Celebrating Success
Staff Awards Event
7 November 2016
## Timing

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>18.30</td>
<td>Drinks Reception</td>
</tr>
<tr>
<td>19.00</td>
<td>Welcome &amp; Introduction – John Brown, Chairman</td>
</tr>
<tr>
<td>19.05</td>
<td>Dinner</td>
</tr>
<tr>
<td>20.50</td>
<td>FTFT Awards, William Cullen Prize &amp; Chairman’s Awards Introduction</td>
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<tr>
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<td>– John Brown, Chairman</td>
</tr>
<tr>
<td>21.00</td>
<td>FTFT Awards Ceremony – Gina McKie, Host</td>
</tr>
<tr>
<td>21.40</td>
<td>Prize Draw – Gina McKie, Host</td>
</tr>
<tr>
<td>21.50</td>
<td>William Cullen Prize Ceremony – Gina McKie, Host</td>
</tr>
<tr>
<td>22.00</td>
<td>Chairman’s Awards Ceremony – Gina McKie, Host</td>
</tr>
<tr>
<td>22.30</td>
<td>Close – John Brown, Chairman</td>
</tr>
</tbody>
</table>

We’re announcing the winners live on Twitter tonight. If you want to get involved then use our hashtag for the evening: #ggcaawards
Welcome to the 2016 Celebrating Success Award’s Dinner – the highlight of the NHSGGC calendar and a chance to showcase some of the most outstanding examples of NHS staff performance.

This is the seventh year of the Chairman’s Awards but it is my first time to preside over the proceedings and chair the judges panel.

Tonight there are three winners in each of the categories – two silver and one gold. In truth, there were so many fantastic entries across the range of categories, we could have selected a dozen winners in each…such was the quality of the entries.

This is hugely encouraging for myself and the rest of the Board – and indeed the senior management team of NHSGGC and the Scottish NHS – as it showcases the true quality of our workforce and their commitment to delivering the very best in patient care.

I am also happy to announce that the judging panel agreed to present a Special Award of Excellence which really captured the spirit of the NHS core values by putting patients at the heart of everything we do.

Tonight will also see the presentation of the inaugural NHSGGC William Cullen Prize for excellence in medical teaching and for medical service innovation. This new prestigious element to our Celebrating Success event results from a collaboration with the Royal College of Physicians of Edinburgh.

I hope you enjoy this evening and will join the Board in congratulating the achievement for each of the awards.

John Brown CBE
Chairman, NHSGGC
Right across our organisation and the professional disciplines of our workforce there are many examples of tremendous innovation, educational attainment and achievement.

This past year has been no exception with regional and national accolades being bestowed on healthcare professionals and support services staff in recognition of outstanding professionalism.

NHSGGC is proud that external professional organisations and other bodies recognise these outstanding individuals and teams.

It is also hugely important for our individual directorates and partnerships to give local recognition to those who are leading the way to deliver improved patient services and improve our effectiveness. That’s why I am delighted at the ongoing success of our FTFT Staff Awards.

During the past couple of months local teams have selected and presented more than 80 awards under the five FTFT categories: Our Patients; Our People; Our Leaders; Our Resources; and Our Culture.

These awards represent a huge amount of effort by our staff to improve the care and services we deliver. Featuring strongly are members of staff who continue to improve the quality of both our acute care and the services and care provided by our Health & Social Care Partnerships, all undertaken in a climate of particularly difficult financial challenge.

Tonight is the culmination of the 2016 FTFT awards when each of those directorates and partnerships will identify their local overall FTFT champions. I know you will all join me in applauding every one of them as they are called to the stage to receive their well deserved trophy.

Robert Calderwood,
Chief Executive, NHSGGC
Charity draw

The Chairman’s Raffle tonight will raise funds for our charity partners who are members of our Royal Hospital for Children’s Charity Forum.

We hope you will give generously and help support the following fabulous charities who add so much to the experience of our young patients and their families as they go through treatment.

The following charities will benefit equally from the proceeds:

- Glasgow Children’s Hospital Charity
- Ronald McDonald House
- Teenage Cancer Trust
- MediCinema
- Clic Sargent
- Kidney Kids
- The Scottish Association for Children with Heart Disorders

Charity prizes

Simply place a contribution in the envelope provided (suggested minimum donation £5) – write your name and table number on the front.

