

GREATER GLASGOW AND CLYDE NHS BOARD

INVOLVING PEOPLE COMMITTEE

Minutes of the meeting of the Involving People Committee
Meeting Room 3 Centre, Dalian House
At 10.00 am on Monday, 2nd June 2008

PRESENT

Peter Hamilton (Chair)
Ravinder Kaur Nijjar Jessica Murray Ally McLaws
Scott Bryson Pat Bryson Amanda Coulthard

IN ATTENDANCE

Sandra McNamee Infection Control
Jim Whyteside Head of Public Affairs
Gordon Robertson Public Affairs Co-ordinator
Louise Wheeler Scottish Health Council
John Munro Scottish Health Council
Linda Davidson Events Co-ordinator

1. APOLOGIES

Apologies were received on behalf of, John Bannon, Grant Carson, Helen MacNeil and Joe McAlwee

2. MINUTE OF MEETING 1st April 2008

Approved.

3. MATTERS ARISING

Patient Information Points

Peter opened up a discussion with the committee on how best to extend the Patient Information Points pilot to other sites throughout NHSGGC.

Ally commented that the pilot project had been discussed at the PPPG and a new development has emerged being led by Anna Baxendale for Health Improvement Hubs in the new ACAD hospitals at Stobhill and Victoria. The ACAD project group has identified space for the HI hubs which will be manned and have computer access facilities but it would not be possible to host the current model of Info Points which were provided in Gartnavel Hospital and Easterhouse Health Centre.

Peter stated that the pilot at Gartnavel and Easterhouse had been funded by endowments and the biggest issue in extending this project is the financial pressures within the Board although he believed the use of endowments may be possible again as this project had benefits to patients, families and visitors. He also commented that it would be a good idea to

tap into the project boards for the new Barrhead and Renfrew health centres. Peter and Ally to take forward.

4. NHSGGC PFPI SELF ASSESSMENT 2007/2008 AND ANNUAL REVIEW EVENT, 18 AUGUST 2008

Jim explained that as part of the review and reporting arrangements for PFPI Self Assessment 07/08 twenty two patient representatives and public partnership forum members were invited to an event at the Royal College of Physicians in Glasgow on 23rd May 2008.

After a short presentation by the SHC the attendees were then allocated into one of four workshops on a random basis, there was representation from the Scottish Health Council and NHSGGC in each workshop; each workshop was lead by a facilitator from FMR Research. The purpose of the morning session was to gain feedback on NHSGGC's self assessment portfolio.

The afternoon session workshops were aimed to develop NHSGGC's PFPI activity over the next 2 to 3 years, which would assist them in developing their PFPI Framework document. The attendees were also asked to highlight key objectives for 08/09, which is a requirement of the SHC self-assessment process.

Jim also commented that this year's annual review is to take place on Monday 18th June in the Glasgow Royal Concert hall and will be coordinated by Jo Quinn, Head of Planning and Corporate Reporting. The event format will be similar to last year The final 30 minutes of the session will be given over to questions posed by the public. The first 15 minutes of this session will be made up of questions submitted by members of the public to the Scottish Health Council in advance of the meeting. During the final 15 minutes, the Cabinet Secretary and Board Chair will answer questions from members of the audience.

5. PHARMACEUTICAL PRESCRIBING ADVISORY PANEL - UPDATE

Scott commented on the current status of the Pharmaceutical Care Services Plan (PCSP) and the interest, which had been expressed by a range of patients and representatives of patient organisations. In summary

- In excess of 120 expressions of interests have been received and acknowledged
- These have been compiled into a database and sorted according to individual's topic of interest
- Progress to the next stage of the PCSP has been postponed due to national involvement and local initiatives put on hold
- A positive outcome has been the identification of a subgroup to support a patient safety initiative via the Board's Clinical Governance Team.
- The committee received an assurance that data protection principles had been upheld

Scott also highlighted antimicrobial prescribing as a topic of interest for the IPC. In response to SGHD guidance, the Board has established an

Antimicrobial Management Team and has undertaken an extensive review of antimicrobial prescribing guidelines, to promote good practice, to reduce the risk of Hospital Acquired Infection, to minimise resistance and to promote cost effective prescribing. This programme includes recognition of the need to change the public perception on antimicrobial prescribing. The SGHD recommendations include engagement with the Board's patient focus/public involvement programme. This will likely result in a public health campaign under the auspices of the Scottish Antimicrobial Prescribing Group. Scott agreed to keep the committee informed of these developments.

6. NHS 60TH

Ally gave the committee an update on the forthcoming celebration of the NHS 60th anniversary.

A special edition of Staff News will be out next week this gives an overview over the past 60 years and also tells some "good news" stories of patient's experiences. 2,000 tickets have been printed for the anniversary show. An NHS diamond awards ceremony is being arranged with 10 categories, some high level celebrities will present the winners with awards and Gina McKee of Radio Clyde will host the show. The Minister for Health and Wellbeing, Nicola Sturgeon has confirmed her attendance and has agreed to present an award.

The NHS choir has agreed their participation and will sing Happy Birthday at the end of the show to a gentleman who was the first born in Glasgow 60 years ago on the 5th July 1948.

Adjacent to the Royal Concert Hall a live show will be hosted by Radio Clyde from their "Boogie Bus".

In and around the Exhibition Hall there will be a number of static and interactive information stands giving out free health information as well as freebies such as our 'bags for life' which will be environmental friendly and will be given out on the day.

Along with our partners planning is now in the final stages.

7. CLYDE CONSULTATION UPDATE

Jim informed the committee that the consultations for Johnstone Hospital and Merchiston are now complete and the board is presently writing up reports on both.

He also gave a progress update on the Maternity consultation stating that there had been good feedback from the drop in session at the CMUs in both the Vale and Inverclyde. It has also been agreed that public meetings will take place on the 4th June in Dumbarton Football Club and 11th June in James Watt College, Greenock, although members of the public have been asked to register for these events it is expected that people will just turn up on the day.

He commented further that that the Mental Health consultation, which is ongoing, will be holding a public event in the Dumbuck Hotel on the 17th June.

Jim also stated that there is no date set for the launch of Vale of Leven consultation on unscheduled emergency care, feedback is expected on this by the Scottish Government.

8. OUR HEALTH EIGHT

Jim stated that he had met with the Mental Health services management and is in the process of setting up a Steering Group so as to take this event forward.

9. AOB

Peter advised the committee that he was hopeful the Board Chair, Andrew Robertson would be attending the next meeting.

Ally informed the committee that Health News is presently out to tender as distribution had been contracted with the Daily Record for the past 3 years, it is presently being scored at the moment and Ally will keep us informed of the outcome.

10. DATE OF NEXT MEETING

It was agreed that Committee would meet again on **Monday, 4th August 2008**. The meeting would commence at **10.00 am to 12.00 midday**. The venue will be Meeting **Room 3rd floor centre** (opposite lifts), Dalian House, 350 St Vincent Street, Glasgow.

Linda Davidson
25 July 2008