



## Chairman honours staff at glittering event

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# Chairman takes up post

John Brown took up his new role on 1 December. Here, he makes an initial introduction to the staff of NHSGGC...

**OVER** the past year as a Board member, I have been hugely impressed by everyone I have met in NHSGGC and what you have been able to achieve. Not only has the modernisation of our acute services provided the platform to improve how we care for people in hospital, the ongoing integration of health and social care will ensure that we develop the capability to improve services and tackle the inequalities and underlying health problems that still exist in Greater Glasgow and Clyde.

Of course, none of this can be achieved without the hard work and commitment of everyone in NHSGGC and, as the newly appointed chairman, I welcome the opportunity to work with you to ensure NHSGGC is not only a successful health board but a great place to work. I also want to pay tribute to the leadership chairman Andrew Robertson has provided over the past eight years.

I am committed to giving everyone, at every level, a voice in suggesting how we improve our services.

I look forward to hearing from you and expect to meet many of you over the coming months as I visit the various locations that play their part in delivering our services.

**John Brown, chairman**  
jjbrown@ggc.scot.nhs.uk



## FACT FILE

An MBA qualified chartered management accountant with 25 years' successful track record in leading large, customer-facing organisations through transformational change.

An accomplished change manager with extensive experience.

A skilled programme director able to turn this vision into reality

by designing and building new operating models to improve customer service by improving leadership, corporate governance, process management and the use of technology.

Previous roles have included: company secretary, Student Loans Company Ltd; managing consultant, JJ Brown Consulting Ltd; head of central compliance operations, HM Revenue &

Customs (HMRC), and finance director, Debt Management & Banking, HMRC.

John was appointed to the Board of NHSGGC in December 2014, which has given him a good grounding in the complex issues and challenges facing our organisation going forward.

Director, Cross Cutting Group, HMRC, 2007 to 2011.

## STAFF VACCINATION

### Nurse director's appeal to staff about flu vaccination

**MARGARET** McGuire, nurse director, has appealed to all nursing and midwifery staff to be vaccinated.

Margaret said: "I want to take this opportunity to encourage all of you to ensure you are fully vaccinated against flu before the onset of the winter season.

"It is vitally important, both for your own wellbeing and the wellbeing of patients and colleagues, that you take every precaution to protect yourself and take advantage of the programme of services available across NHSGGC to help reduce the potential spread of this serious, and sometimes fatal, virus.

"I am aware that to date staff uptake of the flu vaccination programme has been poor and I



cannot encourage you strongly enough, particularly if you have direct contact with patients, to take the sensible approach and take advantage of this free vaccination programme via peer immunisation or by appointment with occupational health."

>> For information on this year's vaccination programme, including vaccinating your colleagues through peer immunisation, email: jennifer.reid2@ggc.scot.nhs.uk and for occupational health vaccination appointments, tel: 0141 201 5600.

## WINTER PLAN

### Getting ready for winter

**AS** we all know, winter is an exceptionally busy time for the NHS.

Last winter, hospitals across Scotland saw a higher number of more seriously ill patients compared to previous years.

Our challenge is to admit all of these patients quickly and at the same time, maintain our busy programme of planned surgery.

While much of the focus every winter is on the ability of our hospitals to cope with this rise in activity, the whole system has to gear up to ensure that we continue to deliver high-quality patient care throughout the busy winter period.

So, as soon as one winter is over, we begin preparing for the next one.

This planning involves our hospitals, GPs, the Scottish Ambulance Service, NHS 24, social work and the third sector coming together to make sure

services are prepared to cope. This year, much of our focus will be on creating additional winter beds, ensuring patients can be appropriately discharged at weekends and over the festive period, and ensuring patients ready for discharge are not prevented from moving on to a more appropriate clinical setting.

We're investing £8 million this year to help tackle winter and our detailed plans of how we propose to do this are on our website.

For the first time in NHSGGC, this includes specific plans from each of our community NHS and social care partnerships showing how they will respond to peaks in demand over winter and the festive period and helping to avoid unnecessary hospital admissions.

>> For more information about our plans this winter, visit: [www.nhs.gov.uk/media/234541/nhs-ggc-winter\\_plan\\_2015-2016.pdf](http://www.nhs.gov.uk/media/234541/nhs-ggc-winter_plan_2015-2016.pdf)

# Congratulations to our worthy winners



Six years ago the Chairman created the first NHS Greater Glasgow and Clyde Staff Awards. Every year it has gone from strength to strength and attracted incredibly high-calibre entries. This year's awards were no exception to that.



The 2015 Chairman's Awards were presented at a prestigious ceremony at the Radisson Blu hotel on 16 November. The event celebrated the achievements of colleagues who have demonstrated outstanding levels of skill, dedication, professionalism and patient care. And on the final occasion that he was able to present the awards before his retirement, there was one final presentation made on the night...to our outgoing chairman, Andrew Robertson.



Our special commemorative pull-out shares some of the highlights and the winners from a wonderful night of celebration.