The prizes are:

- Two Apple iPad mini 2
- Complimentary dinner for two and a bottle of house wine from the ‘Wee Menu’ in the Collage Restaurant
- £100 Amazon vouchers
Thank you

NHSGGC would like to thank all our supporters and sponsors:

**Connect Communications** is delighted to once again be a sponsor of the NHSGGC Celebrating Success Staff Awards. As the publisher of your monthly magazine Staff Newsletter, we are proud to share news of your pioneering work and the dedication and commitment of the organisation's many unsung heroes. Congratulations to all nominees on their success. [www.connectcommunications.co.uk](http://www.connectcommunications.co.uk)

**Scottish Health Innovations Ltd (SHIL)** has successfully worked in partnership with NHS Scotland since 2002 to identify, protect and commercialise new ideas and innovations from healthcare professionals. We provide project management, research, intellectual property and funding advice to develop new products and technologies that improve patient care. [www.shil.co.uk](http://www.shil.co.uk)

**The Herald**

Established in 1783, The Herald is Scotland's most influential broadsheet newspaper, providing quality news and business coverage as well as agenda-setting comment. In harness with [www.heraldscotland.com](http://www.heraldscotland.com) and our sister newspapers across the country, The Herald offers the complete package.

**Evening Times**

The Evening Times has been serving the people of Glasgow for 140 years. It is a campaigning paper at the heart of a community it knows and cares about, and shares the pride of many Glaswegians in our great city.

Online at [www.eveningtimes.co.uk](http://www.eveningtimes.co.uk) it strives to be first with the latest breaking news, ensuring readers never miss a big story.

**Radisson Blu Hotel** is a 5 star property in the City Centre comprising of 247 bedrooms and 15 meeting rooms of varying sizes, each with natural daylight and air conditioning. Plus Megalithic, a vast space which can accommodate up to 540 for a dinner dance or 800 theatre style. [www.radissonblu.com/en/hotel-glasgow](http://www.radissonblu.com/en/hotel-glasgow)
Gina started her career at Radio Tay, as a student before getting her first proper gig on Radio Clyde with ‘Late Night Gina’ in 2007.

Her Late Night show saw Gina win a prestigious New York Radio Festival Award for her unique mix of chat, advice and music. Gina has also presented the drive time show on Clyde 2, Forth 2, Tay AM, West Sound, MFR2 and Northsound 2.

Gina’s new show, which she started at the beginning of last year, is late night 10pm – 1am, and goes out across the country as well as networked across North England too... 15 radio stations and she Loves it!

Gina McKie
Award Categories

Facing The Future Together
1. Acute Services - Clyde Sector
2. Acute Services - North Sector
3. Acute Services - South Sector
4. Diagnostics
5. East Dunbartonshire HSCP
6. East Renfrewshire HSCP
7. eHealth
8. Glasgow City HSCP
9. Human Resources & Organisational Development
10. Inverclyde HSCP
11. Pharmacy & Prescribing Support Unit
12. Property, Procurement & Facilities Management
13. Public Health
14. Regional Services
15. Renfrewshire HSCP
16. West Dunbartonshire HSCP
17. Women & Children’s Services

William Cullen Prize
1. William Cullen Prize for Innovation
2. William Cullen Prize for Teaching

Chairman’s Awards
1. Clinical Practice
2. Improving Health
3. International Service
4. Nursing
5. Patient Centred Care
6. Using Resources Better
7. Volunteer
8. Special Judges Award of Excellence
1. Acute Services - Clyde Sector

Our Culture
J North Team, IRH
For excellent teamwork to achieve a redesigned and improved service enhancing patient care.

Our Leaders
Rosie Moffat
For the excellent, dedicated leadership of her team in delivering high quality patient care at the RAH.

Our Patients
The Ortho Trauma Service, RAH
For leading improvements in the quality of the orthopaedic trauma patient pathway.

Our People
Dr Neil McGowan and Ciara King
For their dedication and work on the deteriorating patient training for all grades of staff.

Our Resources
The Multi Agency HUB, RAH
For improvement in safety and quality care using a proactive approach to boarded patients and ensuring supported timely and effective discharge.

2. Acute Services - North Sector

Our Culture
AHP Winter Target Team
For their dedication in improving patient flow during the challenging winter period.

Our Leaders
Marjorie Johns, Ewen MacDonald and Michael Cassells
Exemplary leadership and focused adaptability during the West Glasgow ACH Transformation Project.

Our Patients
Elderly Multi-Disciplinary Team, Lightburn Hospital
The National Dementia Strategy, enhancing care for dementia patients, families and carers.

