

**Community Engagement Advisory Panel  
Meeting of 22<sup>nd</sup> November 2007**

**Minutes**

**Present:**

Kate Munro	Community Engagement, New Children's Hospital (Chair)
Alison Cloudsley	Youth Panel
Joe McSherry	Youth Panel
Tari Robertson	Youth Panel
Maureen McClure	Family Panel
Jacquie Little	Family Panel
Eileen McKiernan	Family Panel
Margaret Robertson	Family Panel
Mairi Macleod	Planning Manger, New Children's Hospital
Morgan Jamieson	Project Medical Director, New Children's Hospital
Louise Gallagher	Youth Health Promotion Officer, CHCP South East
Marjorie Gillies	Senior Nurse (Patient Services)
Jill Vines	Play Service
Frances McGuinness	Family Support and Information Service
Daniel Connolly	Community Engagement

**Apologies:**

Iain Wallace	Associate Medical Director
Rory Farrelly	Head of Nursing

**1. Minutes of Meeting of 17<sup>th</sup> May 2007**

Accepted as a true record

**2. Matters Arising**

There were no matters arising from the minutes of 17<sup>th</sup> May 2007 or the summer report on community engagement that were not covered in the agenda.

**3. Planning Update**

Mairi presented an update on the planning process. She reported that the planning team were now working with the Scottish Government on the Outline Business Case for both the New Children's Hospital and the New South Glasgow Hospital. The plans for both these hospitals and their costs were being carefully considered. The plans were in the process of being reviewed and it is hoped that they will then go to the Health Board for approval early next year. Mairi explained that much of the current work was invisible to families and young people but they were making progress and she was hopeful that work would begin on the plans for the new buildings in the New Year.

Morgan reported that the planning team was now working closely with the project team for the new children's hospital in Edinburgh and that there may be some opportunities for the Youth and Family Panels to work alongside their Edinburgh counterparts as the plans develop.

## **4. Community Engagement Update**

### **4.1 Surgical Short Stay Group**

The service re-design groups are now starting to be more active. The most advanced group is the Surgical Short Stay Group that has already run a survey of family and patients views on pre-operative assessment. Colleagues in Surgery recently held a meeting to look at new ideas in preoperative assessment, preparation and planned discharge. The meeting was attended by clinicians, nursing staff, AHPs, play specialists, family support, parents and patients. About 1/3<sup>rd</sup> of the participants at the meeting were families or patients. Jacque was one of the parents who attended and she reported on the meeting and on the feedback families and patients gave on the draft proposals for the patient pathways in surgery. These proposals will now be developed and further surveys and discussions will be run to help gather more family and patient views of the proposals.

Marjorie reported that there had been positive feedback from health professionals within Yorkhill on the meeting and on the user involvement in it. Kate noted that this was the model of user involvement they were trying to develop, where families and patients were involved at an early stage in developing proposals for service change and then consulted at every stage of their progress. Marjorie and Kate had written to Iain Wallace to offer support to service re-design groups in involving families, children and young people in their plans for re-design. It was hoped that this would encourage groups to link up actively with community engagement.

### **4.2 Rehabilitation Hub**

A working group has now been set up to explore the development of a rehabilitation hub for the new hospital. This would bring together a number of different disciplines such as physio, occupational and speech therapy to work together in a co-ordinated centre. Kate will be working with this group to provide opportunities for families, children and young people to get involved in the discussions.

### **4.3 Schools Programme**

Louise reported on the development of a teaching pack for use in primary and secondary schools. This would facilitate children and young people's involvement in the planning process. A number of curriculum areas have been identified and a proposal is now being developed to ask for Glasgow City Council's support in developing a teaching pack to address these.

### **4.4 National Profile**

Presentations and information were provided at a number of national forums over the summer in an effort to raise national awareness of the community engagement on the New Children's Hospital and to encourage families, children and young people from more distant geographic areas to get involved. The Royal College of Paediatrics and Child Health, the Community Children's Nurses Network, the Scottish Health Council and Contact-a-Family have all helped to cascade information to families about the consultations.

Eileen and Jill both suggested other groups that could be contacted to help spread the word. Eileen will send contact details for the National Play Group network to Kate.

### **4.5 Reception for Children's Charities**

Kate reported on a meeting being planned for January that would provide a briefing session for children's charities, voluntary organisations and patient groups. Jill asked if any consideration have been given to how the input of charities and voluntary groups into the planning process would be recognised. There was some discussion of the ways in which Aberdeen Children's Hospital and Kelvingrove Art Gallery & Museums had done this and it was agreed that it would be important to find an interesting and attractive way to recognise those that had supported the new hospital.

#### 4.6 Scottish Health Council

Kate reported on a presentation made at the Scottish Health Council conference at the Beardmore Hotel in October. This had highlighted the community engagement in the New Children's Hospital.

### 5. Youth Panel Update

#### 5.1 Peer Support Worker

Alison reported on her work with the Community Engagement Team. She is now supporting the Youth Panel and helping to organise and administer its work. Kate reported that Alison was currently a volunteer but that it was hoped that she could be employed as a part-time member of the team.

#### 5.2 Recruitment

Alison reported on her efforts to recruit new members to the Youth Panel. She has organised meetings with several major children's charities and patient groups to explore their youth work and any possible avenues for joint work. Eileen will mention this to the young people's group at the Meningitis Association Scotland. Alison will meet with Eileen to take this forward.

Marjorie is meeting with the Involvement Worker for the Scottish Paediatric Epilepsy Network soon and she will put them in touch with Kate and Alison.

### 6. Family Panel Update

#### 6.1 Tour of Glasgow's New Hospitals

Some members of the Family and Youth Panels had been on a tour of the new Beatson and the Golden Jubilee Hospital. Joe reported on the Teenage Cancer Trust ward at the Beatson which the members of the Youth Panel had found very interesting. It was agreed that it would be helpful to have another tour next year to let more members of the Panels take part.

A report of the tour is on the new children's hospital website,  
[www.nhsggc.org.uk/childrenshospital](http://www.nhsggc.org.uk/childrenshospital)

### 7. Community Engagement Identity

Kate reported that the community engagement team was thinking of developing a logo or identity for their work on the New Children's Hospital. She distributed some suggestions for the meeting to discuss. There were lots of ideas and suggestions and it was agreed that the Youth Panel would take this forward next year.

### 8. AOCB

#### 8.1 Govan Groups

Maureen asked if there were any plans to meet with local groups in Govan to raise awareness of the plans for the new hospital. Daniel reported on work with local forums in Govan. Maureen will contact Kate with details of any local groups that she thinks it may be worth meeting with.

Maureen also reported on the new special needs school in Bellahouston, Hazelwood, that has been very highly praised for its design. They have regular community meetings and she will investigate whether they would be interested in hearing about the new hospital at one of those.

**9. Date of Next Meeting**

The dates for next year's meetings are as follows:

2pm 14th of February 2008

2pm 15th of May 2008

2pm 21st of August 2008

2pm 20th of November 2008

All meetings will be held in the Conference Room, Queen Mother's Hospital