



Changes to services at Stobhill Hospital from March 2011



# KEY CHANGES AFFECTING SERVICES AT STOBHILL



**NHS**  
Greater Glasgow and Clyde



## INTRODUCTION



# Inpatient services will transfer on a phased basis between Friday 11th and Friday 18th March 2011, when the wards in the main hospital will close.

Most Stobhill inpatient beds are moving to Glasgow Royal Infirmary as part of a long-term plan to concentrate inpatient hospital services on three sites in the city.

Inpatient services will transfer on a phased basis between Friday 11th and Friday 18th March 2011, when the wards in the main Stobhill Hospital will close.

At this time, Stobhill's Casualty Department will also shut.

The following guide has been prepared to explain these changes and to provide information on Glasgow Royal Infirmary.

Please take a few minutes to read it and find out how the changes will affect you.

## CHANGES TO INPATIENT SERVICES



Every year, hundreds of thousands of people attend Stobhill Hospital for diagnosis and treatment. The vast majority of attendances are on an outpatient or day case basis and a brand-new £100 million hospital opened two years ago on the Stobhill campus to provide state-of-the-art accommodation for these services.

More than 400,000 outpatients and day patients attend New Stobhill Hospital each year and this multiple award-winning facility will continue to provide services to the local community for many years to come.

A much smaller number of patients need to be admitted to hospital overnight for investigation and/or treatment of a health problem. Around 13000 patients a year are currently admitted to Stobhill's wards.

From 18th March, patients who would have been admitted to Stobhill will be admitted instead to Glasgow Royal Infirmary.

The vast majority of patients will not be affected by these changes. All outpatient services will continue to be provided locally, including pre-operative assessment and post-operative follow-up care.

Many thousands of operations will also continue to be provided locally in the purpose-built day surgery unit at New Stobhill Hospital. Some patients who only need to stay one night after a planned operation will continue to be admitted to a brand new short stay unit at Stobhill.

Patients who need to be admitted as an inpatient, however, will go to Glasgow Royal Infirmary. This will include anyone admitted to hospital for planned surgery and those admitted as an emergency.

Older people who need to stay for a longer period of rehabilitation in hospital will be transferred from Glasgow Royal Infirmary to a brand new rehabilitation unit at Stobhill Hospital.

Senior medical staff will work between the New Stobhill Hospital and Glasgow Royal Infirmary so the consultant who diagnoses your condition, in most cases, will be the one who looks after you as an inpatient too.



## CHANGES TO EMERGENCY SERVICES



## Stobhill's Casualty will close at 5.00pm on Friday 18th March.

After that date, patients requiring emergency treatment for a serious injury or illness will go instead to the Emergency Department at Glasgow Royal Infirmary, which is located on the ground floor of the Jubilee Building (on the corner of Alexandra Parade and Castle Street).

Patients requiring urgent care for a minor injury should continue to attend the **Minor Injury Unit (MIU)** based at New Stobhill Hospital. The MIU is run by highly experienced Emergency Nurse Practitioners who will assess and either treat a minor injury or, if they find a more serious problem, arrange for you to be transferred elsewhere.

They can treat a range of injuries including sprains, burns and simple fractures.

They do not treat patients who become unwell suddenly nor do they provide treatment for gynaecological or pregnancy problems, alcohol or drug issues, severe allergic reactions, chest pain, breathing problems or treat people who have collapsed.

The MIU opens from 9.00am to 9.00pm every day. Outwith these times, you should attend the Emergency Department at Glasgow Royal Infirmary.

**Children aged one to five with minor injuries, serious injuries or illnesses should be taken to the nearest adult A&E or the Royal Hospital for Sick Children, Yorkhill. Children under one should always be taken to Yorkhill.**

## WHAT'S STAYING AT STOBHILL?



- All outpatient departments and clinics
- Cardiac Rehabilitation
- Day Hospital
- Day Surgery
- Dental
- Endoscopy
- GP Out-of-Hours Emergency Service
- Imaging (X-ray, CT, MRI, Ultrasound)
- Minor Injuries Unit
- Nuclear Medicine
- Renal Dialysis

- Therapy Services e.g. Physiotherapy, Occupational Therapy, Speech and Language Therapy, Dietetics and Podiatry services.