# And the wi



## Chairman's Awards WINNERS

### CLINICAL PRACTICE

This award recognises the importance of staff innovation which helps and improves everyday practices in the workplace and/or approaches to patient care.

**GOLD WINNER – Stroke-vision**

### IMPROVING HEALTH

Commending staff who have a Healthy Working Lives idea or implemented an initiative to improve healthy eating, smoking cessation or improving mental health.

**GOLD WINNER – West Dunbartonshire: Care at Home Pharmacy**

### INTERNATIONAL SERVICE

This award recognises staff who have travelled overseas to provide healthcare to people in a war torn or third world country.

**GOLD WINNER – Gerry O'Hare**

### NURSING

This award recognises nurse(s) who demonstrate the best qualities of patient care and the ethos of nursing.

**GOLD WINNER – Irene Gallagher**

### PATIENT CENTRED CARE

For staff from different departments, directorates or services, who are working together in new and co-operative ways to improve the way we deliver services to our patients.

**GOLD WINNER – Palliative Care Team, Glasgow Royal Infirmary**

### USING RESOURCES BETTER

Specifically for staff who have increased efficiencies in the way they work or deliver services more effectively.

**GOLD WINNER – Recovery Housing**

### VOLUNTEER/PATIENT AMBASSADOR

Recognising members of the public/staff who provide outstanding help and support through volunteering. People who go that extra mile, contributing tirelessly for the benefit of others.

**GOLD WINNER – Margaret Millmaker**

### SPECIAL JUDGES' AWARD OF EXCELLENCE

The judges panel were so impressed by this entry they agreed, for only the second time in the six years that the Chairman's Awards have been running, to make a special award of excellence.

**WINNER – Louise McPhail**



# Winners are...

## FTFT overall WINNERS

### DIAGNOSTICS

WINNER: New Blood Delivery System Group:  
Hugh McLelland, Ewan McPherson, Annie Belton

### EMERGENCY CARE & MEDICAL SERVICES

WINNER: The Brownlee Centre

### FACILITIES

WINNER: Commissioning Team for QEUH & RHC

### HEALTH INFORMATION & TECHNOLOGY

WINNER: On The Move Programme Team

### HUMAN RESOURCES

JOINT WINNERS: On The Move Projects – Acute  
L&E Team / Workforce Change Team / Staff Bank

### PHARMACY & PRESCRIBING SUPPORT UNIT

WINNER: Surgical Clinical Pharmacy Team

### PUBLIC HEALTH

WINNER: Design of Healthy Environment Strategy  
for QEUH & RHC

### REGIONAL SERVICES

WINNER: Anticoagulant Service, GCAS  
Kaizen Team

### REHABILITATION & ASSESSMENT

WINNER: Older Adults Assessment Unit

### SURGERY & ANAESTHETICS

WINNER: Jan Deveney, establishing Surgical  
Assessment Unit at RAH

### WOMEN & CHILDREN'S SERVICES

WINNER: Assisted Conception Service

### EAST DUNBARTONSHIRE CHP

WINNER: Alan Spencer, Woodlands  
Tuesday Group

### EAST RENFREWSHIRE CHCP

WINNER: Eastwood 1 RES Cluster

### GLASGOW CITY CHP

WINNER: Calum MacLeod, Clinical Learning  
and Education Centre, Leverndale Hospital

### INVERCLYDE CHCP

WINNER: Telehealth Service

### RENFREWSHIRE CHP

WINNER: Primary Care Support  
Screening Department

### WEST DUNBARTONSHIRE CHCP

WINNER: Community Older People's Team



# And the winners are...

More **FTFT** overall **WINNERS**



# National honour for Hep C team

**A TEAM** led by a consultant working at the Royal Alexandra Hospital (RAH) and Inverclyde Royal Hospital (IRH) has been honoured in a national award ceremony for its innovative work to improve hepatitis C screening and treatment in areas with the highest estimated rate of drug use in Scotland.

Dr Mathis Heydtmann, consultant hepatologist and gastroenterologist, picked up a Quality in Care Hepatitis C prize for the Best Treatment Pathway Initiative.

He and colleagues Dr James McPeake, consultant gastroenterologist (RAH); Joe Schofield, manager, HCV managed clinical network; and Anne Cameron-Burns and Audrey Anderson, both clinical nurse specialists at Inverclyde Royal Hospital and the RAH, developed a patient-centred service in their hospital catchment areas.

This included working with prisoners in Greenock Prison and with local addiction services.

As a result, testing in areas with the highest problem drug use has increased by more than 80 per cent.

Dr Heydtmann explained: "The prevalence of HCV infection in these areas is high, with many people unaware of their infection.

"We developed close working relationships with referrers and used patient feedback to provide a personalised service.

"The team built up high levels of empathy, made patients feel personally welcome and encouraged them to promote HCV testing among family and friends."

The initiative also changed clinic times to suit patients and, by including contact details on business cards and letters, made the team very accessible to patients and referrers.

Continued engagement with patients, many of whom have chaotic lifestyles, was maintained "due



Let to right: Anne, Mathis and Audrey

to our non-judgemental approach, accessibility, clearness in communication and honesty with regards to the treatment options and decisions," added Dr Heydtmann.

