90 Minute Leadership

OD recognise the challenges our leaders have in managing time constraints and setting aside time for development activities. Short, intensive development sessions can be a useful way of learning. Rather than spending a full day covering a relatively wide range of topics, our “90 Minute” leadership sessions will focus on specific topics, concentrating on key issues rather than the broader picture.

The next session is:

“Courageous Conversations”

Research has shown that 9 out of 10 managers do not address difficult conversations effectively. It is important to have the courage to tackle issues as they arise in order to manage expectations, promote clarity and avoid problems escalating. Yet the reality is that such conversations are often avoided, or when they do occur the message is diluted.

With a focus on arriving at a way forward, this highly interactive and practical session is designed to help you find the courage to engage in difficult discussions. Takeaways will include guidance on:

- Preparing for a difficult conversation
- Naming the issue
- Do’s and don’ts
- Managing emotions
- The Bridge Model

Those who wish to gain greater clarity and focus in discussions and manage expectations more effectively

Who will benefit from attending the session?

Speaker: Maria Moreno, MPotential

Date: Tuesday 29th May 2018

Venue: Room L0006, Teaching and Learning Centre, Queen Elizabeth University Hospital Campus

Time: 8:00am for 08:30am start - 10.00am finish

Room available from 8.00am

If you would like to attend, please complete the registration form and return to Lisa.donnelly@ggc.scot.nhs.uk by 15th May