**The elderly rehabilitation wards at Stobhill are unaffected by these changes and will also remain on site at Stobhill.**

## WHAT'S MOVING TO GLASGOW ROYAL INFIRMARY?

- Casualty
- Coronary Care Unit
- Inpatient Services:
  - Acute medical receiving
  - Acute surgical receiving
  - Cardiology
  - Gastroenterology
  - General medicine
  - General surgery
  - Geriatric assessment

- Inpatient Theatres
  - Intensive Therapy Unit (ITU) and High Dependency Unit (HDU)
- Orthopaedics  
Respiratory medicine  
Rheumatology  
Urology



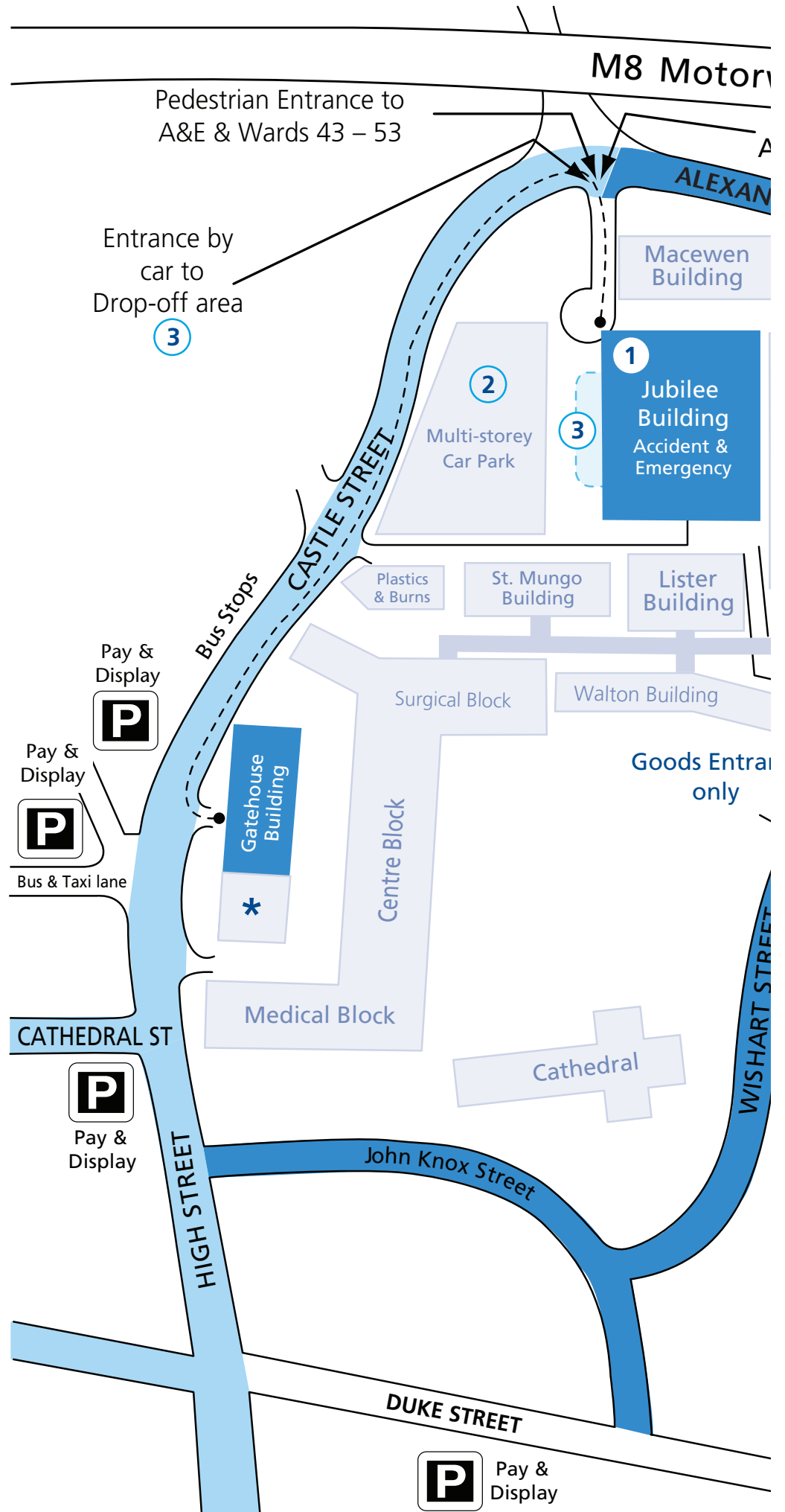
# YOUR GUIDE TO GLASGOW ROYAL INFIRMARY

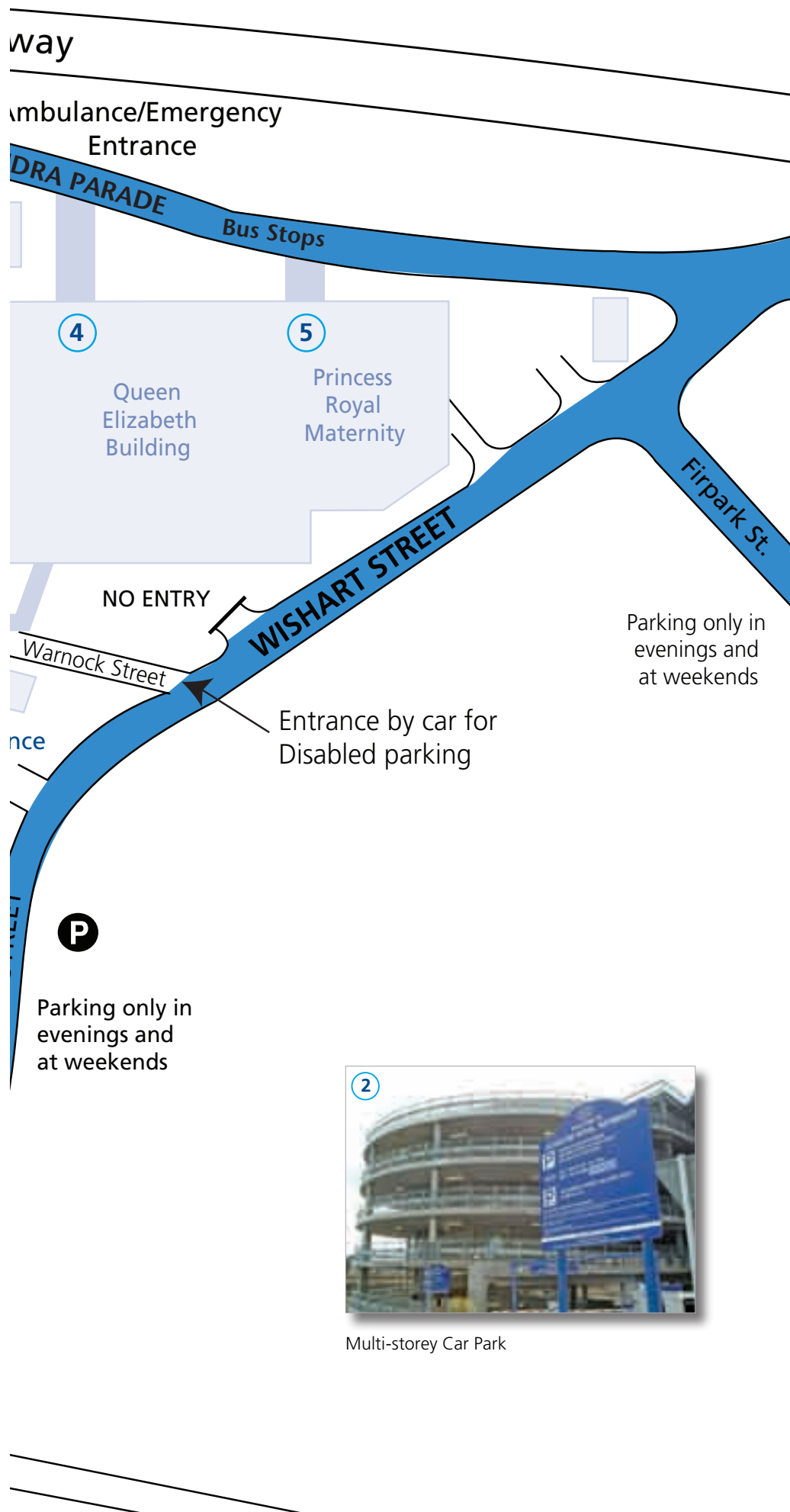


Glasgow Royal Infirmary is a major teaching hospital and provides a comprehensive range of clinical services, including regional and national services. £35million has been invested in the Royal to enhance and expand the hospital in preparation for the transfer of Stobhill services. £6million alone has been invested in extending the Emergency Department and creating an assessment unit and dedicated X-ray facilities.

A further £13million has been spent upgrading 16 wards within the hospital and the Intensive Therapy Unit has benefitted from a £4million extension to accommodate the additional activity from Stobhill. The preparations for accommodating Stobhill inpatient services have been completed by various improvements to the hospital's heating system, lifts, water and medical gas infrastructure.

