Get Involved!
NHS GGC Public Partner Network

Do you want to make a difference to the patient and carer experience in our hospitals? Do you want to work with us to improve your NHS?

Help us by joining our Public Partner Network.

What is a Public Partner?
NHSGGC has a statutory duty to ensure that service design, development and delivery be informed by patients, carers and members of the public. Public partners are volunteers who help NHS Greater Glasgow and Clyde by providing a voice to patients, carers, service users and general members of the public in the work of the Board.

What would the Public Partner Network do?
We need the experience, views or comments of patients and carers to help us to make sure we always have their needs at the centre of all of our work. The Public Partner Network is a way for people to do this and help shape what we do, in a way that works best for them.

If you join the Network, we will send you information about a variety of different opportunities to get involved and you can choose which you respond to, based on the time you have available, or your particular interests. This could involve joining ongoing strategic groups; taking part in one-off focus groups or workshops; or reviewing the information we send out to people to make sure that it is easy to understand. You can also tailor the information we send to you if, for example, you only want to hear about one specific service; or only want to participate in things where you can make comments on using the computer rather than attending meetings.

Sometimes we may send out invitations to participate that need people who have had experience of certain services, or who have used our hospitals within a particular time period, but we will always be very clear if this is the case.

Who can join the Network?
Anyone who has an interest in NHS Greater Glasgow and Clyde’s hospital services can join the Network. It could be that you are a regular patient; that you are caring for a loved one who uses our services; or are just an interested member of the public who has a passion for ensuring that your hospital services are the best they can be.

All we will ask you to do is to fill out a very short registration form with a little bit about you and how you would like us to keep in touch with you.

What do I do now?
If you would be interested in joining the Network, or if you would like a bit more information first, then get in touch with the Patient Experience Team on the details below:

   Email: patientexperience@ggc.scot.nhs.uk
   Telephone: 0300 123 9987 (free-phone)
   Post: Patient Experience Team, 4th Floor, West Glasgow ACH, Dalnair Street, Glasgow, G3 8SJ

Thank you!