1. Health Improvement HEAT Measures

- A total of 13,503 cardiovascular health checks were carried out by March 2011, exceeding the target of 7,038.
- A total of 36,399 alcohol brief interventions were reported in March 2011, exceeding the planned number of 34,902 interventions.
- NHSGGC exceeded the three year smoking cessation target at March 2011 recording 25,455 actual quits against a target of 21,240.
- A total of 853 children completed the Child Healthy Weight Intervention programme by March 2011, exceeding the target of 850.
- NHSGGC exceeded the Suicide Prevention Training target reporting 53.4% staff trained at December 2010 against a target of 50%.

2. Efficiency HEAT Measures

- At March 2011, the average length of stay for emergency inpatients was 3.3 days against a trajectory of 3.6 days.
- At March 2011, the pre-operative stay reported was 0.60 days exceeding the target of 0.65 days.
- 67.61% of new outpatient referrals were triaged online below the trajectory of 90% at March 2011.
- The percentage of e-KSF carried out was 84.7% at March 2011 exceeding the 80% target.

3. Access HEAT Measures

- In NHSGGC 94.8% of patients were able to access a member of the GP Practice Team within 48 hours, exceeding the target of 90%. 87.2% of patients in NHSGGC were able to obtain a consultation with a GP in advance, an improvement of last years' performance.
- Cancer waiting times continued to exceed target with 95.4% of patients being seen within 62 days in NHSGGC exceeding the target of 95%. Similarly, 97.9% of patients with suspicion of cancer were seen within 31 days exceeding the target of 95%.
- At March 2011, no patients in NHSGGC waited more than 9 weeks for admission for inpatient or daycase treatment.
• 98.6% of NHSGGC clients were offered a drug appointment for assessment within 4 weeks of referral by December 2010, slightly below the 99% trajectory, whilst 97.7% of clients were offered an appointment for treatment within 4 weeks of assessment exceeding the 96% trajectory.

4. Treatment HEAT Measures

• NHSGGC achieved significant reductions in Staphylococcus Aureus Bacteraemia and exceeded the required reduction by March 2011.
• NHSGGC achieved significant reductions in the number of C Difficile infections reported and exceeded the required reduction by March 2011.
• A 4.7% sickness absence rate was recorded among NHSGGC staff representing an improvement on last years’ performance.
• No patient waited longer than 3 weeks for key diagnostic tests at March 2011.
• Across NHSGGC 96.7% of patients waited 4 hours or less at accident and emergency.
• In line with the target, there were zero delayed discharges over 6 weeks reported in the April 2011 census.
• In March 2011, no new outpatient waited more than 12 weeks from referral.