

NHS GREATER GLASGOW

BOARD MEETING

20 MAY 2003

9.30 AM

A G E N D A

1. Apologies
2. Chairman's Report
3. Chief Executive's Update
4. Minutes

To submit for approval and signature the Minutes of the Board meeting held on [GGNHSB\(M\) 03/4](#)
15 April 2003

5. Matters Arising from the Minutes

NHS24 – Presentation

Led by Christine Lenihan, Chair, Dr Liz Duncan, Associate Medical Director and Eunice Muir, Deputy Director of Nursing

STRATEGIC/POLICY ISSUES

6. Improving Health in Scotland : The Challenge [Paper No 03/31](#)
Report of the Acting Director of Health Promotion
7. Improving Maternity Services : The Next Steps [Paper No 03/32](#)
Report of the Director of Planning and Community Care
8. White Paper – Partnership for Care : [Paper No 03/33](#)
 - Community Health Partnerships
 - Service Redesign Committee
 - Performance and Resources CommitteeReport of the Director of Planning and Community Care
9. Generic Incident Management/Outbreak Control Plan [Paper No 03/34](#)
Report of the Director of Public Health

MONITORING REPORTS

10. Accountability Review 2002/03 : Year End Update of Progress [Paper No 03/35](#)
Report of the Chief Executive
11. Waiting Times [Paper No 03/36](#)
Report of the Director of Planning and Community Care

GOVERNANCE ISSUES

12. Reforming the NHS Complaints Procedure : Patient Focus and Public Involvement : Consultation [Paper No 03/37](#)
Report of the Head of Board Administration
13. NHS Greater Glasgow Audit Committee : Membership [Paper No 03/38](#)
Report of the Head of Board Administration

MINUTES

14. Minutes of the meeting of the Greater Glasgow NHS Board Health and Clinical Governance Committee held on 6 May 2003 [GGNHSB\(HCGC\) \(M\)03/2](#)