Our People
Gareth Jones
Commitment to the successful delivery of the Urological Stone Services at the GRI.

Our Resources
Mark Dale, Rosie Sneath, Pamela Ralphs and Susan Nagle
The IHO Project – data and process review leading to improvement in emergency theatre access.
3. Acute Services - South Sector

**Our Culture**
The Medical Day Unit Team
Established a new nurse led service designed to enhance patient care across a range of clinical areas.

**Our Leaders**
Dr Scott Davidson
For providing strong clinical and managerial leadership since the opening of the QEUH.

**Our Patients**
Cumbrae Ward Team, Drumchapel Hospital
For their exemplar ward work reducing patient slips, trips & falls and reducing patient pressure damage.

**Our People**
Julie Rodger
For leading the integration of three ENT services to create a new ward at the QEUH.

**Our Resources**
Catherine Vaughan
Championed the development of an injectable loop service for cardiac patients.

4. Diagnostics

**Our Culture**

*Joint Winners*
Imaging RIS Team
Implementing a process to manage the data flowing between TrakCare and the Radiology Information System.

Microbiology Compliance Management Team
Establishment of new Compliance Management Structure leading to achievement of the UKAS ISO Accreditation for all Microbiology sites in GGC.

**Our Leaders**
Garry Currie
Leading the development, implementation and opening of the new Lanarkshire Beatson.

**Our Patients**
Lindsay Leen
Passed an academic course which has resulted in X-Ray Guided Breast Localisations at the New Stobhill Hospital, where possible, being radiographer led.

**Our People**
Helen Neilson
An individual who has worked autonomously to improve the safety and quality of the organisation in terms of Radiation Safety.

**Our Resources**
Radiographer Ultrasound Service Team
Development of Radiographer Led multi-site Ultrasound Service. Following closure of three sites.
5. East Dunbartonshire HSCP

Our Culture
Social Work Hospital Assessment Team, Adult Services
Working to deliver improved performance against hospital discharge targets by reducing delayed discharges.

Our Leaders
Smoking Cessation Team, Health Improvement
Leading both strategic and operational approaches to reshape tobacco policy and cessation delivery.

Our Patients
Jacqueline King
Leading the introduction and adoption of ‘Hello my name is’ campaign.

Our People
Modern Apprentice Scheme, Oral Health
Developing trained and qualified staff thereby widening career opportunities within oral health.

Our Resources
Lisa Johnston, Lisa Neill & Catherine Shields (Oral Health)
Generating income for the Directorate from equipment surplus to requirements.

6. East Renfrewshire HSCP

Our Culture
On The Move Team
A superb staff and patient experience resulting in feeling valued and appreciated.

Our Leaders
Val Tierney
Developing leadership capacity across her team and in modelling outstanding leadership.

Our Patients
Ian Roach
Passion to making a difference to people’s lives, which often goes unrecognised.

Our People
Josephine Wight
Inspiration leadership and supporting staff at a time of transition.

Our Resources
Grocery Shopping
Delivering a new service with good outcomes for service users and community.

7. eHEALTH

Our Patients
Digital Breast Screening Project
For effective multi service collaboration to deliver person centred 3D imaging.

Our Resources
Health Records Site Managers Team
Excellent example of staff working together across sites to achieve common goals.
8. Glasgow City HSCP

**Our Culture**
Housing Options for Older People
Offering personalised housing advice for older people in hospital or intermediate care.

**Our Leaders**
Frank Gibbons
Working successfully with a number of groups whilst ensuring safe practice.

**Our Patients**
Asylum Health Bridging Team
The team demonstrated a flexible attitude under challenging and rapidly changing situations.

**Our People**
ROMA Community - ROMANET and the South Sector Equalities Group
Identify needs and improve access to services for the Roma population in Govanhill.

**Our Resources**
Keep Moving, Bowel Care Programme
Providing patient information which contributed to better patient self-management.

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9. Human Resources & Organisational Development

**Our Culture**
HR Model for Service delivery
Implementing the new HR&OD service model in NHSGGC.

**Our Leaders**
Stephen Wallace
Project SEARCH – Leading the NHSGGC Employability Programme which develops and helps young people with learning disabilities into the workplace.

**Our Patients**
Interpreting Service
Redesign of the Interpreting Service to provide a more customer focused service.

**Our People**
Valerie Wallace
For innovative and imaginative contribution to improving processes in the Staff Bursary and HR Connect.

