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Cheryl hits the staff lottery jackpot

MIDWIFE Cheryl Jenkins has 10,000 reasons to be celebrating after striking lucky in the Staff Lottery Mega Draw.

For Cheryl, who works in the assessment unit at the Princess Royal Maternity, the timing of winning the top prize of £20,000 couldn’t have been better – the week that the cash dropped into her bank account she was off to Turkey. A lottery member since 2010, this is the first time Cheryl has won anything in the draw. She said: “I joined because a few of the girls here had won some small prizes and I could hardly believe that my first prize was the jackpot! I still can’t believe it now.

“It’s a large amount of money and I won’t squander it, but I’ll treat my family and close friends to at least a slap-up meal. I like jewellery so I’ll probably buy something really nice to remind me of my win.

“Everyone here is so pleased for me – even people I don’t know very well have congratulated me.”

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If you want to hit the big time like Cheryl, sign up for the lottery by simply going to StaffNet and either click directly onto Staff Benefits or telephone 0341 211 5885. You will need to have your payroll details to hand and supply a signed consent form.

A single entry in the monthly draw costs £3.50 a month for staff paid monthly and 35p per week for those on weekly pay. The money is taken directly from salaries and every member of staff is allowed up to 10 entries. Members must have paid a full month or four weeks into the lottery to be in with a chance of winning.

While September was one of the Mega Draw months, every month there are 29 prizes up for grabs of between £100 and £5000. Cash goes directly to funding the prize draw and to paying for staff and patient amenities through the Appeals Society. Anyone is eligible to apply for funding from the Society, even if they aren’t members of the staff lottery.

Win £150 ticketSOUPl.com gift vouchers

STAFF LOTTERY MEGA DRAW

STAFF NEWSLETTER

Complaints handling within NHSGGC should be more empathetic and less defensive. That was the conclusion of a recent Board conference, opened by the chief executive and involving NHSGGC staff, representatives from the Scottish Public Services Ombudsman (SPSO) and the Scottish Medication Network.

The conference heard that almost half of all NHSGGC complaints associated with the SPSO are upheld – which is significantly more than elsewhere in Scotland.

As a result, a key area for improvement must be to enhance communication with our patients and their families to respond quickly to their concerns at local resolution stage – the first step in the process of investigating formal complaints – so that patients do not have to go through a protracted experience of having to escalate their complaints when they are justified.

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“We have teams in place across our hospitals and clinics, carrying out face-to-face discussions with patients, to gather clinical information about their care and their experience of all the services they have accessed.

“We are also in the process of creating an online system to capture comments about patient experiences.”

Improvement plans for handling complaints are now being developed and implemented across the whole of the organisation.

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NHSScotland’s photo library has a host of striking new images of our own staff and willing patients in a wide variety of settings. Captured by renowned photographers, these high-quality, free-of-charge photographs will help you bring any subject to life.

NEED a striking, high-quality image that depicts modern NHSScotland but don’t have the budget to pay for it? Then log on to the NHSScotland photo library.

All images in the photo library have been taken in Scotland by some of the country’s most renowned photographers and many feature our own staff and willing patients.

Recent images uploaded include pictures featuring a wide variety of up-to-date uniforms and additional community settings.

Further photos will include topics such as moving and handling and screening programmes. For access to thousands of bright modern images reflecting the work we do and the people we care for, log on to www.nhsscotlandphotolibrary.org and register using your nhs.net or ggc.scot.nhs.uk email address. If you have ideas for topics needing illustration please email nhss@capture.co.uk with your suggestions.

To protect the people depicted in the pictures, terms and conditions apply. Images must be used only for NHS publications and within the conditions specified when you register. External bodies may be granted limited access for individual NHS projects – visit: www.nhsscotlandphotolibrary.org for full details.
A big welcome to our new young apprentices

ABOUT 50 youngsters throughout the Board area have joined our modern apprenticeship programme, launched by Chairman Andrew Robertson.

The on-the-job training includes working as nursing assistants, clerical workers, optometrists, youth and technical workers and in engineering.

The apprentices have also signed up to a learning programme at Glasgow Clyde College. Andrew said: “I look forward to welcoming the new apprentices into our workforce. Young people see our future and if we invest time and learning now, they will be the future of our organisation.”

Jobs will last two, three or four years depending on the type of role. Each apprentice will have a mentor in addition to their line manager to support them.

The 2013 programme follows a smaller one that was launched in 2010/11 and resulted in 12 young people going into jobs in health records and healthcare science.

Megan Stark, 20, from Moodiesburn, was part of the first programme and is currently working at Glasgow Royal Infirmary as a trainer.

She said: “This was a fantastic way for me to gain knowledge and skills I needed for the type of role. Each apprentice will have a mentor in addition to their line manager to support them.

Dylan Taylor, 16, from Cumbernauld, has joined this year’s programme. He said: “I have started my new role in the payroll department and have been really enjoying it.

“When I left school, I wasn’t sure what to do next, but I knew I was always interested in a career in finance. I feel very lucky to have been given this fantastic opportunity and I know I will really make the best of it.”

Maxillofacial prosthetists win top honours

MAXILLOFACIAL prosthetists Michael O’Neil, from the Southern General Hospital, and George Payne, from Glasgow Royal Infirmary, have scooped prestigious awards at an international conference.