**Glasgow Royal Infirmary**  
 84 Castle Street  
 Glasgow  
 G4 0SF  
 Tel: 0141 211 4000





- Route from West End & City Centre
- Route from High St. /Duke St. and East End of Glasgow
- Route from Old Accident & Emergency Site on Castle Street
- \* Fracture Clinic



1 Entrance to A&E within the Jubilee Building



4 ITU within the Queen Elizabeth Building



2 Multi-storey Car Park



5 Public Entrance to Princess Royal Maternity



## GETTING THERE



Located close to Junction 15 of the M8 motorway, Glasgow Royal Infirmary is easy to access by car. If you are approaching from the east, take the exit toward Kirkintilloch/A803 then turn left at Castle Street. Approaching from the west, take the Townhead turnoff. The main car park for the hospital is located next to the Emergency Department. Designated car parking spaces are available for Blue Badge holders in the multi-storey car park and within the grounds of the hospital. Parking charges are applied at the car park, which is open 24 hours a day.



**Traveline: 0870 608 2608**  
**([www.traveline.org.uk](http://www.traveline.org.uk))**  
**or Transport Direct**  
**([www.transportdirect.info](http://www.transportdirect.info))**

### The hospital also has good public transport links. The following bus services\* go to the hospital:

#### **First 11:**

From/to - Robroyston - Parkhall

#### **First 12:**

From/to - Auchinairn, Woodhill  
- Rutherglen

