Improving Rehabilitation Services for the Elderly in North East Glasgow

Tell us what you think
Introduction

We are proposing to improve the way we provide rehabilitation services for older people in the North East of Glasgow and East Dunbartonshire. This leaflet explains what we want to change and how this will affect patients. It also explains how you can get more information about the proposal and how to give us your comments on it. Please take the time to read the leaflet and give us your views.

What we are proposing to change

Rehabilitation caters for the needs of older people who have suffered an injury or are recovering from an illness. The goal of rehabilitation is to help people get back to their previous level of function and wellbeing. This includes personal care and mobility.

We are proposing the transfer of the services currently provided at Lightburn Hospital to other sites in the North East of Glasgow:

- **Acute hospital rehabilitation** would be provided in beds at Stobhill Hospital
- **Community rehabilitation beds** would be in local care facilities commissioned by the Health and Social Care Partnerships
- **Day hospital services** would be brought together at Stobhill Hospital
- **Outpatient clinics** to either Glasgow Royal Infirmary or Stobhill Hospital
- **Local meeting space** for the Parkinson’s support group.

If the services are transferred it will result in the closure of the Lightburn Hospital site.
Why we think we should make this change

We are proposing these changes to:

- **Locate acute services in our full acute hospitals** with onsite access to a full range of investigations, services and specialists.
- **Provide locally accessible** inpatient community rehabilitation.
- **Provide more rehabilitation** in people’s homes.

Our proposals are clinically driven and have been developed with the multi disciplinary teams of consultants, nurses and allied health professionals delivering the current services. They are in line with local and national policy to provide the best possible care for older people to enable them to stay in their own home or have care provided in a more homely setting. We believe that our proposals will result in:

- **Patients staying in hospital for acute care only** with targeted rehabilitation and rapid access to the full range of services and investigations needed to enable older people to be discharged home or transferred to community rehabilitation beds more quickly.
- **Community rehabilitation beds in local care homes** providing rehabilitation in a more homely setting for patients who don’t require the full support of an acute hospital and are not yet ready to return home.
- **A day hospital delivering a more modern model of acute care** with less visits and more rapid progress into other services in the local area.
- **Outpatients accessing one stop services** with less repeat appointments.
Who will be affected by this change?

The services affected by the proposal are accessed by patients from across the whole of North East Glasgow and East Dunbartonshire. This proposal primarily affects older people; however we recognise that some carers and family members will also be affected. The vast majority of elderly patients who attend the Glasgow Royal Infirmary for emergency assessment, or a period of acute care will continue to be discharged home.

With the new model of care more people will be able to have care provided in their own homes, or a more homely setting. For those that require outpatient or day hospital services they will have less return appointments as we can provide greater access to other services in an acute hospital setting.

Lightburn Hospital staff will be redeployed to other sites and no one will lose their job as a result of this proposal.

During this consultation:

- **The Glasgow Health and Social Care Partnership are planning major investment in a new East End health and social care centre.** We are working jointly on the development of that plan including looking at options to move more of our services into the new facility. Further material on this work can be found on our website using the link in the next section.

- **Our public health team will be working to assess the concerns** which have been raised about the potential impact on the local community if the hospital closes.
How to get more information about our proposal

There is lots of information about our proposal on our website:
www.nhsggc.org.uk/get-in-touch-get-involved

Alternatively if you wanted more information in print format then you can get in touch with us using the details in the ‘Tell us what you think about this proposal’ section over the page.
Tell us what you think about this proposal

We want to hear your thoughts on our proposal and are consulting on it until 3rd May 2017. Comments and feedback on all aspects of our proposal are welcome and you can do this in a number of ways as an individual, group or organisation by:

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- **Calling us:** 0300 123 9987 (Freephone)
- **Emailing us:** Public.Involvement@ggc.scot.nhs.uk
- **Writing to us:** Patient Experience Public Involvement and Quality, 4th Floor West Glasgow ACH, Dalnair Street, Glasgow, G3 8SJ
- **In Person:** We will be hosting outreach and public events during the consultation, please call us to register your interest and get more details about these.

We are committed to ensuring that everyone who wishes to comment can do so. If you wish you can call and speak directly to John Barber, who is the dedicated Patient Experience and Public Involvement Manager for this engagement process, and leave your feedback without giving your name.

At the end of the consultation period a report will be presented to the Board of NHSGGC who will make a decision on this proposal which will then be submitted to the Scottish Government.

If you require this leaflet or any of the information materials in an accessible format, such as large print, Braille or in a community language please telephone **0300 123 9978**