Michael, who undertook a research masters degree on a technique where you can enhance surgical results for patients who undergo jaw surgery operations. His technique involves pre-planning the operation on 3D models of the patient’s skull that has correctly proportioned teeth.

More recently, he has worked with John Devine, lead consultant head and neck surgeon at the Southern General Hospital, to use 3D technology to help treat patients who suffer from oral and facial cancer. Michael presented both his research projects at the International Maxillofacial Prosthetists and Technologists Conference in Inverness and was awarded The Wim de Ruiter Dell Plate Award.

George was awarded The Mount Vernon Award for outstanding clinical or technical practice. Staff at the maxillofacial department of the Southern General Hospital were delighted with George and Michael’s achievement as they are the first from the department to win these prestigious awards.

Pictured from left are Michael with John Devine, lead consultant head and neck surgeon, Fraser Walker, honorary secretary, the Institute of Maxillofacial Prosthetists and Technologists and George Payne.

AWARDS

SCOTTISH Health Innovations Limited (SHIL) recognises the achievements of NHS employees with a prestigious award which is presented to the winner at the annual Scottish Enterprise Life Sciences Awards ceremony.

Although this award is open to all health boards in Scotland, Greater Glasgow and Clyde has a tremendous track record in winning it more times than any other health board.

In the eight years that this award has been presented, NHSScottland has been the recipient on five occasions.

Looking back at the previous recipients of this award, it is clear that NHSScottland has created an environment that cultivates innovative practices.

The award-winning Multifocal ERG is currently on the market and is distributed in several European countries, while the Epilepsy Alarm is licensed to a company that continues to develop the technology.

Aurum is a spinout company set up by SHIL to licence the GOLD technology with further investment.

SHIL works in partnership with NHSScottland to protect and develop new innovations that come from healthcare professionals.

By developing these ideas, SHIL creates new products and technologies that will improve patient care and generate income for NHSScottland.

The 2014 shortlist for the Best Innovation Originating from the NHS will be announced in December.

If you would like advice on any aspect of innovation, contact the Research & Development Management Office, NHS Greater Glasgow and Clyde, The Tennent Institute, Western Infirmary, 38 Church Street, Glasgow G11 6NT or SHIL, email: info@shil.co.uk or telephone: 03 42 203 4750.

Read on to find out more about the previous winners of SHIL’s prestigious award for Best Innovation Originating from the NHS.

2013: Aurum and its GOLD Technology

Cezhette Sintom and Dave Brennan are part of a team that has developed a new technology using a novel oxygen carrier and proprietary software for use with MRI, initially for Acute Ischaemic Stroke known as AIS. Currently in preclinical development, GOLD simultaneously provides improved imaging of damaged brain tissue and delivers oxygen to prevent further tissue damage and tissue death.

2011: Epilepsy Alarm

Dr Aline Russell, Dr Renga Radhakrishnan and Dr Stig Hansen were part of a team responsible for the development of a novel-epilepsy alarm.

Epsware is a potentially life-saving product that detects the movement associated tonic-clonic seizures and incorporates a new pattern recognition electronic algorithm to improve sensitivity in the real time detection of movement associated with motor arrest.

2008: Steam

Su Stenhouse, Victoria Murray and Daniel Ellis developed the Glasgow Linkage-Exclusion Analysis Method (GLEAM), which is an analysis tool that allows the possible determination or narrowing down of the pathogenic cause of some heterogeneous genetic disease using a known phenomenon known as genetic linkage.

2007: Multifocal ERG

Based at Gartnavel Hospital, Dr David Keating and Dr Stuart Parks, of the Tennent Institute of Ophthalmology, invented a multifocal electrophysiological system to examine the function of the cells within the retina.

This technique may pick up early signs of disease and also any changes within the eye at a very early stage.

2006: Ultrasound Probe

Dr Malcolm Watson, an NHSScottland anaesthetist, developed a new ultrasound method that will allow a safer procedure for administration of epidural anaesthesia during labour.

>> www.shil.co.uk
Tourney’s first-ever hole in one

HISTORY was made at the Board HQ’s annual golf tournament with the first hole in one since the event began 16 years ago.

Central stores operative Malcolm Watt was the player who hit every golfer’s dream shot with a 9 iron at Kirkintilloch Golf Club’s 15th hole.

It was a double success story because Malcolm also won nearest the pin with the same shot.

The overall winner this year was Clive Bell, dentist and former Chair of the ACF (Area Clinical Forum) and Board member.

Runner-up was finance director Paul James and third was John Hamilton, head of board administration.

Board nurse director Roselyn Crocket won the ladies’ section, with Jackie Nicol (dentist) second and Alison Campbell (pharmacy/PSSU team) in third place.

If you’ve got the attitude ...we’ve got the t-shirt!

LAST month we launched our new look ‘Live Life’ t-shirts, sponsored by the Staff Lottery. We have been inundated with requests from staff to wear these fantastic t-shirts when undertaking a challenge.

Would you like to wear the t-shirt? Perhaps you are climbing a mountain, running your first-ever marathon or some other challenge – then let us know.

Our t-shirts are made from a new breathable fabric for your comfort while pushing yourself to new limits.

Simply email: Staffnewsletter@ggc.scot.nhs.uk and tell us what challenge you’re setting yourself.

Then email us a photo of yourself wearing the t-shirt and let us know how you got on!