Stars of the show

Singing sensation Susan Boyle and the Queen’s Baton delight children as relay passes through hospital sites
STAFF can enjoy a wider range of healthier food options on our sites under a new policy unique in Scotland. The move is a first because it covers all food outlets operating on our sites, both those operated by the Board and others managed externally by other retailers and voluntary groups.

This will ensure an increased availability and much better access to healthier choices for staff, visitors and patients. A pricing structure is also being introduced in NHS cafés which favours healthier options.

Changes include:
- all ward trolley services to offer 50 per cent healthy choices
- all drink vending to contain only sugar-free items
- all snack vending to offer 50 per cent healthy choice
- all NHS cafés to adopt a pricing structure that favours healthier options
- all retail outlets to only promote healthy items at point of sale
- all retail outlets and shops to ensure 70 per cent of drinks are sugar free
- all cafés and dining facilities to achieve the national Healthy Living Award criteria.

Dr Linda de Caestecker, Director of Public Health, said: “This new policy sets clear and achievable standards for both our in-house food sales outlets and those run by commercial partners.

“We want to support and encourage our staff, visitors and patients to make healthy choices and we feel that the measures set out in our policy, such as setting a pricing structure that favours healthier choices, will help us to achieve this.

“We look forward to working with our external commercial and voluntary partners to ensure that the highest standards of healthy choices can be offered throughout the food retail outlets in our premises.”

Michael Matheson, Minister for Public Health, added: “The Scottish Government believes that hospitals should lead by example by making sure there is a good range of healthy food and drink available to staff, visitors and patients. I’m delighted to see NHSGGC making such a strong commitment to providing healthy choices on all its sites.”

To read the full version of the policy, visit: [www.nhsggc.org.uk/retailpolicy](http://www.nhsggc.org.uk/retailpolicy)

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**STAFF NEWSLETTER**

**Staff Newsletter** is written by staff for staff with the full support of the Area Partnership Forum.

Please send articles, letters and photographs to: NHSGGC Communications, Staff Newsletter, JB Russell House, Gartnavel Royal Hospital Campus, 1055 Great Western Road, Glasgow G12 0XH

Email: staffnewsletter@ggc.scot.nhs.uk
Telephone: 0141 201 4558
Staff Newsletter is designed by Connect Publications www.connectpublications.co.uk
Changing the way we deliver IT services

The On the Move (OTM) Programme impacts on all functions within HI&T. Under the governance of the HI&T work stream Programme Board, there are several sub groups that are participating in the decommissioning of old sites and the preparation for commissioning and migration of services and applications to the new adult and children’s hospitals.

The new hospitals project has presented an opportunity to change the way that IT services are delivered to clinicians and patients, and there are several initiatives being implemented and currently under way to support a modernised clinical working environment.

Wireless access points

The network has been designed to deliver a resilient, high-speed, secure infrastructure with wireless access points being installed throughout both hospitals, including in staff/patient lifts, link corridors and stair wells. We are working with the builder and sub-contractors to eliminate ‘black spots’ (i.e. areas with no wireless signal) in the building to ensure that if staff are using a wireless device such as a laptop on a trolley or mobile tablet device, it will be able to connect to applications anywhere in the hospitals.

Equipment transfer

We are also working with services to identify what equipment is currently in place and what equipment is transferring. This is known as the Service Transfer Owner process. In addition, we are liaising with the Project Team to review the pre-equipping requirements, to ensure that PCs and printers are appropriately placed in clinical areas and will be available on day one when staff move into wards and departments.

Printing

Secure Personal Printing (SPP) is being trialled and tested with key clinical and business applications. SPP ensures printing is confidential to the user and reduces waste from documents left uncollected at the printer. If a printer is out of service, users can release print jobs from the next available printer, without disrupting productivity.

Applications

Our Corporate, Joint Services and Acute Applications Teams are working with services, through Directorate HI&T Steering Groups, to develop and implement commissioning and migration work plans in support of applications to be used in the new hospital.

This includes any involvement from external support companies. The scope includes:

- NHSGGC-wide applications e.g. TrakCare, Clinical Portal and Winscribe
- National and Regional applications e.g. SCI-Gateway and SCI-Diabetes
- Departmental applications e.g. ChemoCare, Opera, Scantrak
- Neonatal applications, where the service is moving to the NSGH maternity unit
- New applications identified as part of the NSGH build e.g. building management system
- Applications identified as requiring expansion and development to support the amalgamation of services moving to the single site.

