

## NHS GREATER GLASGOW & CLYDE 2016-17 ANNUAL REVIEW

### PERFORMANCE AT A GLANCE: 2016-17 LOCAL DELIVERY PLAN STANDARDS

As at March 2017, our performance against the 2016-17 Local Delivery Plan Standards was as follows:

- ✓ 89.7% of our patients were treated within **18 weeks of Referral To Treatment** against a target of 90%.
- ✓ NHSGG&C continued to exceed the 90% **drug and alcohol waiting times** target with 96.8% of patients referred to treatment seen within three weeks.
- ✓ We achieved the **C Difficile Infections** reduction target during 2016-17.
- ✗ The number of **MRSA/MSSA Bacteraemia** cases was above target.
- ✗ 83.3% of patients referred urgently with a suspicion of cancer began treatment within **62 days of receipt of referral** and 93.9% of our patients diagnosed with cancer **began treatment within 31 days** against a target of 95%.
- ✓ 98.0% of patients referred to **Child and Adolescent Mental Health Services** started treatment within 18 weeks of referral.
- ✓ 94.7% of all patients referred for a **psychological therapy** started treatment within 18 weeks of referral exceeding the target of 90%.\*
- ✓ We delivered a total of 12,965 **alcohol brief interventions** against the planned number of 13,086 interventions.
- ✓ NHS Greater Glasgow & Clyde (NHSGG&C) remained in **financial balance** and met the **cash efficiency** target whilst at the same time delivering on a range of major service developments and improvements.
- ✗ Performance in relation to **accident and emergency four hour wait** remains challenging reporting 90.7% of patients waiting four hours or less at March 2017.
- ✗ 86.2% of our new **outpatients waited less than 12 weeks from referral** to a first outpatient appointment.
- ✓ 100% of **eligible patients were screened for IVF treatment within 12 months** exceeding the target of 90%.
- ✓ 87.1% of mums-to-be had booked for an **antenatal care appointment at 12 weeks gestation** exceeding the 80% target, our lowest performing quintile (*SIMD 1*) also exceeded 83.5% of mums booking.
- ✗ Our **rate of sickness absence** across NHSGG&C was 5.49%, above the 4% target and above NHSScotland's position of 5.13%.
- ✗ There were a total of 1,904 **successful smoking quits** at three months post quit from our 40% most deprived areas. Our performance represents 95% of our annual target of 2,005. Our performance is also above the Scottish average of 83% successful quits.

*\*It should be noted data is only 20-30% complete due to the migration to a new performance management system.*