Improving Older People’s Services in North West Glasgow

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This Evening

• Discuss our Proposal

• Process for service change
  – Informing and engaging

• Consultation
Background

• Changing population
• Delivery of modern healthcare
• Clinical Services Review
• Older People’s Services
Inform Engage Consult

- Formed Stakeholder Reference Group with community input
- Developed information
- Information and invite to 400 contacts
- Engagement workshop with 70 people
- Telephone and email feedback
Our Proposal

From Drumchapel Hospital:

• Transfer two rehabilitation wards, day hospital and outpatient services to Gartnavel General Hospital

• Reproviding NHS continuing care to other suitable locations across North and West Glasgow.
Who Might be affected

Drumchapel Postcodes

7%

93%
Other North West NHSGGC
Who Might be affected

26% East Dun.

52% Glasgow

22% West Dun.
The Benefits

Will be achieved through:

– Better access to doctors and specialists with expertise in caring for older people
– Bringing patients closer to investigations like x-rays and scans
– Reducing number of transfers across sites for investigation or emergency
– Improving patient stay in fully refurbished and modernised hospital facilities
Gartnavel General Hospital

Already planned to undergo extensive refurbishment plus:

**Drumchapel:**
- Visiting consultant
- Daytime/weekday medical cover
- Plain film x-ray

**Gartnavel:**
- Consultant onsite and full range of clinical staff
- 24/7 medical care
- MRI and CT scans
- Pharmacy
- Orthotics
Refurbished Wards

Completely refurbished area to include:

• 2 Wards with
  • Single and 3 bedded areas
  • Ensuite wet rooms

• Directly adjacent
  • Day hospital
  • Physiotherapy gym
  • Activity of daily living suite
The Benefits

NHSGGC believe this move will:

– Provide better care and more effective rehabilitation of elderly patients

– Enable patients to return as quickly as possible to their home and community

– Improve patient experience
Issues raised in engagement

• Concerns about social care services
• Transport and access
• Out of hours service
• Quality of accommodation
• GGH Parking
• Activities for patients
• Future of building
Next Steps...

• Consultation until 8\textsuperscript{th} December 2015
  – Tonight
  – Telephone, email or write to us

• Consultation reported to the NHSGGC Board
  – Anticipate December meeting

• Outcome communicated