Milestone for new teaching facility

WORK ON the new Teaching and Learning Facility has taken a significant step forward with the completion of the structural frame.

The latest milestone in the construction of the New South Glasgow Hospitals development was marked by a topping out ceremony performed by Alex Neil, Cabinet Secretary for Health and Wellbeing, on 24 July.

The Teaching and Learning Facility, developed by NHS Greater Glasgow and Clyde and the University of Glasgow, is an investment of £27 million to provide a training environment for the clinical years of the undergraduate medical degree (MBChB), postgraduate training facilities for medical staff and a large variety of NHS professionals. It will ensure we can train the next generation of doctors, scientists, clinical academics and support staff. Three floors of this purpose-built centre will be dedicated to teaching and learning and will ensure the highest levels of support and development available for staff and students.

One floor will be dedicated to the Glasgow Stratified Medicine Innovation Centre, which will redefine how drugs are prescribed, with precision medicines designed specifically for the individual patient and their multiple or complex conditions.
Social media – be part of the conversation

Social media is now an integral part of communicating and every day we’re reaching more and more people.

@NHSGGC is the main social media account for the health board where we tweet information on a range of topics – from health campaigns and award winners to current news and events.

By having a social media presence, we have the opportunity to reach a wider audience with instant news and messages. We aim to engage with our followers and we pass on any feedback we get about our services to the relevant departments.

If you have some information that you want to pass on to our ever-growing band of followers, then get in touch with Communications, tel: 0141 201 4429 or email: press.office@ggc.scot.nhs.uk

Remember, tweets have to be short – 140 characters including spaces – so complex messages may also need to be backed up with media releases or a website presence, which your Communications Directorate can also help you with.

Alternatively, you may feel that your project or campaign would benefit from having its own social media presence. You can find out more information and helpful hints on this from NHSGGC’s corporate social media policy.

The policy sets out a process for the limited and authorised use of social media for professional purposes. If any staff member feels that their project would benefit from having its own social media presence, the policy includes information on the correct procedures to follow, including completing a business case and risk assessment where you will be asked for specific campaign details.

Applications for using social media may be made for the following business purposes:

- Business continuity communications
- News and announcements
- Public education/health campaigns
- Understanding and monitoring public opinion, including engagement and consultation
- Networking with patient support groups

Follow us: @NHSGGC on Twitter – it’s an ideal way to keep up-to-date with news and developments on your own smart devices. We post lots of interesting news about NHSGGC and we hope to make use of social media in the event of severe winter when you may find it useful to pick up any urgent alerts sent through Twitter. While there are restrictions on accessing social media sites via the IT network, you can follow the account from your personal computer or smartphone if you wish.

To access the policy visit: StaffNet > Human Resources > Policies

Guidance is launched on unauthorised photography

New staff guidance has been produced to help manage instances of unauthorised photography on our premises.

With so many of our patients and visitors now having a smartphone, staff have been increasingly requesting support and advice in dealing with unauthorised photography and video in our wards and departments.

We’ve had several instances recently where patients and visitors have breached the confidentiality of others by taking images of patients and/or staff and posting them to social media sites such as Facebook and YouTube causing considerable upset to those involved.

Everyone using NHSGGC facilities and services should expect privacy and dignity during their time with us. No one is permitted to take unauthorised photographs, videos or audio recordings in healthcare settings that feature other service users, visitors or staff.

In addition, no unauthorised pictures, videos or audio recordings or comments identifying individuals should be posted on social media.

The guidance is at: StaffNet > Corporate Services > Communications

NB: Posters reminding patients and visitors of the need to respect patient privacy have been distributed across wards and patient areas. If you require some, email: nophotos@nhsggc.org.uk
COMMONWEALTH GAMES: QUEEN’S BATON RELAY

Staff were out in force as the Queen’s Baton Relay visited NHSGGC sites. Here are just a few highlights. Clockwise from above: Singing sensation Susan Boyle celebrates with staff at the Royal Hospital for Sick Children (RHSC); undercover Beatson staff welcome the baton; Louise Pearson passes the baton to Diane King; Kirsten, Susan Boyle and Louise Pearson are big fans of Games mascot Clyde; Dr Emilia Crighton (medical clinical manager, Public Health & NHS Referrals) at the Polyclinic with Stephen Frew (village chieftain and Commonwealth Games [2002] gold medallist), Liz Mendl (general manager, Medical Services), Dr John MacLean (chief medical officer); batonbearer Irene Paisley at the Beatson; proud batonbearer Kirsten Perry, senior theatre nurse, does the honours at the RHSC.
Dr Margo Whiteford, consultant clinical geneticist based at the Southern General Hospital, was one of the proud carriers of the Queen’s Baton which toured the country in advance of the Commonwealth Games.