#### **First 31/C:**

From/to - Milton - Stobhill - Castlemilk  
- East Kilbride

#### **First 36:**

From/to - Cumbernauld, Abronhill/  
Chryston - Buchanan Bus Station

#### **First 38A/C:**

From/to - Easterhouse/Gartcosh  
- Newton Mearns/Eastwood  
Toll/Woodfarm

#### **First 42:**

From/to - Barlanark - Drumchapel

#### **First 56/A:**

From/to - Auchinairn, Woodhill  
- Glasgow City Centre - Darnley

#### **First 89/90:**

Inner Circle

#### **First 213:**

From/to - Bargeddie - Buchanan  
Bus Station

#### **First X1:**

From/to - Hamilton, Hillhouse  
- Buchanan Bus Station

#### **First X3/X4/FX4/X5/FX5:**

From/to - Cumbernauld, Abronhill  
- Buchanan Bus Station

#### **First X11:**

From/to - Newmains - Buchanan  
Bus Station

#### **First X15/15A:**

From/to - Livingston - Buchanan  
Bus Station

#### **First X37:**

From/to - Falkirk - Buchanan  
Bus Station

#### **First X39:**

From/to - Stirling - Buchanan  
Bus Station

#### **First X85:**

From/to - Campsie Glen - Buchanan  
Bus Station

#### **First X87:**

From/to - Kirkintilloch, Waterside  
- Buchanan Bus Station

#### **Stagecoach X19:**

From/to - Easterhouse - West  
George Street

#### **Stagecoach X25:**

From/to - Cumbernauld, Abronhill  
- Buchanan Bus Station

#### **Stagecoach X24/X26:**

From/to - St. Andrews - Buchanan  
Bus Station

**High Street Rail Station is less than half a mile and Queen Street Station is just over half a mile from the hospital.**

