

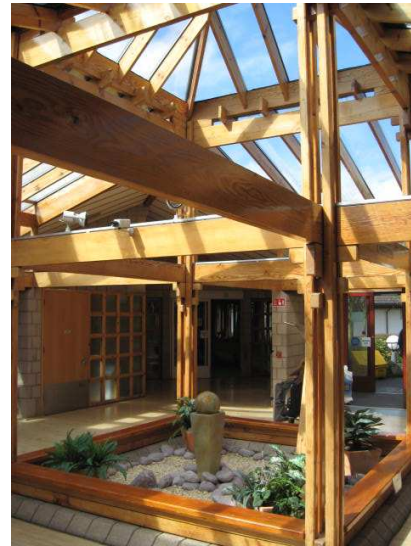
Community Engagement in the New Children's Hospital Update - 12th May 2008

This paper provides an update on the community engagement activity on the New Children's Hospital. The Project Steering Group (PSG) is asked to note its contents.

1. Engagement Panels

1.1 The Community Engagement Advisory, Family and Youth Panels continue to meet regularly. Both the Family and Youth Panels have been successful in recruiting new members as well as expanding their mailing lists for those interested in receiving information.

1.2 The Family and Youth Panels have continued to build their knowledge of the design and planning processes by taking part in a number of visits and meetings that aimed to provide them with access to ideas, help and support in hospital design. Among these was a recent visit to Red Cross House Irvine to explore accessible environments and a Youth Panel visit to the Royal Hospital for Sick Children, Edinburgh where they met with members of the Youth Council for the Edinburgh project, toured the hospital and visited the Scottish Parliament. A visit to Hazelwood School, another example of a highly accessible environment, is currently in development.



1.3 The New Children's Hospital Youth Panel and the Edinburgh Youth Council have agreed to support each other and, where appropriate, to work together in the future to help with the planning of both of the new children's hospitals.

1.4 Two members of the Youth Panel recently attended a conference at the Royal College of Physicians in Edinburgh where they participated in sessions discussing the care of adolescents in hospital. Feedback from both the young people and the conference organisers was very positive.

1.5 The Youth Panel continues to prepare its proposal for a field trip to Canada. Additional resources have recently been secured from Culture & Sport Glasgow and the West Glasgow Community Health and Social Care Partnership to assist in the forward planning for such a trip.

2. Service Re-design

2.1 Work is continuing with the Surgical Short Stay Group with plans being developed for a wide ranging consultation on their proposed patient pathways and developments in surgical short stay. Examples from this programme of work include:

- A new medical history-taking questionnaire will be piloted by family and patient volunteers

- A survey in the wards will consult on the proposals to establish a Pre-admission Service and a 23-hour Surgical Admission Unit – newsletter articles have been used to encourage a wide response to this survey
- Following its meeting on 2nd February 2008, the Youth Panel wrote to the Surgical Short Stay Group to express interest in helping them review information on surgery. They replied to say that they would be very happy for the members of the Youth Panel to be involved.
- Action for Sick Children have provided the Community Engagement Team with a Play Box and discussions with Play Specialists have secured time and support for engagement with younger children on the surgical short stay proposals.
- PAMIS are hosting a meeting for families with children with complex needs on May 16th to discuss these proposals

A poster describing the work of the Surgical Short Stay Group with families, children and young people has been accepted for display at the NHSScotland Event 2008.

- 2.2 Members of the Youth Panel conducted a survey on age-appropriate care on behalf of the Scottish Government’s consultation on the National Delivery Plan for Specialist Children’s Services. 6 members of the panel received training on surveys and interviews and then approached young patients in the wards and clinics at Yorkhill to take part. They were supervised by members of the Community Engagement Team and proved to be enthusiastic, thoughtful and sensitive interviewers.



39 interviews were completed and a report of the findings prepared for the Scottish Government and the Age Appropriate Care re-design sub-group. The Community Engagement Team has been invited to join the Age-Appropriate Care re-design sub-group and will attend future meetings.

- 2.3 The Regional Transport Planning Group has asked us to explore the experience of families travelling to Yorkhill by public transport. A request for stories will go out in the next edition of the Family Newsletter.

3. Partnerships

- 3.1 The Community Engagement Team continues to build relationships between the Children’s Hospital communities and the local community in Govan. Two public meetings were held in the Pearce Institute in Govan in March. These were very positively received with people expressing a desire for more meetings of this type where they had the opportunity to meet with and speak to members of the planning team.



3.2 The Community Engagement Team is developing working relationships with Govan High School and has funded the Govan Learning Community to contribute to this year's Govan Fair. Information on the new hospitals and the opportunities for community engagement is in production and this will be distributed during the fair. Two editions of the Govan High School newsletter have also been sponsored by the team and these contain information about engagement opportunities in the development of the new hospitals.

3.3 The Youth Panel are once again keen to attend the Govan Fair, the Robert Currie Football Festival and the Govan Fair Football Tournament. They are becoming increasingly confident about developing their own links to the community and representing their ideas directly.

4. **Developing Capacity for Engagement**

4.1 The Community Engagement Team will again be welcoming Professor Pat McKeever to Glasgow this summer. Pat is returning to present a lecture at an Arts & Humanities conference to be held in the Wolfson Medical Building on the 8th and 9th of July. She will present a session for the new children's hospital on the afternoon of the 9th. Further details of this event are available from Kate Munro.

4.2 An agreement has been reached with the West Glasgow Community Health and Social Care Partnership for a joint project with Sarah Brady, Health Promotion Officer (Vulnerable Children and Young people). Sarah will support the work of the Youth Panel and will be an invaluable resource in helping to develop the group and in assisting in the development of their proposed field trip to Toronto.

5. **Regional and National Perspectives**

5.1 The development of regional and national networks is continuing. On-going contact is maintained with the Royal College of Paediatrics and Child Health and national and regional voluntary organisations such as Action for Sick Children, Contact-a-Family and PAMIS.

6. **Communications**

6.1 A third edition of the family newsletter, a general information leaflet (available in English, Urdu, Punjabi and Chinese) and two short films have been produced to help promote the community engagement work on the NCH. One film is of the Youth Panel, describing their work while the other is of the reception held on the 18th of January. All these resources are available on the NCH website.

6.2 A 4th edition of the Family newsletter is in production. This will be a special edition to mark the announcement of the Scottish Government's funding approval for the new hospital.

