Corporate Objectives 2017/18

1. **Purpose of Report**

The purpose of this report is to ask the NHS Board to note the Corporate Objectives – 2017/18.

2. **Recommendation:**

The NHS Board is asked:

To note and endorse the Corporate Objectives – 2017/18.

3. **Background**

3.1 The Corporate Objectives for 2017/18 were developed with the Directors reflecting the priorities for 2017/18 in line with the approved Local Delivery Plan, the Board Work Programme for 2017/18 and within the agreed themes of - Better Care; Better Health; Better Value and Better Workforce.

3.2 In terms of assessing the priorities for the NHS Board, it was agreed with the Board Chair that the Corporate Objectives – 2017/18 would, on this occasion, be submitted to the Remuneration Committee for approval, in order to allow them to be disseminated across the organisation as quickly as possible to ensure the Executive Directors, Chief Officers and Senior Managers could set their own personal objectives, based on the Corporate Objectives.

3.3 The Remuneration Committee therefore considered and agreed the Corporate Objectives – 2017/18 at its meeting on 26 June 2017 and they have since been made available on the On-Line Performance Management system for Senior Managers to complete their personal objectives consistent with the organisation’s agreed priorities.

3.4 The delivery of each of the Corporate Objectives – 2017/18 will be monitored by the relevant Committee, NHS Board or Group throughout the year and a
report against each objectives will be submitted to Members for a year-end assessment.

3.5 The Corporate Objectives for 2018/19 will be developed in early 2018 and will be submitted to the NHS Board in early 2018 for approval.

4. **Recommendation**

The NHS Board is asked to note and endorse the Corporate Objectives – 2017/18.

