotland Gleniffer Estates Ltd Mearns Castle Golf Academy Mactaggart and Meikle Visit Scotland Educational Institute of Scotland Scottish Children’s Reporter Administration (SCRA) Scottish National Heritage (SNH) Scottish Environment Protection Agency (SEPA) Strathclyde Partnership for Transport (SPT) Scottish Government Barrhead Housing Association Arklet Housing Association East Renfrewshire Chamber of Commerce</p>	

ANNEX 2: EQUALITIES

Partner Organisation	Relevant Equality Duties	Progress to Date
<p>East Renfrewshire Council (ERC) and East Renfrewshire Community Health and Care Partnership (CHCP)</p>	<p>East Renfrewshire Council (including the CHCP), as part of the Equality Act 2010, is required to publish a Mainstreaming Equality report which shows how the Council is integrating the general equality duty into its functions. The Council will also publish a set of equality outcomes, which cover the full range of protected characteristics, and report on progress towards these every two years.</p>	<p>East Renfrewshire Council has undertaken a range of pieces of work to develop equality outcomes for the area, including:</p> <ul style="list-style-type: none"> • A range of focus groups with key equalities groups, including minority ethnic community members, older people, people with disabilities, young people and parents. • Organised a Bridges to Change community conference to consult on the proposed set of equalities outcomes. • Internal consultation with Council Heads of Service, and departmental equality officers <p>11 equality outcomes have now been drafted with a set of corresponding intermediate outcomes. These will be integrated into individual departmental and service plans and progress on these will be reported every two years. East Renfrewshire Council's Cabinet will consider the full set of equality outcomes on 18 April 2013.</p> <p>The list of outcomes is available on request.</p>
<p>Police Service Scotland (Greater Glasgow Division)</p>	<p>To develop, publish and report on equalities outcomes under the Equality Act 2010</p>	<p>The Scottish Police Authority (SPA) has developed draft equality outcomes which are going through internal consultation. These are linked to the strategic priorities and objectives in the Strategic Police Plan.</p> <p>Local police services will be developing locally relevant equality outcomes</p>
<p>Strathclyde Fire & Rescue</p>	<p>To develop, publish and report on equalities outcomes under the Equality Act 2010</p>	<p>Currently being compiled</p>
<p>Department for Work and Pensions (DWP)</p>	<p>Under the Public Sector Equality Duty, DWP is required to publish an Equality Information Report on an annual basis and equality objectives.</p>	<p>DWP has published an Equality Information Update for 2012 which shows information and data relating to policies, practices, service users and employees.</p> <p>Equality objectives have also been produced at UK level, which have been adopted by all local DWP offices, available at http://www.dwp.gov.uk/about-dwp/diversity-and-equality/dwp-equality-objectives/</p>

Partner Organisation and Key Officer	Relevant Equality Duties	Progress to Date
Scottish Enterprise (SE)	To develop, publish and report on equalities outcomes under the Equality Act 2010	Scottish Enterprise has developed equalities outcomes, based around work with growth companies for service provision and for employees. These are currently going through the relevant approval processes.
Skills Development Scotland (SDS) Bill Fraser	To develop, publish and report on equalities outcomes under the Equality Act 2010	Skills Development Scotland has developed Equality Outcomes which support our Corporate Strategy 2012 – 2015. The outcomes focus on our Careers Information Advice and Guidance Services, Modern Apprenticeships and our staff. Actions linked to the outcomes have been embedded in directorate and team work plans.
Voluntary Action East Renfrewshire (VAER)	The statutory duties apply to public sector and not 3 rd sector. However, there is a legal requirement on every individual in Scotland to comply with the Equalities Act. VA aims to operate as a best practice organisation and therefore does not discriminate on specific characteristics as laid out in this legislation.	We target our services to the most marginalised people across the communities of East Renfrewshire whether they come under the protected characteristics or not. We will be able to demonstrate impact on equalities outcomes as a result of our day-to-day business.
Strathclyde Partnership for Transport (SPT)	To develop, publish and report on equalities outcomes under the Equality Act 2010	SPT undertook an audit of its policies to influence the development of draft equalities outcomes. We also undertook an engagement process with the public, stakeholders, passengers and representatives of equality groups. SPT's equality outcomes have now been approved by the Partnership Board and we are developing an action plan to help meet these outcomes.

CONTACT FOR FURTHER INFORMATION

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