A colleague proposed Margo to take part in the Queen’s Baton Relay and as a leading campaigner for research into spina bifida – a condition she was born with – she quickly saw the opportunity to help promote the charity.

Margo, a former Evening Times’ Scotswoman of ‘The Year, said: “When it was confirmed I was to carry the baton I felt very pleased and proud to be carrying it around George Square. It was also an opportunity to highlight the difficulties faced by families when they have a child with spina bifida and the research being carried out about this condition.”

Margo’s last major race was the London marathon in 2009, on her 50th birthday, when she took part alongside fiery TV chef Gordon Ramsay, who is patron of the Scottish Spina Bifida Association.

She herself is chairperson of the Scottish association and president of the International Spina Bifida and Hydrocephalus Association. Also on the royal route were Noeleen Thomson (below right) and Dr Margo Whiteford (top right).

The Queen’s Baton Relay also visited two of our hospital sites pre Games... big crowds including staff and some patients turned out to cheer it on when it came to the Royal Hospital for Sick Children at Yorkhill and later the same day staff and patients at The Beatson West of Scotland Cancer Centre gave it a rousing welcome when it came onto the Gartnavel campus.

Hockey

Pride of hockey player Catriona

Catriona Ralph, a physiotherapist at the Southern General Hospital, was selected for Games’ Team Scotland Hockey Squad and plays in the central defender position. She competed at the 2010 Delhi Commonwealth Games, and has played at European level.

Catriona said: “I’ve come up through all the national age groups and started playing for the senior national team in 2005. “When I heard that I was in Games’ hockey team it was just unbelievable, and I felt so proud knowing I was part of Team Scotland. “It’s a dream come true and the home support will no doubt be our 12th man on the pitch.”
Career high for Sarah

SARAH Jones, a physiotherapist who works in the west of Glasgow, is a member of the Team Scotland Wrestling Squad.

She said: “I played judo but retired a few years ago. I then received a text from a pal saying that a wrestling coach was looking for former judo players who wanted to ‘switch over’.

“That led to me being selected for the squad for the Delhi Commonwealth Games in 2010. “I’m interested in all contact sports and wrestling is a good one to switch to.

“It’s a sport that encompasses a lot of skills – you have to be fast, powerful, skilled and tactical.

“You will never reach the point where you know everything, so it’s good to be developing and it will always be a challenge.

“Being part of the Scotland team competing in Glasgow won’t compare to anything I have ever experienced before.

“People can be inspired by home crowds and this is going to be the real high spot of my career, I don’t think I will ever top this!”
First steps to an active lifestyle

The first group of activators have been trained to help colleagues take their first steps towards a more active lifestyle.

Eight activators attended a day course at the New Stobhill Hospital, organised by the activestaff programme, and more will be trained over the next few months at acute sites and community care partnerships throughout NHSGGC taking the final total to 60.

Chris Kelly, health improvement senior (physical activity), said: “The aim is to train our activators to come up with physical activity recommendations on different ways that their colleagues can take part in 150 minutes of moderate physical exercise a week. We want to reach staff who are inactive and the activators’ role is to spread the word.”

New activator Nicole Greer, a technical instructor working in forensic mental health at Leverndale Hospital, said: “Part of my job is to take patients to the gym, and help them choose healthier lifestyles before returning to the community.

“I love exercise and this is a great opportunity for me to bring that enthusiasm to colleagues.”

The first free activestaff Metafit class held at Gartnavel General on Mondays filled in an hour. Olivia Cornacchia, administrative assistant to the area partnership forum, said: “I hadn’t tried Metafit, but had heard it was hard work. It is, but straightforward to follow, and the instructor demonstrated easier versions of the exercises.”

There are plans to develop a menu of activities across other sites and there will be something there for everybody. Following the success of the Gartnavel Metafit class, the Southern General has launched a yoga class.

For more information about classes in your area or becoming an activator visit: www.nhsggc.org.uk/activestaff

Scottish caps for trio... and the chief executive too!

Four members of NHSGGC staff, including chief executive Robert Calderwood, have been selected for the 12-strong NHS Scotland golfing team competing in the Four Nations’ Cup taking place this month.

