

# Community Engagement Advisory Panel Meeting of 5<sup>th</sup> November 2009

## Minutes

### Present:

|                  |   |
|------------------|---|
| Kate Munro       | Community Engagement, New Children's Hospital (Chair) |
| Mairi Macleod    | Project Manager, New Children's Hospital              |
| Joe McSherry     | Youth Panel   |
| Elizabeth Imrie  | Youth Panel   |
| Tari Robertson   | Youth Panel   |
| Andrew Williams  | Youth Panel   |
| Jacque Little    | Family Panel  |
| Maureen McClure  | Family Panel  |
| Marjorie Gillies | Senior Nurse (Patient Services)                       |

### Apologies:

|                    |  |
|--------------------|--|
| Morgan Jamieson    | Project Medical Director, New Children's Hospital          |
| Mary Garvey        | Family Panel   |
| Frances McGuinness | Family Support and Information Service                     |
| Mark McAllister    | Community Engagement, South Glasgow Campus                 |
| Iain Wallace       | Associate Medical Director                                 |
| Sarah Brady        | Health Promotion Officer, Child & Youth Health Improvement |
| Alison Cloudsley   | Youth Panel  |
| Hazel Lawson       | Youth Panel  |
| Jackie Logan       | Youth Panel  |

### 1. Minutes of Meeting of 7<sup>th</sup> May 2009

Accepted as a true record

### 2. Matters Arising

There were no matters arising

### 3. Planning Update

Mairi reported that the three bids received from contractors interested in the new adult and children's hospitals had completed a lengthy and thorough assessment. The preferred bidder had now been decided and the contract awarded. The name of the contractor will be announced tomorrow.

Mairi reported that she had met with Kate to discuss how to include families, children and young people in reviewing the contractor's proposals and in the next stage of the detailed design. A meeting will be arranged early in the new year to allow the Design Team to meet with the Family and Youth Panels.

### 4. Community Engagement Update

#### 4.1 Community Engagement Advisory Group (CEAG)

The CEAG met in September. They discussed the work of the Better Access To Health Group and their successes in helping to address access issues in the new Victoria and Stobhill Hospitals;

reviewed the results of the design workshops and the report that was included in the Employer Requirements for the new hospitals and identified questions on transport issues for Niall McGrogan to address at a future meeting.

The Youth Panel have 2 places on this group. It has sometimes proved difficult for members to attend the meetings as they clash with college or school times. The Youth Panel has now set up a deputy system to help with attendance. They think it is important to have young people represented as they will also use the adult hospital and need to be included in their considerations.

#### **4.2 Design Workshops**

Kate distributed copies of the report of the findings from the design workshops. Although these reports are quite late in being distributed the Panel was reminded that a copy was incorporated into the Employer's Requirements and shared with each of the bidders for the new hospitals. Copies of the report are available from Kate.

#### **4.3 Regional Road shows**

Kate reported that regional briefing sessions will be held for families who live outside of the Glasgow area. The dates already confirmed are:

1<sup>st</sup> December – East Kilbride

3<sup>rd</sup> December – Greenock

8<sup>th</sup> December – Cumbernauld

Further dates for Kilmarnock, Oban and Dumfries will follow in the new year.

These sessions will offer a chance to view the early plans for the new hospital, to talk to members of the team and to learn more about the opportunities for families, children and young people to get involved. Please contact Kate if you would like more information.

#### **4.4 Charities Forum**

Kate reported that a Charities Forum was in the early stages of development. This would provide a forum for those charities that currently support the work of Yorkhill to ensure that they are well informed and supported throughout the development of the new hospital.

### **5. Youth Panel Update**

#### **5.1 Study Trip to Canada**

Members of the Youth Panel reported back on their study trip to Canada and on what had impressed them about the Canadian hospitals. They were particularly impressed with the age-appropriate care; adolescent facilities, high quality buildings and finishes, access, infection control and the use of computers, mobiles and CCTV links that allowed young people to stay connected to their friends, family and school.

The Panel showed a short film of their trip to Canada and will make a multi-media presentation at the next meeting.

## **5.2 New Members**

In preparation for the heavy workload that is anticipated next year 3 new members have been recruited onto the Youth Panel. These are all young people who have attended workshops and discussion groups in the past.

## **6. Family Panel Update**

### **6.1 Infection Control Meeting**

The Family Panel met with Pamela Johandis, Lead Nurse for Infection Control to learn about infection control procedures and how these are reflected in the planning for the new hospital. The meeting was also attended by 5 members of the Youth Panel. Everyone who attended completed a short training course in infection control and all agreed that the meeting had been very helpful.

### **6.2 18 Weeks**

Members of the Family Panel attended a Rapid Improvement Event on scheduling, appointments and discharge as part of the 18 Weeks Programme. These are issues that are repeatedly raised by families and so it was good to include their perspective and ideas in this major service re-design event.

## **7. Any Other Business**

### **7.1 Age-Appropriate Care**

Marjorie reported that she would be moving to a new post as Lead Nurse, Age Appropriate Care. The meeting welcomed her appointment and the new focus and energy that she would bring to this important area of work.

### **7.2 Association for Young People's Health**

Marjorie reported that she had met with the Association for Young People's Health. This new Association is interested in contacting the Youth Panel about their media training in relation to a conference. Marjorie will pass the details to Kate.

## **8. Date of Next Meeting**

The dates for meetings in 2010 are:

Thursday the 11<sup>th</sup> of February, 2pm

Thursday 13<sup>th</sup> of May, 2pm

Thursday 16<sup>th</sup> of September, 2pm

Thursday 11<sup>th</sup> of November, 2pm

All meetings will be held in Meeting Room 2W, Dalian House.