**Our Resources**
HR Case Management System
For designing and developing the new HR Case Management System.
10. Inverclyde HSCP

**Our Culture**
District Nursing, Homecare & Tuck Down
For effective joined up ‘person centred’ care to a palliative care individual.

**Our Leaders**
Youth Justice
For displaying, encouraging and promoting best practice, peer supervision and team cohesiveness.

**Our Customers/Service Users**
Children & Families
For enabling a young person to create a safe environment for her baby.

**Our People**
Dementia Strategy – Learning & Development sub group
For enabling staff and people across organisations to become Dementia Ambassadors.

**Our Resources**
Joint Equipment Store
For working at all hours to support vulnerable people to live ‘safely’.

11. Pharmacy & Prescribing Support Unit

**Our Culture**
West Dunbartonshire HSCP and NHSGGC Chronic Pain MCN
Improve chronic pain integrated care pathways and support individuals to manage their pain.

**Our Patients**
North East Glasgow Prescribing Support Service
Increase public awareness of appropriate antibiotic use.

**Our People**
QEUH Technical Pharmacy Team
The provision of extended hours pharmacy service.

**Our Resources**
GRI Aseptic Preparation Unit
Introduction of a needle free infusion bag to increase capacity and reduce wastage.
12. Property, Procurement & Facilities Management

Our Culture
Board Wide Catering Team
Development and delivery of a patient centred menu cycle based on public consultation.

Our Leaders
Safety Climate Tool Team
Drive for positive change with focus on engaging all in Health & Safety.

Our Patients
Graeme Hendry
Improving patient experience and responding better to vulnerable people by going the extra mile.

Our People
Project SEARCH
For the job mentoring of Project SEARCH participants – going above and beyond the role of the job.

Our Resources
Decommissioning & Procurement Team
Targeting areas of waste by developing a database and recycling products.

13. Public Health

Our Culture
NHSGGC School Immunisation Partners
Emergency MenACWY School Immunisation Programme for all 14-18 years olds.

Our Patients
RHC Money Advice Service
Provides money advice information to parents and carers of sick children.

Our People
Developing Health Improvement and Inequalities Exemplars in Acute Services
Make every healthcare contact count as a health improvement opportunity.

Our Resources
Sandyford Sexual Health and Information Communication Strategy Group
Redesign of Sexual Health and HIV Websites.
I4. Regional Services

**Our Culture**
Triangle of Care
Supporting relative’s involvement for patients who regularly need in-patient mental health care.

**Our Leaders**
Employability Pathway
To establish a clear employability pathway for the forensic population within NHSGGC.

**Our Patients**
Cancer Treatment Helpline
Providing patient support, advice and review including clinical staff support with oncology queries.

**Our People**
McMillan Day Case Unit
Chemotherapy pathway review improving pharmacy workflow, reducing delays in patients’ treatments.

**Our Resources**
The development of a Day Case Rehabilitation Programme in PDRU
Improving patient care, enabling patients to access rehabilitation, as an out-patient.

15. Renfrewshire HSCP

**Our Culture**
★ **Joint Winners**
Community Networks – A Little Bit of Tate at the Gate
For delivering positive culture change through creative arts with users of RLDS.

Pharmacy Plus – An Enhanced Service for Smoking Cessation
For developing a model of shared care support delivery service between the NHS and Lloyds Pharmacy.

**Our Leaders**
Alex Buchanan
For demonstrating consistently strong, supportive leadership for staff, colleagues and improvement activity.

**Our Patients**
★ **Joint Winners**
Margaret McNamee
For providing exemplary health care within Renfrewshire’s Reception Team to Syrian Refugees.

Renfrew Care Home “Namaste Care” Pilot
For improving quality of life for people with advanced dementia.

Margaret McNamee and the Northcroft DN team
For demonstrating core nursing values, in particular, compassion in patient care.

**Our People**
Gateway Intensive Support Service
For sharing skills and experience to enhance social inclusion through music and Arts.

**Our Resources**
West Renfrewshire RES Rehabilitation Service
Multi-disciplinary Team
For implementing change that improves efficiency and care across Nursing, Physiotherapy and OT.

**Our Volunteers**
Sunshine Recovery Cafe
For inspirational leadership in championing recovery from addiction in Renfrewshire.
16. West Dunbartonshire HSCP

**Our Culture**
Child Protection in General Practice
For developing and championing arrangements for strengthened multi-agency co-operation in primary care.

**Our Leaders**
Child Sexual Exploitation
For raising awareness of and advocating multi-agency action to protect children.

