

Community Engagement in the New Children's Hospital

Update – 20th May 2010

This paper provides an update on the community engagement activity on the New Children's Hospital.

The Stakeholder Reference Group (SRG) is asked to note its contents.

1. Engagement Panels

The Community Engagement Advisory, Family and Youth Panels have all met recently. The Youth Panel are now engaged in the design of adolescent facilities for the new hospital; there have been a number of Family meetings to inform families of the 1:500 and 1:200 plans for the new hospital and the Community Engagement Advisory Panel met on the 13th of May.

The Community Engagement Advisory Group (CEAG) for the new South Glasgow adult hospital has met regularly. Joeh McSherry now represents the Youth Panel on this group.

Minutes from these, and all Community Engagement meetings, are available on the NCH web site.

2 NCH Youth Panel

2.1 Study Trip to Canada

The Youth Panel have produced a report and a short film of the findings from their trip to Toronto. These have been well received by planners and funders. Members of the NCH Youth Panel attended 5 Glasgow City Council Area Committees to report back on the study trip.

New Children's Hospital Youth Panel
Glasgow Toronto Project



AUGUST 2009

2.2 Children's Hospital of Ireland

Tari Robertson and Joeh McSherry made a very successful visit to Dublin to advise the Project Team for the Children's Hospital of Ireland on the engagement of children and young people in the planning process.



2.3 Membership

Both the Youth Panel and the Family Panel recruited new members to refresh and strengthen their interest prior to beginning the detailed planning phases for the new hospital. The picture shows 8 of the "new" panel at a reception for Action for Sick Children (Scotland) at the Scottish Parliament.



2.4 SICK

Members of the Youth Panel – and other young patients - worked with Theatre Modo to develop a play about the experience of being in hospital. This project achieved two outcomes. First, it helped young patients to articulate their feelings about being sick and being in hospital and second, it produced a show which has played to very enthusiastic reviews.



3. NCH Family Panel

3.1 Family Meetings

Group meetings have been held with PAMIS, Kidney Kids, Dalmuir Carers Group, Glenfarg Parent's Group and SENSE Scotland. More family meetings are planned for the summer.

3.2 Consultations

Members of the NCH Family Panel took part in the development of national quality standards for national children's services and participated in development workshops for the Yorkhill Children's Foundation.

4. Detailed Design & Planning Phases

4.1 The Community Engagement Team worked with Mairi to agree a programme of engagement for the 1:200 and 1:50 stages of the detailed design for the new hospital which further develops the key themes identified by families, children and young people.

4.2 A series of presentations on the initial design and layout of the hospital, as described in the fly through and artist impressions of the new hospital, were made to family groups and key stakeholders.

4.3 Following these, a meeting with members of the Family and Youth Panels was held at which Grahame Smith, Nightingales, and Scott Darroch, Tribal, presented the 1:200 plans and answered questions from the floor. This meeting was recorded and a 30 minute film will shortly be available on our website.

4.4 Feedback from families and young patients on the 1:500 and 1:200 plans has been very positive.

5. Geographic Engagement

5.1 The Community Engagement Team continues to undertake geographic engagement to update community stakeholders on progress and support the project meet key planning milestones. Since March, 6 Area Committees, 2 Community Reference Groups and 5 Community Councils have received a briefing on the New South Glasgow Hospitals Project and progress in the planning process.

5.2 A programme of outreach activity in local venues is underway. Since March, 6 outreach events have been provided in the South and further dates are scheduled over the summer. Planning is well advanced for the Govan Fair

with students from Cardonald College once again providing a float for the NHS.

- 5.3 A programme for schools was held during Health Week. Primary school children designed a main entrance for the new hospital and described how they thought a hospital should make you feel.



6. Communication & Information

- 6.1 A Family Newsletter was produced to mark the appointment of Brookfields. An information leaflet is in production. This will be used in outreach events for the new hospital.
- 6.2 A series of regional road shows has begun with meetings in Greenock, Cumbernauld, East Kilbride and Kilmarnock. Further meetings are being planned for Dumfries and Oban.