

NHS Greater Glasgow & Clyde

2013 – 14 Annual Review

Tuesday 19th August 2014



2013 – 14 Annual Review

Today's Structure

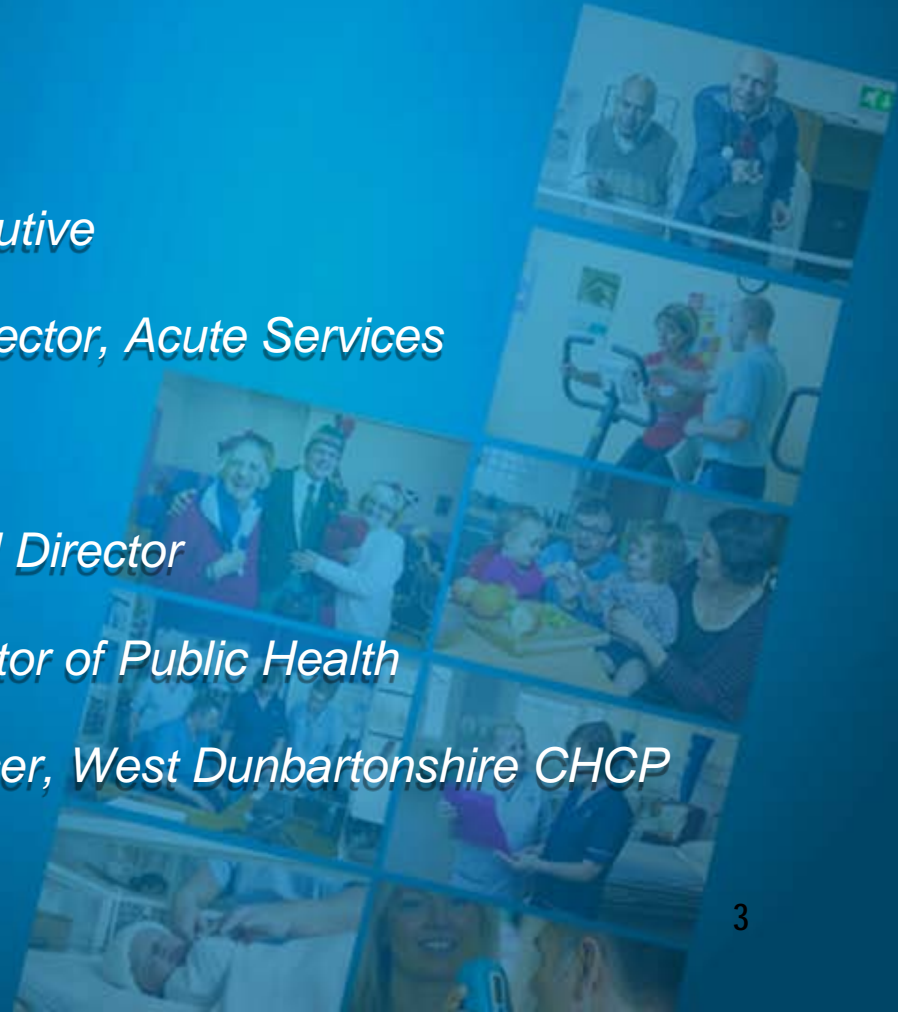
- Introductions
- Area Partnership Forum
- Area Clinical Forum
- NHS Greater Glasgow and Clyde's Key Achievements and Challenges
- Public Questions and Answers



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Annual Review Panel

- Andrew Robertson, Chairman
- Robert Calderwood, *Chief Executive*
- Grant Archibald, *Interim Lead Director, Acute Services*
- Rosslyn Crocket, *Nurse Director*
- Dr Jennifer Armstrong, *Medical Director*
- Dr Linda de Caestecker, *Director of Public Health*
- Keith Redpath, *Interim Chief Officer, West Dunbartonshire CHCP*



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Themes

- Person Centred
- Safe
- Effective



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Person Centred

Key Achievements:

- Smoking cessation in deprived areas
- Child healthy weight interventions
- Alcohol brief interventions
- Alcohol and drugs three week referral to treatment waiting times
- Person Centred Health and Care Collaborative



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Person Centred

Challenges:

- Child fluoride varnishing
- Tackling inequalities
- Creating seamless patient services:
 - Health and social care integration agenda
 - Opening the new South Glasgow Hospital

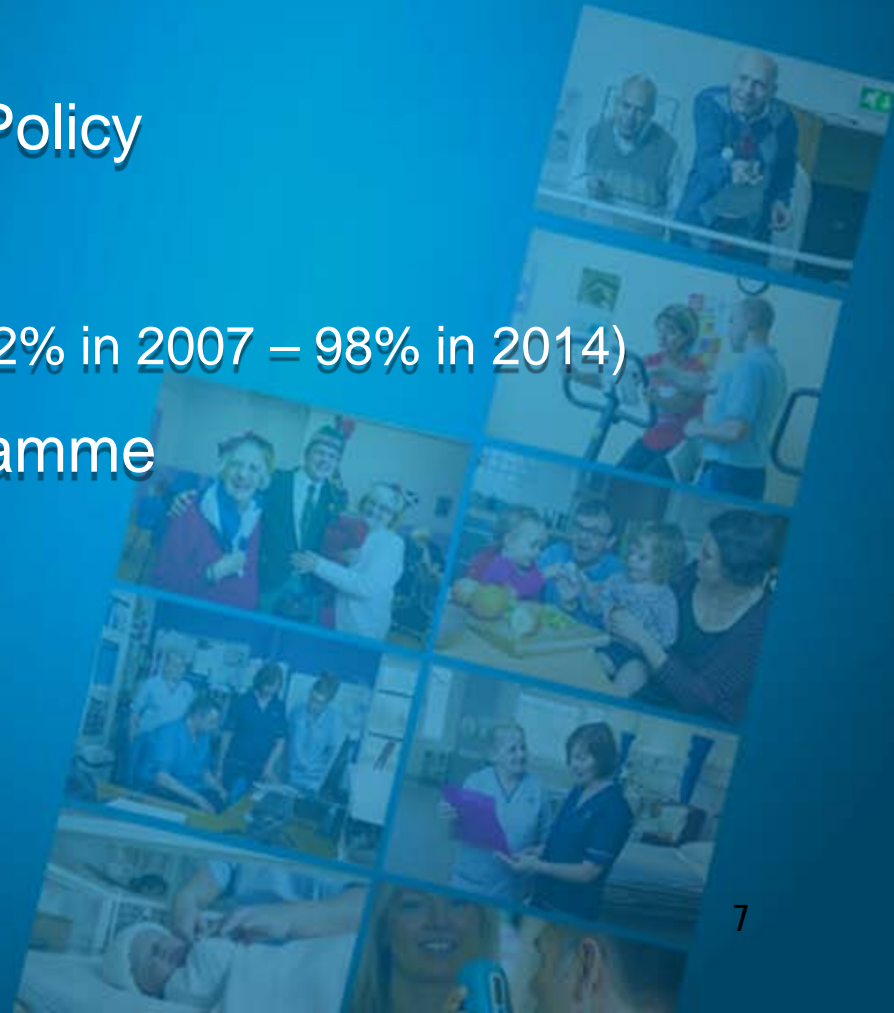


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Safe

Key Achievements:

- Significant Clinical Incidents Policy
- C.Difficile
- Hand Hygiene Compliance (62% in 2007 – 98% in 2014)
- Scottish Patient Safety Programme
- 10 Safety Essentials
- Improved GP Prescribing



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Safe

Challenges:

- MRSA/MSSA

Healthcare Environment Inspections:

- Seven unannounced visits and two announced
- 16 requirements and 30 recommendations
- Action plans developed to ensure necessary improvements have been put in place

Older People In Acute Care:

- Three unannounced visits
- Key themes include dementia/cognitive impairment

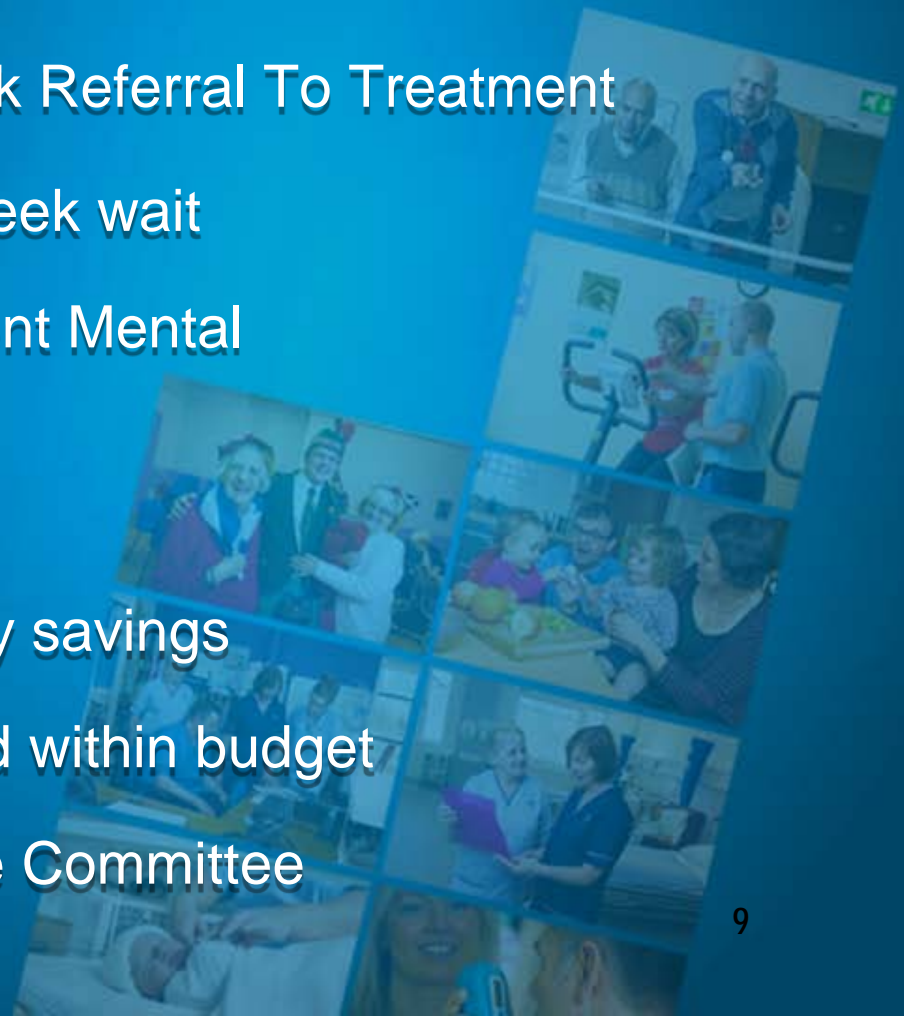
personalised care plans,

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Effective

Key Achievements:

- Continue to exceed the 18 week Referral To Treatment
- New outpatient maximum 12 week wait
- Reductions in Child & Adolescent Mental Health Service waits
- Reducing A&E attendances
- Financial balance and efficiency savings
- Capital Programme on time and within budget
- Board/Quality and Performance Committee



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Effective

Challenges:

- Accident & Emergency four hour waits
- Admissions to Stroke Unit
- Delayed Discharges
- Cancer referrals and waits 62 and 31 days
- Sickness Absence



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Looking Ahead

- Address key performance challenges
- Addressing inequalities
- Listening and responding to patient experience
- Progress the Integration of Adult Health & Social Care Agenda
- Reshaping acute services:
 - Opening the new South Glasgow Hospital in 2015
 - Other hospital moves
- Achieving financial balance

