



Questions & Reflections

Dr Paul Ryan
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SPSP-PC – Overall Aim

To reduce the number of patient safety incidents to people from healthcare delivered in any primary care setting. All NHS territorial boards and 95% of primary care clinical teams will be developing their safety culture and achieving reliability in 3 high-areas by 2016.

Rate of Spread:

- Not all at once
- Menu
- Build over time
- Practices and boards prioritise



Safety Culture and Leadership

Aim: To develop a safety culture that engages with patients to support the delivery of safe and reliable care in primary care teams.

Increase awareness of safety issues within practice, through practice teams undertaking Safety Climate Surveys.

Practices identify, reduce and learn from adverse events identified through trigger tool reviews.

Safety walkrounds to ensure Safety in Primary Care is embedded within the NHS Board safety agenda.



Workstreams

DMARDS - Kathy Kendall

Medicine Reconciliation – Rachel Bruce

Results Handling - Lynette Cameron

Outpatient Communication - Rachel Bruce

Community Nursing – Linda Davidson



Future

Influence the shape of Patient Safety within NHS GG&C

Future Roll out

- **Community Pharmacy**
- **Dentistry**
- **Optometry**

Why wouldn't we?



Resources and Information

✓ SPSP-PC Website - <http://www.knowledge.scot.nhs.uk/spsp-pc.aspx>

✓ NHSGG&C pages on this website are located on -

<http://www.knowledge.scot.nhs.uk/spsp-pc/health-boards/nhs-greater-glasgow-and-clyde.aspx>

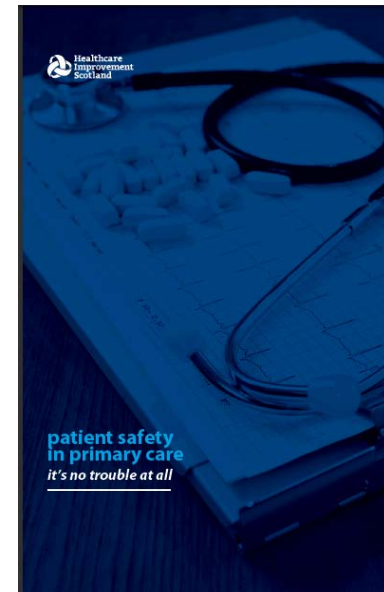
These pages will be updated regularly with information specific to NHSGG&C Core Programmes

Also the booklet – ‘Patient Safety – It’s no trouble at all’

Leads for each Care Bundle and support from CGSU (Partnerships)

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Finally

- All the presentations from today's event will be available on the CGSU Intranet site
- A SurveyMonkey evaluation will be emailed to all attendees, please complete the online survey with your feedback



Thank you!