

Community Engagement Advisory Panel
Meeting of 13th May 2010
Minutes

Present:

Kate Munro	Community Engagement, New Children's Hospital (Chair)
Joe McSherry	Youth Panel
Andrew Williams	Youth Panel
Jacque Little	Family Panel
Alison Cloudsley	Youth Panel
Marjorie Gillies	Senior Nurse (Patient Services)
Frances McGuinness	Family Support and Information Service
Dagmar Kerr	Action for Sick Children (Scotland)
Mig Coupe	Head of Mindroom Direct Help and Support Service

Apologies:

Mairi Macleod	Project Manager, New Children's Hospital
Maureen McClure	Family Panel
Jane Peutrell	Clinical Medical Advisor, NCH
Elaine Love	Head of Nursing for Neonatal, Children and Young People's Services
Dan Harley	Community Engagement, New South Glasgow Adult Hospital
Sarah Brady	Health Promotion Officer, Child & Youth Health Improvement
Elizabeth Imrie	Youth Panel
Tari Robertson	Youth Panel
Hazel Lawson	Youth Panel

1. Minutes of Meeting of 5th November 2009

Accepted as a true record

2. Matters Arising

There were no matters arising

3. Planning Update

Kate presented a progress report on the planning for the New Children's Hospital. She reported that the sod cutting ceremony for the new hospitals had taken place on the 16th of March 2010 and that piling for the laboratory building has begun.

The Project Team are currently working on the 1:200 departmental layouts for both the adult and the children's hospitals. The clinical users of the buildings are predominantly happy with these layouts but some re-draws have been required. These re-draws are within expectations. The planning application is on schedule for July/August and the Full Business Case is planned for completion in November. This would see the work begin on site early in 2011.

The Family and Youth Panels have both had a chance to view the 1:200 plans at a presentation given by Grahame Smith, Nightingales, and Scott Darroch of Tribal. This meeting was recorded and a 30 minute film will shortly be available on the NHSGGC website. Feedback from families and young patients on the 1:500 and 1:200 plans has been very positive.

4. Community Engagement Update

4.1 Community Engagement Advisory Group (CEAG)

The CEAG have been working on the issues of infection control and single rooms. They have made visits to the New Victoria and the Golden Jubilee Hospitals to view their single rooms and to talk to staff about the benefits and drawbacks of the particular designs they have adopted. They have also been reviewing the 1:200 plans with Nightingales and are working with the Better Access to Health Group to support developments in access and wayfinding. Joeh McSherry will join this group as the Youth Panel representative.

4.2 Regional Road Shows

Kate reported that regional briefing sessions for families who live outside of the Glasgow area have been held in East Kilbride, Greenock, Cumbernauld and Kilmarnock. Further dates for Oban and Dumfries will follow later in the year.

5. Youth Panel Update

5.1 Study Trip to Canada

The Panel showed a short film of the findings from their trip to Canada and distributed copies of their report. The film and report were well received and the members of the Panel answered questions about the facilities and services they had seen. The report and film are now available on the NHSGGC website.

5.2 Presentations to Glasgow City Council Area Committees

Five Glasgow City Council Area Committees provided funding for the NCH Youth Panel trip to Canada. Members of the Youth Panel attended 5 meetings in the City Chambers with Councillors to report back on the study trip.

5.3 SICK

Members of the Youth Panel – and other young patients - worked with Theatre Modo to develop a play about the experience of being in hospital. This project achieved two outcomes. First, it helped young patients to articulate their feelings about being sick and being in hospital and second, it produced a show which has played to very enthusiastic reviews.

6. Family Panel Update

6.1 1:200 Meeting with Nightingales

Members of the Family Panel attended a presentation of the 1:200 plans for the new hospital given by Grahame Smith, Nightingales, and Scott Darroch of Tribal. The presentation generated a lot of questions and discussion about the facilities for children, young people and families in the new buildings. Feedback has indicated that families are pleased to see their suggestions for these facilities included in the early plans.

6.2 National Quality Standards for Specialist Children's Services

Two family groups from the Family Panel worked with Alistair Philip of NHS National Services Scotland to feedback on families views of 'quality' in children's specialist services. Dagmar reported that the input from families had been very useful and that it had challenged the working

group on quality standards to find effective ways of measuring family and patient experience in non-clinical indicators of quality.

6.3 Yorkhill Children's Foundation

A group drawn from the Family Panel had taken part in a workshop with the Yorkhill Children's Foundation to assist them in developing their communications for the new hospital.

7. Date of Next Meeting

The dates for further meetings in 2010 are:

Thursday 16th of September, 2pm

Thursday 11th of November, 2pm