**BRIEF SUMMARY OF PROJECT AND OUTCOME**

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| **PROJECT** **TITLE** | **AMALGAMATION OF NORTH EAST AND NORTH WEST OUT OF HOURS DISTRICT NURSING SERVICES** |
| **READY TO LEAD DELEGATE NAME** | Name: Susan Cadden Email:  |
| **RATIONALE FOR PROJECT*****(Current situation)*** | Managing the amalgamation of North East and North West Out of Hours District Nursing Services  |
| **IMPROVEMENT METHODS USED**  | Regular Meetings and involvement of a Senior Operational Development Officer  |
| **Main issues and challenges encountered** | Unwillingness to take into consideration other members of staffs' routines and ways of working. A team of very much part-time staff only interested in their own small shift of 4 hours.  |
| **SITUATION AFTER IMPROVEMENT*****(Improvements realised)*** | Some members of staff have left and others are beginning to realise that a small change from all team members is not an unreasonable ask.  |
| **ONGOING PLANS*****Plan to maintain or continue improvements***  | To continue with regular meetings |