Electrician Mark Tarvit and joiner Michael Tod from the RAH, and Jonathan Waugh, an optometrist at the Southern General Hospital, are in the Scottish squad led once again by player/captain Robert, to play against teams from England, Ireland and Wales in Edinburgh.

They beat off tough competition from golfers at hospitals around the country and Mark (pictured with Michael, left) lifted the trophy at the selection tournament at the Dukes’ course in Fife.

Our new activators, [left to right]: back row – Joanne Campbell (medical high dependency unit, GRI); Perri Wallach (activity coach, Royal Hospital for Sick Children); Nicole Greer [technical instructor, forensic mental health, Leverndale Hospital]; and Frances McKeeion [pharmacy, New Victoria Hospital]; Front row – Paul Frame [day surgery, New Victoria Hospital]; Edward Dickson [EPR scanning, New Stobhill Hospital]; and Craig McKinnon [data quality, Gartnavel General Hospital]

RUGBY CHAMPS

International touch rugby selections for Joanne and Jennifer!

Two of our staff are in Swansea this month playing for two Scotland Touch Rugby teams competing in the European Championships.

For Joanne Campbell, a sister on ward 52, medical high dependency at Glasgow Royal Infirmary, it’s her first cap, while Jennifer Kieran, a GP trainee based at the hospital, took part in last year’s Home Nation’s tournament in Dublin.

Joanne is playing for the women’s 27s and Jennifer is in the women’s open side.

The sport uses the fundamental skills of running, handling, evasion and support play, but without the traditional scrumming, rucking, mauling, line-outs or kicking.

Joanne said: “The number of passes is limitless in the game, it’s only the touches that count and must be called out when made for the referee. It’s a pretty fast six-a-side game and involves a lot of chasing.”

Jennifer, who plays in mid position, added: “It’s quite a demanding sport, very agile, because you are constantly changing directions. I have always liked team sports and wanted to try something new, this was ideal for me.”

Joanne and Jennifer also play for the Glasgow Lions Touch Rugby Football Club and to find out more about the sport visit: www.glasgowlions.com

TRIO ON PAR

Scottish caps for trio... and the chief executive too!
Pedometer challenge bigger and better than ever!

MORE staff than ever took part in this year’s pedometer challenge!

Nearly 2,600 NHSGGC staff virtually walked the route of the Queen’s Baton Relay to mark the Commonwealth Games.

A whopping 422,587 miles were clocked up from the 995 teams and 3,853 participants over the six week period, the equivalent of 990,236,212 steps.

On average participants were taking 6,119 steps daily, higher than the usual step count of between 3,000 to 4,000 per day.

Chris Kelly, health improvement senior (physical activity), said: "Massive congratulations to all the teams who have participated in this year’s challenge. To have almost 4,000 NHSGGC and Council staff taking part is incredible.”

NHSGGC teams dominated the table, taking eight of the top 10 places, with the MacMillan Mad Squad taking first prize of a meal for the team of five at Zizzi.

THE TOP 10 WERE

<table>
<thead>
<tr>
<th>Position</th>
<th>Title</th>
<th>Location</th>
<th>Distance</th>
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<tbody>
<tr>
<td>1</td>
<td>MacMillan Mad Squad</td>
<td>MacMillan Day Unit</td>
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<td>2</td>
<td>Dolly Mixtures Mental Health, Leverntable Hospital</td>
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<td>Glasgow’s Wild Rangers</td>
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<td>5</td>
<td>BLU ANGELS</td>
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<td>6</td>
<td>Team Gateway School</td>
<td>Castlemilk High</td>
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<td>7</td>
<td>Revenge of the Sprouts</td>
<td>JB Russell House</td>
<td>2774728</td>
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<tr>
<td>8</td>
<td>The Heart team Ward F3 and F4</td>
<td>Western Infirmary</td>
<td>2714545</td>
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<tr>
<td>9</td>
<td>A Pace of Cake Business Centre</td>
<td>Templeton</td>
<td>2697832</td>
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<tr>
<td>10</td>
<td>GIS Striders 231 George Street</td>
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</tbody>
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Win a year’s gym membership

HAVE you been inspired by the Commonwealth Games athletes? Do you want to take the first steps to being more active?

Then this is the competition for you! Together with the Appeals Society and Staff Lottery, we are giving you the chance to win a year’s local authority gym membership of your choice.

