

Community Engagement Advisory Panel

Update Report 1st August 2007

1. Youth Panel Update

1.1 Govan Programme

The Youth Panel participated in a number of joint activities with Govan youth groups this summer including the Robert Currie Football Festival, the Govan Fair Football Tournament and the Govan Fair. All events were very successful and, as ever, the Youth Panel were excellent ambassadors for the NCH Project and Yorkhill. The photograph shows Andrew Williams who presented the medals at the Govan Fair Football Tournament with the finalists.



1.2 Youth Panel Film

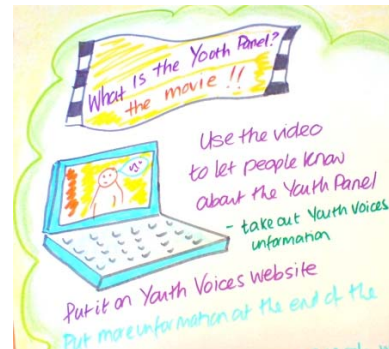
A short DVD has now been made of the Youth Panel describing their role and work. This will be available on the website to provide information.

1.3 Community Engagement Officer – Youth Panel

Alison Cloudsley, a member of the Youth Panel, has now started work with the Community Engagement Team. Alison will volunteer 1 day per week during her gap year and will be responsible for administering and promoting the Youth Panel.

1.4 Youth Panel Meeting

The Youth Panel met on the 27th of June. During the meeting they discussed the progress being made regarding the introduction of mobile phones and internet access with a representative from the IT department; using their work on the Youth Panel as credit for the Duke of Edinburgh Award Scheme and their participation in making a film about their expectations of the new children's hospital. The minutes of this meeting are available on-line.



2. Family Panel Update

2.1 Tour of New Hospital Facilities

The plans for a tour of the HCI and the Beatson are progressing but have been rescheduled due to the delays experienced by the Beatson in their move into the new accommodation. However, they have now suggested that we may be able to visit in August.

2.2 Disclosure Scotland

The completed Disclosure Scotland forms have been received and are being processed.

3. Education/Schools Materials

Kate and Louise Gallagher (Youth Health Promotion Officer, CHCP South East) have met to discuss the development of educational materials for use in schools and this was now progressing well.

4. Visit by Professor Pat McKeever

Professor McKeever of the University of Toronto visited Yorkhill on the 26th and 27th of June. Pat discussed her research with children and young people on their perceptions of their hospitals at a lecture attended by almost 60 people including clinicians, support services staff, nurses, families and young people. Pat's work focuses on children with disabilities or chronic illnesses and the places that health care is provided. A particular interest is in what children want from the hospital environment. The early results from her research suggest that they often have very different ideas from what architects and planners expect.



5. NHS Scotland

A poster describing the community engagement with families, children and young people was produced for the NHS Scotland conference at the SECC in June. This won first prize in the PFPI category. Tari Robertson from the Youth Panel was present to collect the award from Kevin Woods and Penny Taylor.



NHS
Greater Glasgow
and Clyde

**Can we build it?
Yes we can.**

Working together to build a new children's hospital for Glasgow

NHS Greater Glasgow and Clyde want to ensure that children, young people and families are firmly at the centre of the planning for their new children's hospital. To support this, NHS Greater Glasgow & Clyde's Community Engagement Team have established three groups to oversee their engagement.

- A Youth Panel of 12 teenagers make sure that the issues, needs and hopes of young people are included in the design of the new hospital
- A Family Panel of 12 parents provide guidance on how best to engage with families and to include their ideas in the planning and design processes
- A Community Engagement Advisory Panel integrates the community engagement programme with the ongoing PPP work at Yorkhill

Different approaches have been adopted to enable families, children and young people to play a major role in planning for the new children's hospital.

The right tools for the job...

- Supporting the work of the Family and Youth Panels through ongoing surveys, discussion groups, on-line surveys, newsletters, a website, work in schools and youth work
- Facilitated discussions between young people, families, carers, planners and architects
- The use of creative arts to get children and young people engaged and to help them get their ideas across
- Encouraging children and young people to photograph things they like about the buildings at Yorkhill...and the things they don't like
- Using talking walls to help younger children share their ideas for the new hospital and the things that are important to them
- Exchange visits for young people to Aberdeen Children's Hospital and the Royal London Children's Hospital to learn how good design can help improve the patient experience
- Learning and sharing ideas with other hospitals around the world including the Hospital for Sick Children, Toronto and the New Queensland Children's Hospital

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Photo courtesy of the New Queensland Children's Hospital