\*correct at time of publication

## OTHER FACILITIES



### Newsagents

A newsagent shop is situated in the Surgical Block on Ground Floor level. Opening hours: 7.30am – 6.00pm Monday to Friday and 10.30am – 3.30pm Saturday and Sunday.

A second newsagent shop is on the Ground Floor of the Queen Elizabeth Building (on Alexandra Parade). Opening hours: 7.30am – 8.30pm Monday to Friday and 10.30am – 3.30pm Saturday and Sunday.

### ATM Cash Machine

There is an ATM cash machine located on the Ground Floor of Centre Block. There is also one within the newsagents on the Ground Floor of the Queen Elizabeth Building.

### Chaplaincy

The hospital chapel is situated on the Ground Floor of the Centre Block. The hospital chaplaincy service is available to patients of any denomination to provide spiritual support and/or counselling. The chapel is open from 8.00am to 7.00pm every day.

### Café/Dining facilities

Campsie Restaurant is located on the Lower Ground floor of the Queen Elizabeth Building. It is open from 8.00am to 7.00pm every day.

The Aroma Coffee Bar is located on the Ground Floor of the Queen Elizabeth Building. It is open from 7.30am to 5.00pm Monday to Friday.

The Lomond Room Dining Room is located on the on ground floor of the Centre Block. It is open from 8.00am to 5.00pm Monday to Friday.

Vending is also available throughout the hospital.



# Evening Visitor Transport Service

Priority given to visitors wishing to travel to their nearest hospital, to older people (over 60), people living with a disability or those in receipt of benefits.

For transport to your nearest hospital phone our booking hotline:

# 0845 128 4027

Book between 1.00pm – 4.00pm (Monday – Thursday)  
and between 1.00pm – 3.30pm on Friday

**If you would like this document in Braille or audio-tape format, please contact:**

**If you would like this document in another language, please contact:**

**Ma tha sibh ag iarraidh an fhiosrachaidh seo ann an cànan eile, cuiribh fios gu:**

**如果您需要该信息的其它语言版本，请联系：**

**اگر این اطلاعات را به زبانی دیگر میخواهید لطفا با این ادرس تماس بگیرید:**

**إذا رغبت في الحصول على هذه المعلومات بلغة أخرى، الرجاء الاتصال بـ:**

**ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਦੂਜੀ ਭਾਸ਼ਾ ਵਿੱਚ ਚਾਹੀਦੀ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸੰਪਰਕ ਕਰੋ:**

**اگر آپ یہ معلومات کسی اور زبان میں حاصل کرنا چاہتے ہیں تو براہ مہربانی رابطہ کریں:**

**Eğer bu bilgiyi bir başka dilde istiyorsanız lütfen bağlantı kurunuz:**

**Jeśli chcesz uzyskać te informacje w innym języku skontaktuj się z:**

**Telephone: 0800 027 7246**

## **IF YOU NEED TO CONTACT US**

To change your admission date, please telephone the number on your admission letter. This will allow us to give another patient the opportunity to be admitted at that time.

If an ambulance is booked for you but you no longer need it, as soon as possible please call 0800 389 1333 and tell them your name, address, phone number and planned date of admission.

Here are some other useful numbers which you should keep handy:

### **GRI**

General switchboard: 0141 211 4000

Admissions: 0141 211 5552

### **New Stobhill Hospital**

General switchboard: 0141 201 3000

Appointments: **0141 355 1404 /1399**



[www.nhsggc.org.uk](http://www.nhsggc.org.uk)