**Course Descriptor – An Introduction to Continuous Improvement and Redesign**

This module runs over 2 concurrent days. As a result of attending this module delegates will:-

* Become more confident in leading a redesign project
* Develop a deeper understanding of process improvement and redesign
* Understand the drivers for their project and where is fits in or impacts other areas of the organisation
* Design a project charter and identify the roles and responsibilities of team members
* Be introduced to a step by step framework for redesign/improvement which will result in the success of their project and the sustainability of changes implemented
* Have the opportunity to practice a range of process improvement tools and techniques on their current projects
* Understand and further develop the skills required to facilitate redesign and to manage change as action plans are implemented

|  |  |  |
| --- | --- | --- |
| **Competencies supported** | | |
| **KSF** | **NHS GG& C Leadership** | **National Leadership** |
| Core 1 – Communication  Core 2 – Personal & People Development  Core 4 – Service Improvement  Core 5 – Quality  General 5 – Services & project Management | Strategic Focus  Achieving Results  Champions Change  Demonstrate Initiative  Promotes an Inequalities Sensitive Workplace | Commitment to Service Excellence  Account for Performance  Engage with Others  Develop Self and Team |