Introduction

This issue of Core Brief reminds staff of the importance of patient confidentiality and highlights a number of awards recently picked up by NHSGGC staff and projects.

The importance of patient confidentiality

Patients should feel 100 per cent confident that when they are in our care their personal information is kept confidential and treated with respect.

All NHS Greater Glasgow and Clyde staff have an ethical and legal duty to keep patient information confidential and secure.

This includes not discussing patient information nor work related issues with family, friends or the media, including posting on social media.

Please be aware that discussing rare diseases, drug treatments or statistical analyses within a small group could directly or indirectly identify an individual.

There are two training modules available on LearnPro explaining how we should treat personal information to ensure we comply with the Data Protection Act 1998.

These are - Safe Information Handling which is foundation level and suitable for all staff, and Safe Information Handling in Practice which is intermediate level.

They can be found at http://nhs.learnprouk.com

If patient information becomes public this may be viewed as a breach of confidentiality and of the Data Protection Act and could be dealt with in line with the Board’s Disciplinary Policy and Procedure.

All staff are also bound by the NHSScotland Code of Practice: Protecting Patient Confidentiality - click here to access.

AWARDS ROUND UP

NHSGGC staff and projects have been recognised in a number of awards recently - well done to all. Click on the links below to read more.
Our acute finance team were named “Team of the Year” in the influential Chartered Institute of Public Finance and Accountancy (CIPFA) Scotland Awards.

Our procurement team and specialist children’s services has won a Highly Commended Award for the Innovation of the Year Award – Social Care at the Government Opportunities (GO) National Awards ceremony.

New hospitals receive international acclaim as they scooped the prestigious international MIPIM award for Best Healthcare Development.

Are your contact details up-to-date? Click here to check.