A local authority gym membership can offer a range of healthy activities such as swimming, fitness classes, gym and running tracks all in a location that suits you.

For your chance to win this fantastic prize, simply answer the following question:

Question: Who is the captain of the NHSScotland golf team competing in the Four Nations Cup?

Email your answer, name and work location to: StaffNewsletter@ggc.scot.nhs.uk or send to: Corporate Communications, JB Russell House, Gartnavel Campus, 1055 Great Western Road, Glasgow G12 0XH.

T&C: the competition is open to all NHSGGC employees.

Only one entry per person. Winners must be available for a photograph, which may be printed with their details in future issues of SN.

The closing date for entries is 31 August 2014.

July competition winner

Jacqueline Anderson, cancer tracking pathways co-ordinator at Glasgow Royal Infirmary, won two tickets for the opening ceremony of the Commonwealth Games.

Answer to the July competition: www.nhsggc.org.uk/cwg2014

To join the staff lottery, visit: StaffNet > Info Centre > For Staff > Appeals Society or tel: 0141 211 5885
RAH team is first in Scotland to reliably deliver sepsis 6 for a year

A medical team at the Royal Alexandra Hospital (RAH) in Paisley is the first in Scotland to prove that they can reliably deliver care bundles for a life-threatening condition for more than a year.

Dr Iain Keith leads the team in the medical assessment unit (MAU) at the hospital, which is delivering the Sepsis 6 care bundles to patients recognised as having sepsis, a medical emergency which claims at least 37,000 lives annually in the UK.

The team’s recognition and response is proving successful in other parts of the RAH and at the Vale of Leven Hospital.

Dr Keith said: “This is a condition which responds to an infection when the body injures its own tissues. This can lead to shock, multiple organ failure and death if not recognised early and treated quickly. Sepsis can affect people of any age and can strike irrespective of underlying medical conditions. “Every hour treatment is delayed is detrimental to a positive outcome for patients and this is why our care bundles are proving so successful.”

Over the last year, using Scottish Patient Safety Programme (SPSP) Quality Improvement methodology, Dr Keith’s team have collected appropriate data which demonstrates how effective they are at delivering the care bundle to patients who are diagnosed with sepsis.

Dr Chris Foster, consultant physician acute medicine, added: “The fact we have an excellent team of medical, nursing and ancillary staff has made this possible. We all recognised that it is a potential life-saving intervention, but increasingly delivering reliable sepsis treatment doesn’t seem out of the ordinary – it’s just something we do.”

Further information is available at: StaffNet > Corporate Services > Clinical Governance

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GLASGOW COMA SCALE

World-renowned Glasgow innovation celebrates 40 years

The Glasgow Coma Scale (GCS), which is used around the world to record the conscious state of a person while they are comatose, celebrated its 40th anniversary in July.

The simple measurement was originally developed by University of Glasgow Professors Sir Graham Teasdale (pictured right) and Bryan Jennett while working in the Institute for Neurological Sciences at the Southern General Hospital in 1974.

It is a neurological scale that aims to give a reliable, objective way of recording the conscious state of a person.

A patient is assessed against the criteria of the scale, and the resulting points give a patient score between three, being the minimum (indicating deep unconsciousness), and 15 (which indicates the person is awake). GCS was initially used to assess levels of consciousness in patients following head injuries.

However, it is now widely used throughout the world in first aid and acute medical and trauma patients. In hospitals it can also be used to monitor chronic patients in intensive care.

Since it was introduced in 1974, the scale has replaced dozens of other methods and is now used in more than 80 countries and has been translated into 60 languages.

The anniversary was officially marked with a celebration event in the National Piping Centre in Glasgow. More than 100 NHSGGC staff, past patients and representatives from the University of Glasgow attended the event to recognise the contribution the GCS has made to the world of medicine.
Success for Project SEARCH students

THE success of 11 young people was celebrated at a special graduation event in June after they all completed a year-long placement with NHS Greater Glasgow and Clyde.

The programme – Project SEARCH – is part of a major international project which provides opportunities for people with learning disabilities to gain access to employment.

In partnership with Glasgow City Council and Glasgow Clyde College, NHS Greater Glasgow and Clyde has hosted Project SEARCH within the Facilities Directorate at the Victoria Hospitals’ campus for the past year.

The programme has involved the students combining work placements within catering, portering and domestic services alongside classroom teaching.

Already eight of the 11 young people have successfully applied for substantive posts, seven of which are within the facilities directorate in NHSGGC.

