

Greater Glasgow NHS Board

Board Meeting

Tuesday, 12th October, 2004

Board Paper No. 2004/61

Director of Planning and Community Care

WAITING TIMES

Recommendation:

Members are asked to note progress.

A. BACKGROUND

At the January 2004 meeting, the Board noted that the national targets that we now need to address are:

- No inpatient/day case waits in excess of 6 months to be achieved by December 2005
- No outpatient waits in excess of 26 weeks to be achieved by December 2005
- Also, to continue to deliver and sustain all existing targets and guarantees e.g. cancer and CHD specific

Updated Reporting

Our reporting has been updated from monitoring >6 waits for inpatients and day cases, which is presented separately for residents without ASCs and those with ASCs, to include outpatient waiting times. Also, when the Board meetings were held on a monthly basis we reported on the provisional position for the immediately preceding month. This will now revert to the fully validated waiting time position for inpatients/day cases and new outpatients one full month behind the date of the Board meeting e.g. for October we will report the position at the end of August 2004.

B. CURRENT WAITING TIME FOR INPATIENTS AND DAY CASES

- The numbers of patients waiting over 6 months at August 31 is presented in table 1 for patients waiting without availability status codes (ASCs). Table 2 presents the numbers of patients with ASCs - e.g. where a patient has asked to defer admission.

Table 1 - Current numbers waiting >6 months - All NHS Board residents without ASCs

Division	Mar-04 Baseline	Jul-04	Aug-04	Jul - Aug Variance	% Variance
North	890	849	783	-66	-8%
South	674	698	595	-103	-15%
Yorkhill	78	259	308	+49	+19%
Total	1,642	1,806	1,686	-120	-7%

The provisional number for Yorkhill at July has been reduced from 271 - as reported to the August meeting.

EMBARGOED UNTIL DATE OF MEETING.

Over 6 month waits reduced by 120 or 7% between June and July. Plans are in place to improve the Yorkhill position, which is the only Division to have deteriorated, over the next few months.

Table 2 - Current numbers waiting >6 months - All NHS Board residents with ASCs

Division	Mar-04 Baseline	Jul-04	Aug-04	June - July Variance	% Variance
North	4,771	4,872	4,905	+33	+1%
South	2,747	2,928	3,132	+204	+7%
Yorkhill	434	467	435	-32	-7%
Total	7,952	8,267	8,472	+205	+2%

The provisional number for Yorkhill at July has been reduced from 499 - as reported to the August meeting.

The number of patients waiting over 6 months with ASC codes increased by 205 or 2% between July and August.

Additional information to differentiate between ASC codes

- Schedule 1 to this paper presents a definition of each ASC.
- Schedule 2 presents the waiting list position for patients with ASCs at August, 2004

C. CURRENT WAITING TIME FOR NEW OUTPATIENTS

This is our first reporting of outpatient waiting times. Currently there are 20,546 waiting longer than the National target of a 26 week maximum wait. We have until December 2005 to achieve this. We will report on incremental performance improvement in future months, as currently reported on with inpatients/day cases. We are currently working on plans to eliminate all waits over 52 weeks as a first step to achieve the target. The specialties that will offer the most difficult task in relation to performance improvement are orthopaedics, plastic surgery and ENT - these three specialties account for 81% of all specialty waits, in excess of 52 weeks, across all of the Glasgow Divisions at the end of August. We will report further on this at the next Board meeting.

Table 3 - Outpatient Waiting Time - Snapshot at 31 August 2004 - All NHS Board residents

Division	NON ASC PATIENTS				Patients With ASCs	Grand Total	National Targets	
	Waiting Time in Weeks						Waiting >26 Weeks	
	0 - 26	27 - 52	>52	Total			Numbers	%
North	35,527	10,179	6,413	52,119	2,169	54,288	16,592	32%
South	18,584	3,483	343	22,410	840	23,250	3,826	17%
Yorkhill	3,195	128	0	3,323	358	3,681	128	4%
Total	57,306	13,790	6,756	77,852	3,367	81,219	20,546	26%

Director of Planning and Community Care

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AVAILABILITY STATUS CODES (ASCs) DEFINITIONS

2	Where the patient has asked to delay admission for personal reasons or has refused a reasonable offer of admission.	Considered mainly PATIENT driven
3	In individual cases where, after discussion with the patient, the treatment has been judged of low clinical priority.	Considered mainly SERVICE driven
4	With highly specialised treatments identified at the time of placing the patient on the waiting list.	Considered mainly SERVICE driven
8	Where the patient did not attend nor give any prior warning.	Considered mainly PATIENT driven
9	In circumstances of exceptional strain on the NHS such as a major disaster, major epidemic or outbreak of infection, or service disruption caused by industrial action.	Considered mainly SERVICE driven
A	Patients under medical constraints (condition other than that requiring treatment) which affected their ability to accept and admission date, if offered.	Considered mainly PATIENT driven

**PATIENTS WAITING WITH AVAILABILITY STATUS CODES
ALL DIVISIONS, NORTH, SOUTH AND YORKHILL - AUGUST 31, 2004**

(To be read in conjunction with ASC definitions - see Schedule 1)

Table 1 - All Divisions

ALL WAITS	ASC Code						Total
	2	3	4	8	9	A	
Patients Waiting	5,076	227	1,307	2,317	0	2,171	11,098
% Distribution by ASC	46%	2%	12%	21%	0%	20%	100%
% Distribution by mainly PATIENT or SERVICE driven	Mainly PATIENT driven ASCs			Mainly SERVICE driven ASCs			
	86%			14%			

Table 2 - North Glasgow Division (NGD)

ALL WAITS	ASC Code						Total
	2	3	4	8	9	A	
Patients Waiting	3,002	0	609	1,269	0	1,448	6,328
% Distribution by ASC	47%	0%	10%	20%	0%	23%	100%
% Distribution by mainly PATIENT or SERVICE driven	Mainly PATIENT driven ASCs			Mainly SERVICE driven ASCs			
	90%			10%			

Table 3 - South Glasgow Division (SGD)

ALL WAITS	ASC Code						Total
	2	3	4	8	9	A	
Patients Waiting	1,892	0	535	860	0	645	3,932
% Distribution by ASC	48%	0%	14%	22%	0%	16%	100%
% Distribution by mainly PATIENT or SERVICE driven	Mainly PATIENT driven ASCs			Mainly SERVICE driven ASCs			
	86%			14%			

Table 4 - Yorkhill

ALL WAITS	ASC Code						Total
	2	3	4	8	9	A	
Patients Waiting	182	227	163	188	0	78	838
% Distribution by ASC	22%	27%	19%	22%	0%	9%	100%
% Distribution by mainly PATIENT or SERVICE driven	Mainly PATIENT driven ASCs			Mainly SERVICE driven ASCs			
	53%			47%			