

# **The New Children's Hospital Family Panel**

## **Minute of Meeting 14<sup>th</sup> November 2006**

### **Present:**

Kate Munro	Community Engagement Manager, New Children's Hospital (Chair and Minutes)
Anne Marie Millar	West of Scotland Deaf Children's Society
Michelle Morrison	PAMIS
Jean McLeod	PAMIS
Anne Wilson	Contact-a-Family
Margaret Robertson	CHAS
Maureen McClure	Parent

### **1. The Family Panel**

Everyone was welcomed to the first meeting of the Family Panel. The remit of the group was discussed and everyone agreed that it would be important to have families helping to shape and guide the community engagement work. Families become experts in the care of their children, learn about sources of support and network with other agencies and families so they have a lot to contribute to the planning process. A few people had sent word of their interest in the Family Panel but had been unable to attend this meeting. Kate will contact anyone interested to talk to them about the work of the Panel and how they could get involved.

Noted that a payment and expenses would be provided to help people be a part of these meetings and that a virtual Family Panel would be set up for families who either lived too far away or couldn't easily attend meetings.

### **2. A Framework for Community Engagement**

Kate distributed copies of the framework for community engagement and the poster produced by young patients at Yorkhill. There will be a party to thank all the families, young people and children who helped to produce the report in the Choices Restaurant, Yorkhill on the 7<sup>th</sup> of December 5.30 – 7pm. All are welcome.

### **3. Feedback on the Outline Business Case**

Kate reported on the first piece of work that had been done for the Outline Business Case for the New Children's Hospital. This was a survey and focus groups that asked families, children and young people for their views on the physical environment of the new hospital – that is the buildings and facilities. 280 families, children and young people took part. Their views have now been written up in a report and this has been sent to the design and planning teams for the new hospital. Presentations have also been made to the design and planning teams and these have been well received with everyone agreeing that the issues raised by families are important and should be included in the discussions and debates on what the new hospital will contain. Copies of the report and poster are available from Kate or on-line.

#### **4. Next Steps in Community Engagement**

The next stage in the planning for the new hospital was discussed. There was a long discussion of the services that could be provided and all were interested in how Yorkhill would be looking at its current services and the ways they were delivered. The key areas that the meeting thought should be looked at in re-design were:

- Disabled access, especially access to toilets; need for changing facilities and hoists to assist parents of older disabled children
- Communication within Yorkhill about what services are available to support and inform families
- Access to information on your child's medical condition, treatment and on-going care
- Access to the internet/intranet for parents to meet the above communication needs
- Integration of appointments at Outpatients
- Reducing the need to visit/stay over at Yorkhill
- Outreach clinics in the community

These ideas will be fed into the discussions on service re-design at Yorkhill.

#### **5. Date of Next Meeting**

The Family Panel will meet again in the new year. Kate will write out to people to set a date. It was agreed that early evenings were a good time and that it was helpful to meet in Yorkhill.