He praised the commitment and professionalism of his colleagues: "Everyone,

particularly the nurses, worked very hard to engage with these difficult patients.

"It's hoped to expand the team to enable us to carry out more outreach work to build on the HCV testing and treatment contacts we have achieved so far."

## SCOTTISH HEALTH AWARDS 2015

# Staff celebrate wins at prestigious awards

**FOUR** individual members of staff have won at the prestigious Scottish Health Awards.

Professor Kevin Rooney won the Doctor of the Year award for leading a programme to reduce death and harm from sepsis.

The Services to Women and Children Award was taken home by Dr Joyce Davidson and her paediatric rheumatology team.

Professor Richard Welbury, won the inaugural Dentist's Award, and Pamela MacIntyre, won the Leading and Managing for Quality Award.

Chairman Andrew Robertson, said: "We are very proud of all our staff and the work they carry out on a daily basis.

"It's a real source of pride that we had 10 staff and teams nominated as finalists in this year's Scottish Health Awards and each and every one of them deserve our congratulations.

"Our winners deserve great credit for their dedication to consistently providing excellent healthcare and ensuring their patients receive the best possible care."



Joyce Davidson



Kevin Rooney



Pamela MacIntyre



Richard Welbury

# Walk the Great Wall

**PAEDIATRIC** cardiac nurses Alan Logan and Lisa Kennedy, who are based in the cardiac cath lab in the Royal Hospital for Children, recently undertook a challenge of a lifetime – trekking the Great Wall of China!

Back in February, they decided to set themselves a challenge and came across the Great Wall of China Kilt Trek – trekking 100 miles along unrestored parts of the wall in just seven-and-a-half days. Their chosen charity was Yorkhill Children’s Charity to help raise funds to purchase a new cardiac ECHO machine, which helps diagnose and treat cardiac-related illnesses.

Alan said: “Over the past eight months, we threw ourselves into putting the fun into fundraising, which included a bake sale, a curry quiz night, race night and also a raffle.

“We flew out to China at the end of September to begin our challenge. Every day it was early starts as we rock climbed, scaled cliffs and trekked as we went along the wall, finishing with an exciting toboggan ride off the wall.

“As challenging as it was, it really was a trip of a lifetime and nothing compared with the challenges and battles we see



children and their families facing everyday in our line of work.”

>> To look at lots of pictures of the challenge, visit: [www.facebook.com/NursesVsTheWall](http://www.facebook.com/NursesVsTheWall)



**COMPETITION**

## Let’s get snap happy!

IF you’re a wannabe paparazzi, this is the competition for you! Win a Nikon coolpix P900 digital camera and you won’t be disappointed.

The 16-megapixel COOLPIX P900’s incredible 83x optical zoom lets you capture details not visible to the naked eye. The lens ranges from a 35mm-equivalent 24mm to 2000mm zoom range. No, that is not a typographical error – it is a 2000mm lens!

To be in with a chance of winning, simply email your answer, along with your name and work location, to:

staffnewsletter@ggc.scot.nhs.uk or send to: Corporate Communications, JB Russell House, Gartnavel Campus, 1055 Great Western Road, Glasgow G12 0XH.

**Question:** What’s the name of NHSGGC’s new Chairman?

>> T&C: The competition is open to all NHSGGC employees. One entry per person. Winners must be available for a photograph, which may be printed with their details in future issues of SN. The closing date is 31 December 2015.

# HIV

## I am positive.

I eat well, keep active and like most folk, I’ve had to attend hospital appointments for something or other.

Unlike most, I’m always seen last. At least I’ve brought my book this time.

## Are you seeing the positive?

People living with HIV are entitled to the same confidentiality and high standard of care as other patients. Following Standard Infection Control Precautions means there is no need to double glove or move patients with HIV to the end of a list.

Ensure your practice is legally compliant and your HIV knowledge is up-to-date visit: [www.hivstigma.scot](http://www.hivstigma.scot)



## Is your practice legal?

People diagnosed with HIV are protected from discrimination under the Equality Act 2010.

Yet people living with HIV still report experiencing discrimination in our mainstream services due to out-of-date knowledge. A new learning session has been developed to update knowledge and ensure your practice is compliant with the equality act.

It is aimed at all clinical and non-clinical NHS Greater Glasgow and Clyde staff and highlights examples of person-centred, anti-discriminatory practice.

The session also supports a variety of KSF dimensions.

### 2015

11th December 9.00 am – 12.00 pm Sandyford Central

### 2016

12th January 1.30 pm – 4.30 pm Royal Alexandra Hospital

Further dates will be posted on [www.hivstigma.scot](http://www.hivstigma.scot) as they become available.

If you would like to attend one of the above, or to organise a shorter one hour session for your team or colleagues to take place in your work location please contact:

**Jacqui McCreadie**

Tel: 0141 211 8634 Email: [GG-UHB.bbvtrainingteam@nhs.net](mailto:GG-UHB.bbvtrainingteam@nhs.net)