

Talking to Families



It's not just teenagers that have a say. A Family Panel ensures that the views and opinions of families are raised within the planning process.

We know that families have a lot to contribute to the planning for the new hospital as they experience many challenges when a child is ill. Children's hospitals are different from adult hospitals in many ways but one difference in particular stands out — in children's hospitals many families share the care with the doctors and nurses, often staying overnight.

We think it's important to create a way of involving families. To do this, we have established a Family Panel. The Family Panel meets 4 times a year but members also contribute by e-mail, letters and phone. They guide us on how to make sure that as many families as possible get the chance to contribute.

If you would like to learn more about the opportunities to get involved then we would like to hear from you. Please ask someone who speaks English to call for you and then we will arrange an interpreter. Contact:

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Dalian House
350 St Vincent Street
Glasgow G3 8YY

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To keep up to date with the developments at the new children's hospital visit the website at www.nhsggc.org.uk/childrenshospital



Our New Children's Hospital

Work is now underway on planning for Glasgow's New Children's Hospital. NHS Greater Glasgow and Clyde is committed to ensuring that families, children and young people are involved in the design of their new hospital and the services it will offer. This will ensure that the hospital offers not just the best clinical treatment possible but also a warm, friendly, supportive place to get better.

Read on if you would like to know about the opportunities for you to get involved.

Teenagers have their say



Young patients at Yorkhill produced a poster for children and young people. They described how they wanted to get involved and the issues that were important to them. An artist then captured these ideas in a colourful poster. If you would like a copy then please contact Kate. Contact details are on page 4.

Young patients are also involved in the **New Children's Hospital Youth Panel**. This provides a way for young people to share their ideas, hopes and aspirations for the new hospital and ensures that they are involved in and influence its planning and delivery.

Get involved!

There are lots of different ways to get involved in the planning for the new hospital. We have:-

- a Family Panel
- a Youth Panel
- public events to take information out to the wider community
- a web page at www.nhsggc.org.uk/childrenshospital.
- regular surveys of views on the buildings, facilities and services for the new hospital
- regular focus groups to discuss the buildings, facilities and services for the new hospital
- a newsletter
- briefings to community groups
- a Community Engagement Advisory Panel to make sure that everyone who wants to is given the opportunity to take part in the planning and design of their new hospital

If you would like to get involved then please join our mailing list. Contact details are on page 4.