**Our Patients**
Improving Evidence Care in Physiotherapy
For championing quality and enabling evidence based care for patients.

**Our People**
Technology Enabled Care
For embracing and maximising the use of technology to improve care quality.

**Our Resources**
See Hear
For developing and improving integrated care provision for people with sensory impairments.

17. Women & Children’s Services

**Our Culture**
Siobhan Currie and the Gynaecology Ward 32 Team, RAH
A collaborative and patient focused approach to significant service redesign.

**Our Leaders**
Raylene McLaggan and the QEUH Obstetrics & Gynaecology Waiting List Team
Excellent team work to address a staffing crisis and avoid any impact on patients waiting times for treatment.

**Our Patients**
Louise Bell and the Paediatric Cardiac Ward 1E Team, RHC
Relatives’ feedback describing compassion for their dying son epitomises the high standard of care in this ward.

**Our People**
Catriona Riddell and the Education & Clinical Nurse Specialist support to Ward 3B, RHC
Development of competence and confidence within a newly formed team.

**Our Resources**
Special Needs in Pregnancy Team, Glasgow
A skilled, resourceful team working across agencies to coordinate obstetric support to women in the most vulnerable circumstances.
William Cullen Prize

The William Cullen Prize for Excellence in Teaching and the William Cullen Prize for Service Innovation are awarded in collaboration with the Royal College of Physicians of Edinburgh.

1. William Cullen Prize for Innovation

Lech Rymaszewski was nominated for his work in developing and disseminating the Glasgow Fracture Clinic redesign pathway. This concept has spread rapidly all over the UK and beyond enhancing Glasgow’s openness to change and innovation. Without Lech’s vision and leadership this concept would not have had such an extensive spread. His innovative approach to delivery of health care continues to inspire others within the health service.

2. William Cullen Prize for Teaching

The Teaching Award winner is the Royal Hospital for Children for their excellence in undergraduate and postgraduate medical education in child health and paediatrics over a period of several years. Dr Janet Gardner-Medwin (Hospital Sub-Dean and Associate Director Medical Education) will be collecting the award on behalf her colleagues.
Chairman’s Awards

I. Clinical Practice

This award recognises the importance of staff innovation which helps and improves everyday practices in the workplace and/or approaches to patient care.

★ Hazel Miller
Hazel has singlehandedly driven forward the delirium agenda. Her constant support has allowed numerous components of delirium care to be piloted locally and subsequently rolled out across NHSGGC. The enthusiasm with which she approaches the issue of delirium has led to junior doctors happily taking on the role of Delirium Ambassadors.

★ Scottish Parasite Diagnostic and Reference Laboratory, GRI
The Scottish Parasite Diagnostic and Reference Laboratory (SPDRL) is the first UK NHS laboratory to introduce a rapid, highly sensitive National molecular Acanthamoeba detection service resulting in significant improvements to the outcome for Acanthamoeba keratitis patients.

★ Tissue Viability Nurse Specialist Team
The team has investigated hospital acquired pressure damage to determine why it happened and whether this was avoidable or not. To address identified issues the team developed a tool which combines risk assessment, prevention guidance and a patient centred care plan. NHSGGC have been advised that they are international leaders in this field.

2. Improving Health

Commending staff who have a Healthy Working Lives idea or have implemented an initiative to improve healthy eating, smoking cessation or improving mental health.

★ InS:PIRE
InS:PIRE is a multidisciplinary project based at Glasgow Royal Infirmary which has successfully addressed the problems which can often affect patients following an admission to intensive care.

★ Jim Wylie
Jim supports employees from the Project SEARCH initiative at the QEUH. Jim has been hugely successful in his role and has helped to ensure the 14 staff with learning disabilities are able to make a valuable contribution to the provision of our services.

★ Supporting Patients to Access Money Advice in Acute Services
There is evidence that living with a long term condition or having an admission to hospital can result in a major change in financial circumstances. The programme of money advice in the acute division resulted in 4,200 referrals and a financial gain of over £7.2 million in 2015/16 in benefits, debt relief and help in kind for patients and their families.
3. International Service

The award recognises staff who have travelled overseas to provide healthcare to people in a war torn or third world country.

★ Dr Adrian Stanley
Adrian has visited Malawi several times to train local clinicians to carry out life-saving endoscopic treatment using equipment donated by NHSGGC. He specialises in stopping upper gastrointestinal bleeding, a common cause of death in Malawi and has also taught local clinicians to place endoscopic stents in patients.