Jane Grant  
Chief Executive  
8th August 2017
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<tr>
<th>AMBITION</th>
<th>OBJECTIVE</th>
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| **Better Health** 15% | • Develop a Public Health Strategy for the Board, in conjunction with the forthcoming national health priorities.  
• Develop and deliver the Board’s prevention programme in respect of alcohol brief interventions, smoking cessation, obesity and physical exercise and breastfeeding initiatives, in conjunction with the Chief Officers.  
• Review the current arrangements to support community planning to ensure appropriate input from NHS Board and HSCPs.  
• Strengthen the current interface and relationships between the NHS Board and HSCPs in order to ensure whole system benefits are delivered.  
• Further develop and implement the Mental Health Strategy for NHS Greater Glasgow and Clyde.  
• Participate fully in the development of the West of Scotland regional planning process. | L. de Caestecker  
L. de Caestecker /COs (P)  
L. de Caestecker  
J. Grant  
J. Armstrong /COs (P)  
J. Grant |
| **Better Care** 40% | • Develop a new five year Transformational Plan for the NHS Board, working in partnership with other key stakeholders and taking cognisance of the key local and national strategies, including the Health and Social Care Delivery Plan.  
• Ensure the service reviews, as outlined in the Local Delivery Plan (LDP), are completed and reported to the NHS Board.  
• Work with the NHS Board’s key stakeholders to describe the vision for health within NHSGGC and seek to make positive contributions to joint working opportunities with key partners.  
• Develop a Quality Strategy for the NHS Board, identifying key priorities and prepare an Implementation Plan.  
• Review, update and implement the Research and Development Strategy for the NHS Board.  
• Review, update and implement the Clinical Governance Strategy for the NHS Board.  
• Develop a detailed plan to address issues associated with Hospital Standardised Mortality Ratio (HSMR), including a | J. Grant  
J. Armstrong  
J. Grant  
M. McGuire  
J. Armstrong  
J. Armstrong  
J. Armstrong |
<table>
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<th>Action Item</th>
<th>Signatories</th>
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<td>Full review of coding practice across all hospitals.</td>
<td>J. Armstrong</td>
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<td>• Further develop Scottish Patient Safety Programme (SPSP) initiatives with clear action plans and ensure appropriate reporting to the NHS Board.</td>
<td>J. Armstrong</td>
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<td>• Undertake an Effective Prescribing review to ensure optimal use of drugs and prescribing practices.</td>
<td>M. McGuire</td>
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<td>• Ensure full implementation of the Care Assurance process across the acute wards.</td>
<td>M. McGuire</td>
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<td>• Implement the revised midwifery supervision arrangements.</td>
<td>M. McGuire</td>
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<td>• Ensure full implementation of the requirements and learning points from external Healthcare Environment Inspectorate (HEI) reviews.</td>
<td>J. Grant</td>
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<td>• Deliver the Health Improvement, Efficiency, Access to Treatment and Treatment (HEAT) targets at the agreed level of performance.</td>
<td>CO (A)</td>
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<td>• Complete capacity plans for all elective specialties with a view to returning to the March 2017 level of elective performance.</td>
<td>CO (A)</td>
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<td>• Deliver 4 hour target at 90% level across all sites and agree and implement trajectories to move towards the 95% level.</td>
<td>COs (P&amp;A)</td>
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<td>• Redesign the service across hospital, care home and community settings to reduce inappropriate use of hospital services, with a view to reducing demand by 10% this year.</td>
<td>M. McGuire</td>
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<td>• Deliver a 10% reduction in unscheduled bed days through the implementation of the Unscheduled are Programme to reduce admissions and to ensure the timely discharge of patients from hospital.</td>
<td>J. Armstrong</td>
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<td>• Review child and adult protection arrangements.</td>
<td>COs (P)</td>
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<td>• Deliver national infection control targets and ensure a systematic approach to all aspects of infection control reporting, with appropriate actions agreed as required.</td>
<td>L. de Caestecker</td>
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<td>• In conjunction with the Health &amp; Social Care Partnerships (HSCPs), review the GP Out of Hours arrangements to ensure a sustainable service model is developed and implemented.</td>
<td>/J. Armstrong</td>
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<td>• Develop, test and exercise robust business continuity and major incident plans for all parts of the organisation.</td>
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| Better Value 20% | • Develop a five year Financial and Capital Plan for the NHS Board, outlining plans to ensure the best use of available resources to return NHS Greater Glasgow and Clyde to recurring balance.  
• Meet the key Financial Targets for 2017/18 within an agreed profile.  
• Deliver recurring efficiency savings as outlined in the (LDP).  
• Draft and deliver the agreed 2017/18 Capital Plan and review all existing schemes to ensure aligned to strategic objectives.  
• Review current arrangements for risk management and draft revised Risk Management Strategy.  
• Review arrangements for information security and implement agreed recommendations.  
• Develop a local approach to the national Sustainability and Value initiatives, including those outlined in the LDP.  
• Undertake a review of the effectiveness of the NHS Board. | M. White/D. Loudon  
M. White  
M. White  
D. Loudon  
M. White  
W. Edwards  
M. White  
J.Grant/Chairman |
| Better Workplace 25% | • Establish a Duty of Candour Policy and Implementation Plan for the NHS Board  
• Review and implement a revised NHS Board mission, vision and values statement.  
• Support the implementation of the GP contract.  
• Develop a Workforce Plan for 2017/18, with a longer term plan being developed as a key element of the Transformational Programme.  
• Ensure i-Matter is fully implemented across the NHS Board.  
• In conjunction with the Area Partnership Forum, review staff communication and engagement processes.  
• Develop and implement a revised approach to team working throughout the organisation.  
• Launch the Staff Health Strategy across the NHS Board and deliver the Action Plan for 2017/18.  
• Review leadership development in line with national | J. Armstrong  
A.Macpherson  
J. Armstrong /COs (P)  
A.Macpherson  
A.Macpherson  
A.Macpherson  
A.Macpherson  
A.Macpherson  
A.Macpherson |
| Framework including succession planning. | A. Macpherson  
|----------------------------------------|------------------
| Develop a talent management process for the organisation. | A. Macpherson  
| Develop and implement a systematic approach to training and development, including statutory and mandatory training and e-Knowledge Skills Framework (e-KSF). | A. Macpherson  
| Develop and implement the training programme requirements for undergraduate and postgraduate medical staff. | J. Armstrong |