Anne MacPherson, workforce director for the new south hospitals and lead for Project SEARCH for NHSGGC, said: “The ceremony on 6 June 2014 was an excellent opportunity to recognise the hard work and commitment of these students and to join in their celebrations at completing the programme.

“It also recognised all of the people who have made Project SEARCH such a success in its first year in NHS Greater Glasgow and Clyde, particularly the buddies and supervisors from within the facilities directorate, the facilities management team at Victoria Hospitals’ and Helen McGillivray, job coach and Iain Jenkins, college lecturer.”

Glasgow’s Project SEARCH team has also been recognised by the Scottish Consortium for Learning Disability.

The team won an award for Outstanding Achievement which was presented to them as part of the Project SEARCH European Conference held in Glasgow City Chambers and Strathclyde University on 24 and 25 June.

Project SEARCH is continuing its programme within NHSGGC when 12 new students will be welcomed onto the 2014/15 programme.

Important changes to medical certificate of cause of death

THE implementation of the Certification of Death (Scotland) Act 2011 is intended to improve the quality and accuracy of medical certificates of cause of death (MCCD). The first phase of this improvement is the introduction of a new MCCD form on 6 August 2014.

This new form must be used by all grades of doctors signing a death certificate (except for stillbirth certificates) whether in primary or secondary care, community hospitals, hospices, care homes, or other settings.

The old paper MCCD should be removed from clinical areas from midnight on 5 August 2014 and replaced with the new forms.

Existing book holders should by now have received the new-style MCCD book. If you haven’t yet received your supply, please email: newmccd@ggc.scot.nhs.uk

The old forms and incomplete forms will not be accepted by the Registrar of Births, Deaths, and Marriages from 6 August.

For more information, go to: www.nhsggc.org.uk/mccd or email: newmccd@ggc.scot.nhs.uk

Do you know a healthcare professional who has made a difference to you or your family?

Nominate them now, visit: www.scottishhealthawards.com

Deadline for nominations Monday 8 September

NHSGGC SN ~ 11
Think big for Appeals Society applications

APPEALS Society chair Ronnie Sharp is urging NHSGGC staff to “think big” when they are considering making an application for funds. Ronnie said: “Many of the applications we receive are around £250 and are from staff thinking only about the benefits for patients, but we are here for staff as well. “I’m encouraging staff not to be coy and think bigger, and remember we are here to provide funds for events and equipment for both them and their patients.”

Recent successful applications have ranged from providing £18,000 to buy exercise equipment for an area converted into a gym in Renfrew Health and Social Work Centre to iPads for therapy work with patients.

Examples of the wide range of applications passed by the society include a donation towards setting up the medicinema at the Royal Hospital for Sick Children at Yorkhill, funding staff teams to take part in international sporting events, paying for trophies, and helping fund the two spiritual care facilities at the New Victoria and Stobhill Hospitals.

“If you don’t ask you don’t get,” added Ronnie. “And people can make several applications. There is no limit, it all comes down to whether the ideas meet our criteria.

“Anyone can apply for funding, even if they aren’t players of the Staff Lottery.”

If anyone has a worthwhile scheme that they think should be eligible for NHS Staff Lottery funding, go to Staffnet > InfoCentre > For Staff > Appeals Society to find out how to apply. All profits from the lottery go to fantastic causes across the health board to benefit staff and patients.

NHSGGC hosted a major event on Monday 7 July to celebrate innovations and improvements in dementia care.

The event, the first of its kind in Scotland, brought together NHSGGC’s Dementia Champions with other health and social care providers and carers of patients with dementia.

NHSGGC has been participating in the national Dementia Champions programme for two years and currently has 58 members of staff who have graduated from the programme, with 20 more already taking part in this year’s training.

Dementia Champions help to improve the care, treatment and outcomes of patients with dementia, their families and their carers in our acute hospitals. Dementia Champions have introduced many improvements and new ways of working and share their specialist learning with their colleagues to help them care for their patients in a sensitive and appropriate way that meets the needs of each individual patient.

Roselyn Crocket, director of nursing, said: “I would like to congratulate all our Dementia Champions. Dementia is often a very complex illness which affects people differently. That is why it is so important to care for each patient as an individual. This training is invaluable in achieving this approach to care as it supports staff to realise how they can make a difference to the lives of each individual patient.”

Major event celebrates improving dementia care in Glasgow and Clyde

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