2014 – 15 Annual Review

Scottish Government

- **Shona Robison**
  Cabinet Secretary for Health, Wellbeing and Sport

- **Paul Gray**
  Director General & Chief Executive, NHS Scotland

- **John Matheson**
  Director of Health Finance, eHealth and Analytics

NHS Greater Glasgow & Clyde

- **Andrew Robertson**
  Chairman

- **Robert Calderwood**
  Chief Executive

- **Dr Jennifer Armstrong**
  Medical Director

- **Prof Rosslyn Crocket**
  Nurse Director

- **Mark White**
  Finance Director

- **Dr Emilia Crighton**
  Interim Director of Public Health
Today’s Structure

• NHS Greater Glasgow and Clyde’s Key Achievements and Challenges

• Look Ahead

• Public Questions and Answers
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Queen Elizabeth University Hospital and Royal Hospital for Children
2014 – 15 Annual Review

Themes

• Person Centred
• Safe
• Effective
Person Centred

Key Achievements:

• Alcohol Brief Interventions
• Access to Child and Adolescent Mental Health Services
• Access to Psychological Therapies
• Alcohol and drugs three week referral to treatment waiting times
• Person Centred Health and Care Collaborative
• Tackling Inequalities
Person Centred

Challenges:

- Successful smoking quits at 12 week post quit
- Antenatal Care (SIMD)
- Tackling inequalities
- Creating seamless patient services:
  - Development of Health and Social Care Partnerships
Key Achievements:

• C.Difficile

• Hand Hygiene Compliance (62% in 2007 – 98% in 2015)

• Scottish Patient Safety Programme

• 10 Safety Essentials

• Clinical Services ‘Fit For The Future’
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Safe

Challenges:

- MRSA/MSSA

Healthcare Environment Inspections:

- Three unannounced visits and one follow up visit
- 11 requirements and two recommendations
- Action plans developed to ensure necessary improvements have been put in place

Older People In Acute Hospitals:

- One unannounced visit
- 14 requirements
Effective

Key Achievements:

• Continue to exceed the 18 week Referral To Treatment
• New outpatient maximum 12 week wait
• Cancer Waits 31 days
• IVF Treatment
• Financial balance and efficiency savings
• Capital Programme on time and within budget
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Effective Challenges:

• Accident & Emergency four hour waits
• Delayed Discharges
• Cancer referrals and waits 62 days
• Sickness Absence
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Looking Ahead

• Address key performance challenges
• Addressing inequalities
• Listening and responding to patient experience
• Progress the Integration of Adult Health and Social Care Agenda
• Implementing Clinical Services Strategy
• Achieving financial balance
Eastwood Health and Care Centre
2014 – 15 Annual Review

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