

Working Together on Our New Children's Hospital

Planning is now well underway for Glasgow's new children's hospital and NHS Greater Glasgow and Clyde is committed to ensuring that families, children and young people are central to this. The first step of this commitment was to find out how children, young people and families wanted to be involved. Our Community Engagement Team met with families, support groups, charities and voluntary organisations, attended public meetings, sent out survey forms and met with young people (over pizza and ice cream!) to find out what they wanted from the new hospital and its services, how they could help the NHS to design the building and how they would like to be kept informed. They identified many different ways for you to add your ideas, views and hopes to the planning process and we hope that you will be interested in some of these.



Join the Family Panel

A Family Panel works alongside the Community Engagement Team to ensure that the views and opinions of families are raised within the planning process. They guide us on how to make sure that as many families as possible get the chance to contribute and how best to support them in putting their views forward. The Family Panel meets about 4 times a year but, for those who find it hard to come to meetings, you can also contribute by e-mail, letters and phone calls.

Let Us Know What You Think

We run regular surveys and group discussions to determine your views on the buildings, facilities and services for the new hospital. On-line surveys and mail outs are used to help involve children, families and young people who find it difficult to attend meetings. Currently we are looking for feedback on the following areas:

- Proposals to establish a Pre-admission Service and a 23-hour Surgical Admission Unit have been developed, would you like to comment on them — send us your details and we'll send you a survey form
- What is it like travelling on public transport with children, we particularly want to hear from you if you travel to Yorkhill from outside Glasgow — send us your stories
- The architects will need your help when looking at areas like the wards, family facilities, the main entrance and A&E — contact us if you would like to help

Keep Informed

To help keep you up-to-date we provide:

- a web page where you can access information, reports and minutes of our meetings www.nhs.gov.uk/newchildrenshospital
- a newsletter to keep families up to date with developments and the opportunities for them to contribute to the planning process.
- regular briefings to community groups
- public events to take information out to the wider community

Join our mailing list – either for e-mail or post – to keep informed or get in touch if you would like us to come to you.

Supporting Families

We offer support to individuals, voluntary organisations and charities to help them take part in surveys, groups and discussions and to make sure that everyone who wants to, is given the opportunity to take part in the planning and design of their new hospital. To help families participate we meet in the evenings and weekends; offer alternatives such as on-line surveys and provide help with travel, personal assistance, child care etc.



If you would like to learn more about the opportunities to get involved in the New Children's Hospital then we would like to hear from you.
Contact:

Kate Munro
Community Engagement Manager
Dalian House
350 St Vincent Street
Glasgow G3 8YY



Phone: 0141 201 4755
E-mail: kate.munro@ggc.scot.nhs.uk

To keep up to date with the developments visit the website at
www.nhsggc.org.uk/newchildrenshospital