**BRIEF SUMMARY OF PROJECT AND OUTCOME**

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| **PROJECT**  **TITLE** | **AMALGAMATION OF NORTH EAST AND NORTH WEST OUT OF HOURS DISTRICT NURSING SERVICES** |
| **READY TO LEAD DELEGATE NAME** | Name: Susan Cadden  Email: |
| **RATIONALE FOR PROJECT**  ***(Current situation)*** | Managing the amalgamation of North East and North West Out of Hours District Nursing Services |
| **IMPROVEMENT METHODS USED** | Regular Meetings and involvement of a Senior Operational Development Officer |
| **Main issues and challenges encountered** | Unwillingness to take into consideration other members of staffs' routines and ways of working. A team of very much part-time staff only interested in their own small shift of 4 hours. |
| **SITUATION AFTER IMPROVEMENT**  ***(Improvements realised)*** | Some members of staff have left and others are beginning to realise that a small change from all team members is not an unreasonable ask. |
| **ONGOING PLANS**  ***Plan to maintain or continue improvements*** | To continue with regular meetings |