

The New Children's Hospital-Family Newsletter

Work is now well underway on planning for Glasgow's New Children's Hospital. This newsletter is designed to help keep you up-to-date with developments and to let you know about the opportunities for you to add your voice to the discussions on planning and design.

Stories inside...

- Families tell us how they want to be involved
- Our commitment to you
- Teenagers have their say!
- An invitation to join the Family Panel



Our commitment to you...

NHS Greater Glasgow and Clyde is committed to ensuring that families, children and young people are central to the planning for the new children's hospital.

The first step of this commitment was to find out how children, young people and families wanted to be involved. So over a 3 month period the Community Engagement Team met with families, support groups, charities and voluntary organisations, attended public meetings, sent out survey forms and met with young people (over pizza and ice cream!) to find out what they wanted from the new hospital and its services, how they could help the NHS to design the building and how they would like to be kept informed.

Over 150 groups and individuals got in touch to help shape the community engagement approach. Kate Munro of the Community Engagement Team thanked those patients, families and staff who took the time to respond to letters, phone or meet up with them.

"We are very grateful for the openness, kindness and warmth we encountered throughout this time. Many people shared personal experiences and for some this was difficult but everything that we heard has been drawn together in a report that describes how we will engage with children, young people and families to deliver the best possible hospital for children and young people."

Over the next 5 years we will...

- Establish and support a Family Panel
- Establish and support a Youth Panel
- Provide 2 public events every year to take information out to the wider community
- Set up and maintain a web page on our work
- Run surveys of your views on the buildings, facilities and services for the new hospital
- Run focus group discussions to determine your views on the buildings, facilities and services for the new hospital
- Establish a newsletter for children and young people
- Provide regular briefings to community groups
- Support voluntary organisations and charities to become involved in the debates and discussions
- Provide appropriate support to individuals, helping them to become involved in surveys, groups and discussions
- Establish and support a Community Engagement Advisory Panel to make sure that everyone who wants to, is given the opportunity to take part in the planning and design of their new hospital

Teenagers have their say!

Once the community engagement report was ready the Community Engagement Team invited Maria Hubbert, a graphic illustrator, help them produce an easy-to-read version for children and young people. Maria worked with young people from Yorkhill helping them to describe how they wanted to get involved and what issues were important to them. She then captured their suggestions in a colourful poster.

The poster shows the main themes of the report and what they mean to young people. It also shows the wide and exciting range of ideas they hold and why they will be so important to our future planning.



NHS Greater Glasgow and Clyde has been listening to children and young people to produce a vision for the New Children's Hospital. This is what they told us:

We want a new children's hospital that is safe, makes us feel better and where staff like working. It should be accessible, where you can be together with others your own age, be the best in the world and be a hospital that everyone is proud of.

Join the Family Panel

The Family Panel will work alongside the Community Engagement Team to ensure that the views and opinions of families are raised within the planning process. They will guide us on how to make sure that as many families as possible get the chance to contribute and how best to support them in putting their views forward.

The Family Panel will meet 4 times a year but there will also be a 'virtual' Family Panel for those who find it hard to come to meetings. The virtual 'Family Panel' will contribute to the meetings by e-mail, letters and phone calls.

Joining the Family Panel would mean -

- Attending or contributing to 4 meetings per year, the timings of meetings will vary depending on the demands of the planning process
- Committing to a 2 year membership to help build up knowledge and expertise in the process

To help families participate we will -

- Start meetings promptly and limit them to a ½ day maximum length.
- Meet in the evenings and weekends
- Provide help with travel, personal assistance, child care etc
- Make a payment of £21 per formal meeting attended. Group members may, if they wish, have this sum paid to a charity of their choice.

If you are interested in being involved in the Family Panel, either by coming to meetings or by taking part by phone, email and the web then please get in touch or come along to the Choices Café at Yorkhill on Tuesday the 14th of November between 5.30pm and 7pm to join us for a cup of tea and a chat about joining up.

If you would like to learn more about the opportunities to get involved in the New Children's Hospital then we would like to hear from you. Contact:

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To keep up to date with the developments at the new children's hospital visit the website at www.nhsggc.org.uk/childrenshospital