★ John McGarrity
As lead for medical equipment issues, QEUH/RHC John knew what equipment was being decommissioned from demitting sites. He was contacted about a request for equipment from a charity in Malawi. Useful equipment was identified, uplifted and a 40ft container filled and shipped. John is travelling to Malawi later this month to install the equipment and help train local staff.

★ Ward 45, GRI
GRI Burns Unit won a grant of £76,000 from the Tropical Health and Education Trust to run an education and development project at the Burn Centre in Accra, Ghana, including the establishment of a postgraduate Diploma Certificate in Burns Nursing and development and implementation of Clinical Guidelines based around the principles of the Scottish Patient Safety Programme.

4. Nursing

The award recognises nurse(s) who demonstrate the best qualities of patient care and the ethos of nursing.

★ Alison Hamilton, Lesley Diggines, Trisha Houghton
Lesley, Alison and Trisha were nominated by the family of a patient in their last days of life. The family were overwhelmed at the dignity, gentleness and compassion shown to their relative.

★ Jade Gilmore
Staff nurse Jade’s concern for a patient when they didn’t show up for a regular appointment saved his life. Jade went above and beyond to locate the patient and the patient is in no doubt he wouldn’t be alive today had she not acted the way she did.

★ Seth Squires & Allan Boal
Seth and Allan demonstrate care and compassion towards all their patients. They have developed an effective and efficient service which is easily accessible to healthcare colleagues and patients alike ensuring their patients receive the very best up-to-date care.

★ Ward 11D, QEUH
Ward 11D staff, on the 11th floor of the QEUH, responded to a large fire in the early hours of the morning. Despite being faced with immense danger, and being aware of the responsibility resting on them, the staff acted with great professionalism and their response was superb.
5. Patient Centred Care
For staff from different departments, directorates or services, who are working together in new and co-operative ways to improve the way we deliver services to our patients.

★ #Engage
3,000 children, young people, parents and carers attended an accessible, free engagement event at the Glasgow Science Centre. #Engage promoted discussions on improving services, while also celebrating and sharing experiences of health and social care in Scotland.

★ Improving the Cancer Journey
Established and delivered a programme aimed to mainstream identification of a person’s holistic needs and care planning to improve quality of life. It is cited as an exemplar for Health and Social Care Integration (Scottish Government); the new national cancer strategy has included roll-out of this approach as a key priority.

★ Tom Chalmers
Tom has demonstrated that someone who has used services can make a significant contribution to the quality of mental health services. He challenges stigma associated with mental health and is a very positive role model for clients within mental health services.

6. Using Resources Better
Specifically for staff who have increased efficiencies in the way they work or deliver services more effectively.

★ Fiona McMahon
Fiona has played a key role in developing a system to ensure syringe drivers are more easily accessible. She has demonstrated excellent communication skills both with health professionals within the hospital and also with health care professionals in hospices and GP services and this has ensured that the systems she has put in place have been a success.

★ Orthotics Service Redesign
The orthotics service self generated a complex change process with the aim being to improve access for patients, reduce waiting time, ensure financial balance whilst maintaining and improve service quality to service users.

★ SPHERE Bladder and Bowel Service
The project aimed to develop community-based clinics to determine TPTNS effectiveness and establish rollout feasibility for the first TPTNS service in UK. Clinical and cost outcomes over one year showed TPTNS is safe, low-cost, dignified, non-invasive and simple to use and teach.
7. Volunteer

Recognising members of the public/staff who provide outstanding help and support through volunteering. People who go that extra mile, contributing tirelessly for the benefit of others.

★ Bert Muir
Bert has been a Therapet volunteer for 11 years and wouldn’t change one minute of it. He has dedicated over 4500 hours of his own time, providing a little four-legged therapy and companionship to animal lovers in hospital.

★ Carol Henry
Carol is a volunteer on ward 36 at the RAH in Paisley. She has unfailingly dedicated her valuable time and generous support to our patients, carers, staff and fellow volunteers. Carol provides companionship and support to long term patients with a view to easing their isolation and boredom.

★ ScotsERVS
The Scottish Emergency Rider Volunteer Service (ScotsERVS) are the providers of emergency medical transport services in Scotland. They transport medical items at the request of the NHS, utilising specially adapted motorcycles and other vehicles driven by professional, trained volunteers.

8. Special judges award of excellence

The judge’s panel were so impressed by this entry they agreed, for only the third time in the seven years that the Chairman’s Awards have been running, to make a special award of excellence.

The winner will be announced on the night.